1. **Use Case MP-22 – Adding 867\_02 Under Missing TXNs (Enrollment TXNx) MarkeTrak Type**
   1. **Description: Using the current Missing TXNs (Enrollment TXNx) workflow, add the 867\_02 to the list in the Tran Type drop-down menu. This will allow Market Participants to obtain information about missing 867\_02s.**

* MarkeTrak tool will allow additional and specific information to be added to the sub-type which will enhance the TDU’s ability to resolve in a more timely and accurate manner.
* Unexecutable feature will now require comments from TDSP
* GUI: Missing TXNs (Enrollment TXNs)
  + New Tran Type Option: 867\_02
    - Min/max length: 1/6
    - Type: List
    - Permitted Values
      * 814\_01
      * 814\_02
      * 814\_03
      * 814\_04
      * 814\_05
      * 814\_06
      * 814\_07
      * 814\_08
      * 814\_09
      * 814\_10
      * 814\_11
      * 814\_12
      * 814\_13
      * 814\_14
      * 814\_15
      * 814\_16
      * 814\_17
      * 814\_18
      * 814\_19
      * 814\_20
      * 814\_21
      * 814\_22
      * 814\_23
      * 814\_24
      * 814\_25
      * 814\_26
      * 814\_27
      * 814\_28
      * 814\_29
      * 814\_29-09
      * 814\_09-PT
      * 867\_02 (this is the only listed value not within the current Missing TXNS subtype)
      * 867\_04
    - Default Value: None
    - Screen Location: Issue
    - Read Only (Y,N): No
    - Updateable – No
    - Automatically populated (Y,N): No
    - Proprietary – visible to who: All MPs Involved
    - Field Screen Title: Missing TXNs (Enrollment TXNs)
    - Transition(s) enabled: Submit
    - Transition(s) displayed: All
    - Workflow(s) involved: Missing TXNs (Enrollment TXNs)
* API:
  + Updated to accommodate Tran Type option
    - Query Detail
    - Query Issue
    - Query Update
* Bulk Insert
  + Add Option to Tran Type list
  + Update the Bulk Insert Appendix to include the 867\_02 Tran Type option
    1. **Pre-Conditions:**
* MarkeTrak is available and processing issues
* ESI ID populated must be a valid ESI ID in existence within ERCOT Registration database
* User must select 867\_02 Tran Type from drop-down list
  + 1. **Success Guarantee:**
* Issue is successfully created and able to be transitioned to a resolution.
  + 1. **Trigger:**
* User creates D2D Missing TXNs (Enrollment TXNs) issue type
  + 1. **Main Success Scenario: Happy Path**
       - 1. Market Participant user selects Missing TXNs (Enrollment TXNs) issue type from the MarkeTrak Submit Tree
         2. User enters all required information
         3. No changes to required information
         4. User selects “Ok” to create the issue
         5. MarkeTrak Issue is created and transitioned to Assignee (TDSP)
         6. MarkeTrak issue is assigned to the state of “New TDSP” with the TDSP as the Responsible Party
         7. TDSP user selects “Begin Working”
         8. MarkeTrak issues is assigned to the state of “In Progress TDSP” with the TDSP as the Responsible Party
         9. TDSP populates Comments in the Comments Field
         10. TDSP provides Tran ID to identify the sent 867\_02
         11. TDSP selects “Complete”
         12. MarkeTrak transition back to Submitter in “Pending Complete” State

Issue returned to submitter in a “pending complete” state not “begin working”

* + - * 1. Submitter reviews response and Selects “Complete”
        2. MarkeTrak issue is assigned to the state of “Complete”
    1. **Extension Scenario: UnHappy Path - Incorrect Original Tran ID**
       - 1. Market Participant user selects Missing TXNs (Enrollment TXNs) issue type from the MarkeTrak Submit Tree
         2. User enters required information with incorrect Original Tran Id
         3. No changes to required information
         4. User selects “Ok” to create the issue
         5. MarkeTrak Issue is created and transitioned to Assignee (TDSP)
         6. MarkeTrak issue is assigned to the state of “New TDSP” with the TDSP as the Responsible Party
         7. TDSP user selects “Begin Working”
         8. MarkeTrak issues is assigned to the state of “In Progress TDSP” with the TDSP as the Responsible Party
         9. TDSP populates Comments Incorrect Original Tran Id in the Comments Field
         10. TDSP selects “Unexecutable”

Comments required

* + - * 1. MarkeTrak transition back to Submitter in “Unexecutable” State
        2. Submitter selects “Accept”
        3. Issue is closed