



---

# Item 6: Review of ERCOT Operations Plans, Adjustments to Strategic Plan and Key Performance Indicator (KPI) Development

*Betty Day*

Vice President, Business Planning and Integration

Human Resources & Governance Committee Meeting

April 7, 2014



# Strategic Plan/Operations Plan/KPIs

---

- Current Strategic Plan should be valid for several years
- Annual review to identify if “tweaks” are needed
- 2014 Proposed Focus of Activities:
  - Review Strategic Plan Drivers for any needed changes
  - Review Draft Operations Plans for the Grid Operations & Planning and Commercial Operations areas
  - Evaluate and/or Develop Key Performance Indicators (KPIs)
    - Operational
    - Strategic
    - Market

# Proposed Schedule of Activities

---

- April
  - Review approach at April HR&G
  - “Deputize” Board Members to represent their Segment for input to the effort
- June
  - Share draft Operation Plans for Grid Operations & Planning and Commercial Operations with HR&G
  - Schedule Market Segment facilitated calls for July
- July
  - Facilitate calls with Board Members to review updates to Strategic Plan, KPIs and any modifications to draft Operation Plans for Grid Operations & Planning and Commercial Operations
- August
  - Board Members reach out to Segment Representatives to discuss modifications for additional feedback
- September
  - ERCOT incorporate additional Board feedback into Strategic Plan/Operation Plans/KPIs
- October
  - Two hour Strategic Retreat with Board to review finalized Strategic Plan, KPIs, and ERCOT Operation Plans
- December
  - Seek Approval on 2015 KPIs
  - Present ERCOT Operation Plan portfolio to HR&G