

AMWG CR 2013-010

Number of Reports Requested via Portal and Number of FTP Access

AMWG CR 2013-010 - Reports for AMWG Data Monitoring – Number of Reports Requested by GUI (Portal)

New Monthly Report to display Portal Monthly access of usage and login metrics

Smart Meter Texas - Data Monitoring Report
SMT Data Monitoring – Portal Access Monthly Report
Feb 2015

	TDSP	REP	Third Party	Customer (Bus)	Customer (Res)
Portal Logins	xxxxxxx	xxxxxxx	xxxxxxx	xxxxxxx	xxxxxxx
Ad hoc Usage – 15 Min Interval	xxxxxxx	xxxxxxx	xxxxxxx	xxxxxxx	xxxxxxx
Ad hoc Usage – Daily Meter Reads	xxxxxxx	xxxxxxx	xxxxxxx	xxxxxxx	xxxxxxx
Ad hoc Usage – Monthly Billed Usage	xxxxxxx	xxxxxxx	xxxxxxx	xxxxxxx	xxxxxxx
Green Button	xxxxxxx	xxxxxxx	xxxxxxx	xxxxxxx	xxxxxxx
On-Demand Read	xxxxxxx	xxxxxxx	xxxxxxx	xxxxxxx	xxxxxxx
Monthly Report Total	xxxxxxx	xxxxxxx	xxxxxxx	xxxxxxx	xxxxxxx

AMWG CR 2013-010 - Reports for AMWG Data Monitoring – Number of Reports Requested by FTP

New Monthly Report to measure the number of reports requested by FTPS

Smart Meter Texas - Data Monitoring Report
SMT Data Monitoring – FTP Access Monthly Report
Feb 2015

ESIID Access

DUNS Access

2014-02-01
2014-02-02
2014-02-03
2014-02-04
2014-02-05
2014-02-06
...
...
2014-02-26
2014-02-27
2014-02-28
Monthly Total

xxxxxxx
xxxxxxx
xxxxxxx
xxxxxxx
xxxxxxx
xxxxxxx
xxxxxxx
xxxxxxx
xxxxxxx
xxxxxxx
xxxxxxx

xxxxxxx
xxxxxxx
xxxxxxx
xxxxxxx
xxxxxxx
xxxxxxx
xxxxxxx
xxxxxxx
xxxxxxx
xxxxxxx
xxxxxxx

Total Number of
ESIIDs those
DUNS are
associated with

Number of unique
DUNS that
access the FTP
per day

AMWG CR 2013-010 - Reports for AMWG Data Monitoring – Number of Reports Requested by GUI (Portal) and Number of FTPS Accesses

Portal Access

- Frequency - Monthly
- Report Delivery – CSV (Alternate – HTML)
- Number of usage downloads by user type
- Number of Green Button report downloads
- Number of On Demand Reads
- Number of Monthly logins by user type

FTP Access

- Frequency - Monthly
- Report Delivery – CSV (Alternate – HTML)
- Number of unique DUNS that access the FTP per day
- Total Number of ESIIDs those DUNS are associated with

AMWG CR 2015-21

Improve REP of Record (ROR) search criteria, used during the customer registration process

AMWG CR 2015-21 Improve REP of Record (ROR) search criteria, used during the customer registration process



Existing Production Behavior

REP of Record (ROR) search criteria, used during the customer registration process requires * (asterisk) for a wild character search.

REP Name Search using * (asterisk) results in list of REPs starts with the typed letters

SMART METER
TEXAS™

Register

Find Your Current Retail Electric Provider

Type the name of the Retail Electric Provider

R*

Or

Select a letter to find Retail Electric Provider in the list

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Business Name

☐ Reach Energy LLC
☐ Reliant Energy
☐ RELIANT ENERGY RETAIL SERVICES LLC (LSE)
☐ RELIANT ENERGY RETAIL SERVICES LLC DBA RELIANT ENERGY SOLUTIONS

Address 1

P.O. Box 1008
P.O. Box 3765
300 W 6th St, Suite 1600
300 W 6th St, Suite 1600

City

Arlington
Houston
Austin
Austin

State

TX
TX
TX
TX

Zip Code

76004
77253
78701
78701

Select

Cancel

Existing Production Behavior (cont)

REP of Record (ROR) search criteria, used during the customer registration process requires * (asterisk) for a wild character search.

REP Name Search using only single character without wild character
Results in no REPs

SMART METER
TEXAS™

Register

Find Your Current Retail Electric Provider ?

Type the name of the Retail Electric Provider

R

Search

Or

Select a letter to find Retail Electric Provider in the list

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Cancel

Your requested search did not return any results. Please try again or select a letter to see a list of Retail Electric Providers.

Business Requirement

REP of Record (ROR) should be able to search based on single character or few initial characters, during the customer registration process.

REP Name Search using single character (example – R) results in list of REPs starts with that letter.

SMART METER
TEXAS™

Registrar

Find Your Current Retail Electric Provider

Type the name of the Retail Electric Provider

R

Search

or

Select a letter to find Retail Electric Provider in the list

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Business Name

☐ Reach Energy LLC
☐ Reliant Energy
☐ RELIANT ENERGY RETAIL SERVICES LLC (LSE)
☐ RELIANT ENERGY RETAIL SERVICES LLC DBA RELIANT ENERGY SOLUTIONS

Address 1

P.O. Box 1008
 P.O. Box 3765
 300 W 6th St, Suite 1600
 300 W 6th St, Suite 1600

City

Arlington
 Houston
 Austin
 Austin

State

TX TX TX TX

Zip Code

76004 77253 78703 78701

Select

Cancel

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Note: Some of the problems reported by users are because they are using the name shown on their bill which could be a different brand or Doing Business As (DBA) entity name. The criteria needs to be further improved to include all relevant names in the selection list.