

Major Objectives

Operate with Excellence
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Improve Reliability and Market
Performance
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Performance

Deliver Value
Attract, Develop, and Motivate Top
Talent

Sub-Objectives

Reliability Compliance and Congestion
Management
Retail Transaction Processing

Wholesale Access, Settlement & Billing

Progress on Texas Nodal Project

Progress on High Priority Projects
Financial Management and Cost
Effectiveness
Management Practices and
Organization Readiness