



SHARYLAND TRANSITION TASKFORCE (STTF) TRANSITION SCENARIOS

STTF MEETING

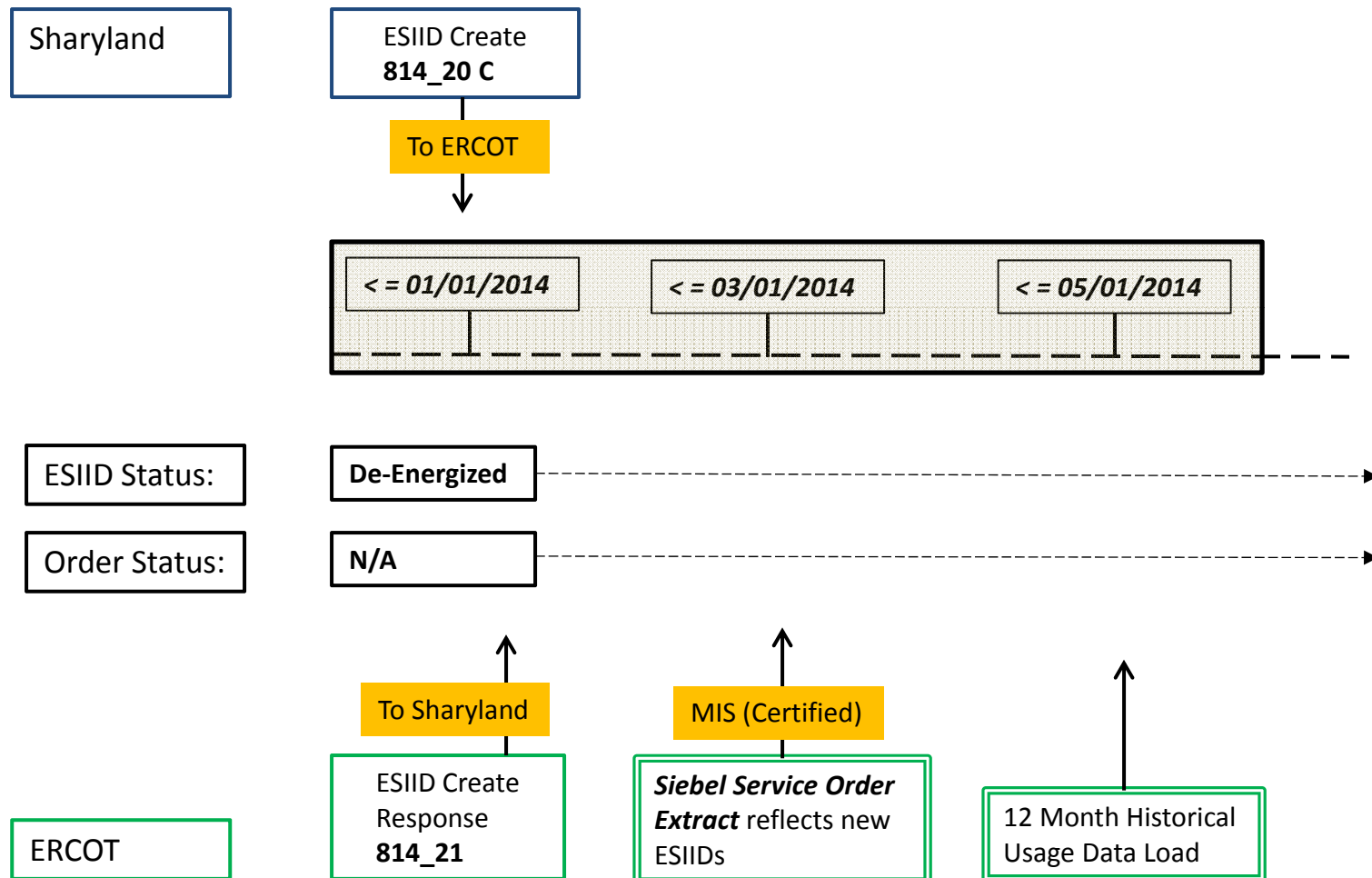
JANUARY 11, 2013

POTENTIAL REP ASSIGNMENT SCENARIOS

Assumptions:

- ESIIDs created on or before mid September, 2013
- Siebel Service Order Extract posting updated information on or before 3/1/2014
- 12 Month historical data available before 2/1/2014
- Sharyland is able to effectuate ERCOT stacking logic per RMG section 7
- LSPs and/or Competitive Reps have access to 'go-live' (Meter Read) date per ESIID prior to March 1st

