**MarkeTrak SubTypes Quick Reference:**

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| **Category** | **SubType** | **Use of SubType** | **Submitters** |
| **Day To Day (D2D)** | Missing Enrollment Transaction | Market Participant (MP) is missing any 814’s or an 86702 or 86704 | CR or TDSP |
| D2D | Usage and Billing – Missing | MP missing monthly 86703, 86703F, 81002 | CR or TDSP |
| D2D | Usage and Billing – Dispute | MP questioning bill calculations for monthly 86703, 86703F, 81002 | CR or TDSP |
| D2D | Usage and Billing AMS LSE – Missing | MP requesting missing AMS **LSE interval data** from TDSP | CR |
| D2D | Usage and Billing AMS LSE – Dispute | MP disputing AMS **LSE interval data** from TDSP | CR |
| D2D | Reject Transactions | MP questions rejected transactions, reject reasons | CR or TDSP |
| D2D | Rep of Record | MP questions who ERCOT or TDSP shows as Rep of Record | CR or TDSP |
| D2D | Projects | MP has system issues or Project related issues | CR or TDSP |
| D2D | Siebel Change/Info | Status changes of Siebel Order; Change StartTime of Siebel service order. Can’t be used for StopTime issues (DEV Existence is needed for StopTime) | CR or TDSP |
| D2D | 997 Issue | MP verify 997 sent or received | CR or TDSP |
| D2D | Other | Catch All subtype used for reporting questions, TXSET, reprocessing of transactions, MIS, Data requests, etc. | CR or TDSP |
| D2D | Service Order Exception |  | ERCOT Initiated |
| D2D | Safety Net | MP has questions pertaining to missing EDI, Rep Of Record | TDSP |
| D2D | Service Order -650 Issues | MP has questions pertaining to missing EDI and 650s missing, not completed or rejected | CR or TDSP |
| D2D | Move Out with Meter Removal | TDSP notify the CR of removed meter accounts in their territory | TDSP |
| D2D | Premise Type | CR request TDSP send 81420 to update all systems with a new premise type for a particular ESIID | CR |
| D2D | Service Address | CR request TDSP send 81420 to update all systems with a new service address for a particular ESIID | CR |
| D2D | Market Rule | Flexible ‘Catch All’ used to accommodate any future PUCT rulings not available for existing subtypes (Example: Opt-Out) | CR or TDSP |
| D2D | Switch Hold Removal | MP requesting Switch Hold be removed to acquire an ESIID | CR |
| D2D | Inadvertent Gain | Discovery of Inadvertent Issue or Move-In Transaction Submission (**Not to be used for Move-Out or Disconnect for Non Payment transactions-** **Retail Market Guide, Section 7.2.2.3**) | CR |
| D2D | Customer Rescission | Initiate Reinstatement of a customer to its original CR | **Gaining CR** only (Retail Market Guide Section 7.3.5; Valid Rescission per PUC Rule 25.474(j)) |
| D2D | Redirect Fees | Inadvertent gain causes a lights-out scenario (due to Move-out or Disconnect for Non-Pay); Direct charges associated with the IAG to the Gaining CR; This subtype must be submitted within three Retail Business Days following receipt of the 810\_02 TDSP invoice containing discretionary fees as a result of the Inadvertent Gain. | **Losing CR** only |
| D2D | Cancel with Approval | Cancel Enrollment Transaction (CRs transaction; TDSP Scheduled or In Review via Siebel) | CR or TDSP |
| D2D | Cancel without Approval | Cancel Transaction (Scheduled and Meter Read not Sent) | TDSP |
| **Data Extract Variance (DEV) –** Please reference **5.1.1.1** via the MarkeTrak User’s Guide (Section 5 – DEV LSE) to **determine what constitutes a DEV. DEVs should Only be submitted after transactions have been attempted** | DEV LSE relationship present in MP system but not in ERCOT system – **Active (3A)** | MP stating they should be current Rep Of Record | CR or TDSP |
| DEV | DEV LSE relationship present in MP system but not in ERCOT system – **De-Energized (3B)** | ESIID relationship in MPs system but not in ERCOT’s data extract | CR or TDSP |
| DEV | DEV LSE relationship present in ERCOT system but not in MP system **(4A)** | MP is shown in ERCOT’s data extract and MP has no enrollment transaction to support relationship | CR or TDSP |
| DEV | DEV LSE relationship present in both MP and ERCOT systems but Start Date doesn’t match **(5A)** | MP has discrepancy with StartTime (Effective Date) | CR or TDSP |
| DEV | DEV LSE relationship present in both MP and ERCOT systems but Stop Date doesn’t match **(5B)** | MP has discrepancy with StopTime (End Date) | CR or TDSP |
| DEV | DEV LSE relationship present in both MP and ERCOT systems but Start and Stop Dates don’t match **(5C)** | MP has discrepancy with StartTime and StopTime | CR or TDSP |
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