

# AMWG Change Request Form

Change Control Number: 2013-006  
Implementation Version: Future

## This Section Is Completed by Submitter of Change Request Only:

<b>Submitter Name:</b> Jennifer Frederick on behalf of AMWG	<b>Submitting Company Name:</b> AMWG	<b>Phone Number:</b> 512-320-7912
<b>Date of Submission:</b> 5/23/2013	<b>Affected Business Process:</b> Reports for AMWG Data Monitoring Requirements	<b>Submitter's E-Mail Address:</b> <a href="mailto:jennifer.frederick@directenergy.com">jennifer.frederick@directenergy.com</a>
<b>AMWG Issue cross-reference number: 001</b>	Requirement 7	<b>Market Guide or other Market Impact (Y/N):</b> N

## Detailed Description and Reason for Proposed Change(s):

Report on availability of the SMT API:

- Percentage of SMT API Availability measured as a percentage of minutes that the service is available compared to the total number of minutes per month, excluding planned maintenance outages window time.

**NOTE:** Requester must complete above fields and include a redlined example of modifications to each impacted implementation guide. This must be included at the time the request form is submitted.

Please submit this completed form via e-mail to [AMWG Leadership](#) and RMS Chair.

## For AMWG Leadership Use Only:

<b>AMWG Recommendation:</b> Approve	<b>Recommendation for Emergency (Y/N):</b> N	<b>Date of AMWG Recommendation:</b> 05/29/2013
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## Detailed Description and Reason for Revision:

Provides a measurement for the SLA requirement of 24x7 availability at 99% (excluding planned maintenance windows)

<b>RMS Decision:</b>	<b>Emergency (Y/N):</b>	<b>Date of RMS Decision:</b>
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## Summary of RMS Discussion:

Insert Applicable Documentation Here:



Help Desk Ticket  
Report.xls