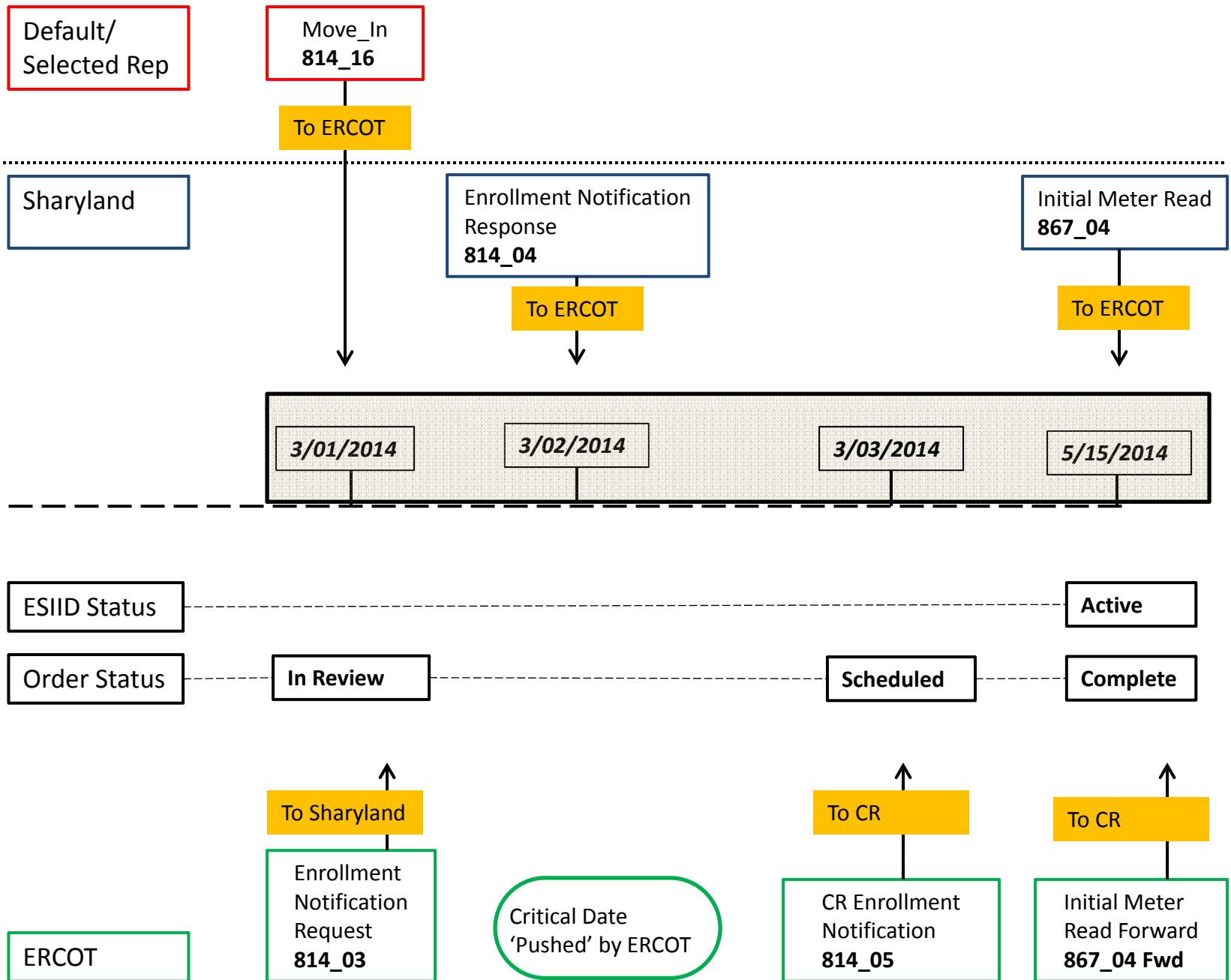
ESIID CREATE/HISTORICAL USAGE LOADING



OPTION 1: ERCOT INTERVENTION

Update of Critical Dates for Orders Received Prior to Blackout:

