

AMWG Change Request Form

Change Control Number: 2013-006
Implementation Version: Future

This Section Is Completed by Submitter of Change Request Only:

Submitter Name: Jennifer Frederick on behalf of AMWG	Submitting Company Name: AMWG	Phone Number: 512-320-7912
Date of Submission: 5/23/2013	Affected Business Process: Reports for AMWG Data Monitoring Requirements	Submitter's E-Mail Address: jennifer.frederick@directenergy.com
AMWG Issue cross-reference number: 001	Requirement 7	Market Guide or other Market Impact (Y/N): N

Detailed Description and Reason for Proposed Change(s):

Report on availability of the SMT API:

- Percentage of SMT API Availability measured as a percentage of minutes that the service is available compared to the total number of minutes per month, excluding planned maintenance outages window time.

NOTE: Requester must complete above fields and include a redlined example of modifications to each impacted implementation guide. This must be included at the time the request form is submitted.

Please submit this completed form via e-mail to [AMWG Leadership](#) and RMS Chair.

For AMWG Leadership Use Only:

AMWG Recommendation: Approve	Recommendation for Emergency (Y/N): N	Date of AMWG Recommendation: 05/29/2013
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Detailed Description and Reason for Revision:

Provides a measurement for the SLA requirement of 24x7 availability at 99% (excluding planned maintenance windows)

RMS Decision:	Emergency (Y/N):	Date of RMS Decision:
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Summary of RMS Discussion:

Insert Applicable Documentation Here:



Help Desk Ticket
Report.xls