## Use Case MP27 – ESIID duplicate warning message includes link to existing issues

### Description:

### When the ESIID duplicate warning message displays in the MarkeTrak GUI, it will also include a hyperlink to the issues that exist in the live database with that ESIID.

### GUI:

ESIID duplicate warning message expanded to include hyperlinks to other MarkeTrak issues with that ESIID:

*Record(s) with a duplicate 'ESI ID' (ESI\_ID) found:  
Issue ID, Subtype, Submit Date, Submitter, Current State*  
1036864, Inadvertent Gaining, 1/10/2011 2:09:10 PM, RCC1 LSE-111111111, Complete

**API:** N/A

**Bulk Insert:** N/A

### Pre-Conditions:

* MarkeTrak system is available and processing issues.

### Success Guarantee:

* MarkeTrak Users will have the ability to click on a hyperlink returned in an ESIID duplicate warning message to open other MarkeTrak issues that exist with that same ESIID.

### Trigger:

* MP creates a MarkeTrak issue using an ESIID that is a duplicate of other issues in the live database.

### Main Success Scenario - a single issue is identified in the warning message:

1. MarkeTrak User selects a subtype from the Submit Tree to begin the process of submitting a new issue.
2. MarkeTrak User enters a valid ESIID that exists on other MarkeTrak issues in the live database, enters any other required information, and selects OK.
3. The standard warning message displays reading ‘Record(s) with a duplicate ‘ESI ID’ (ESI\_ID) found’ and additionally includes a hyperlink to the MarkeTrak issue.
4. User clicks on the hyperlink and the MarkeTrak issue opens in a new window with no additional user licenses consumed.

### Main Success Scenario – multiple issues are identified in the warning message:

1. MarkeTrak User selects a subtype from the Submit Tree to begin the process of submitting a new issue.
2. MarkeTrak User enters a valid ESIID that exists on other MarkeTrak issues in the live database, enters any other required information, and selects OK.
3. The standard warning message displays reading ‘Record(s) with a duplicate ‘ESI ID’ (ESI\_ID) found’ and additionally includes multiple hyperlinks to the MarkeTrak issues.
4. User clicks on each hyperlink and the MarkeTrak issues open in individual windows with with no additional user licenses consumed.