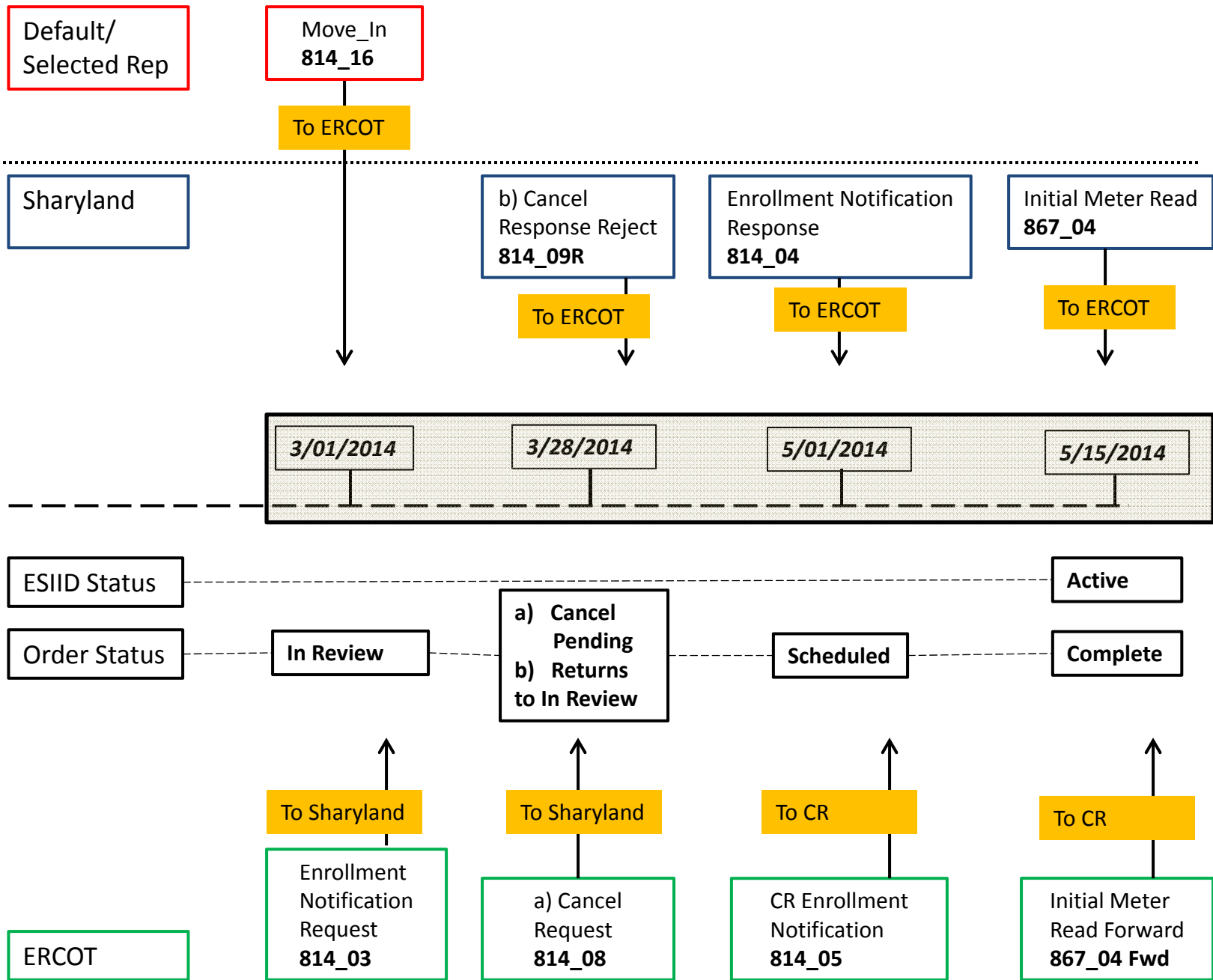
- 814_16 Move_In submitted up to 90 days in advance by LSP and/or competitive rep
- ERCOT manually extends *Critical Date* in registration system for all MVI orders at time of receipt until predetermined date
 - Avoids cancellation of orders for non response
 - Prolongs period for stacking multiple orders
- Sharyland schedules and completes order as final LSE association is determined and verified



OPTION 2: SHARYLAND CANCEL REJECT

Orders Remain “In Review” – Sharyland Rejects Exception Cancels from ERCOT:

- 814_16 Move_In submitted up to 90 days in advance by LSP and/or competitive rep
- Sharyland holds 814_03 order without response
- 20 business days past receipt:
 - ERCOT generates ‘soft’ 814_08 to Sharyland. Order status updates to *Cancel Pending*
 - Sharyland responds with 814_09R (Reject). Order status reverts to *In Review*
- Sharyland schedules and completes order as final LSE association is determined and verified



OPTION 3: RETAILER DATE CHANGE REQUEST

LSP Competitive REP Sends Date Change Request

- 814_16 Move_In submitted up to 90 days in advance by LSP /CR
- LSPs and/or Competitive Reps send 814_12 to request a date change in the future 'X' months in advance
- Sharyland sends 814_13 to accept the date change on the order
- ERCOT manually extends *Critical Date* in registration system for all MVI orders at time of receipt until predetermined date
 - Avoids cancellation of orders for non response
 - Prolongs period for stacking multiple orders
- Sharyland schedules and completes order as final LSE association is determined and verified

