



Commercial Market Operations

Betty Day

Board of Directors Meeting
March 22, 2011

Summary

Retail Activity

- **Overall Activity** – Activity continues to follow recent trends. A Mass Transition occurred during February; 99.75% of the customer transitions were complete within 2 days and all transitions were complete within 5 days.
- **Transaction Performance Measures** – Generally good performance in February. One system issue did cause some measures to fall below the 98% target.
- **Migration From Native AREPs** – More than 55% of residential load is with a Retailer other than the affiliate.
- **Advanced Metering** – Over 2.4M ESIDs are now settled using advanced meter data with around 99% having actual data available for initial settlement.

Wholesale Activity **(February information will be provided prior to Board meeting)**

- **Settlements & Billing Performance** –
- **Settlement Dollars** –
- **Reliability Services** –
- **Capacity Services** –
- **Congestion Management** –
- **Verifiable Costs** –
- **Market Extracts and Reports** – Over 1.7M extracts/reports posted during February; over 15.6M extracts/reports downloaded
- **Disputes** – Dispute volumes have increased somewhat but continue to be lower than anticipated.
- **REPs and QSEs Added/Terminated**
 - 1 new REPs
 - 2 new QSEs
 - 3 terminated REP
 - 1 terminated QSEs

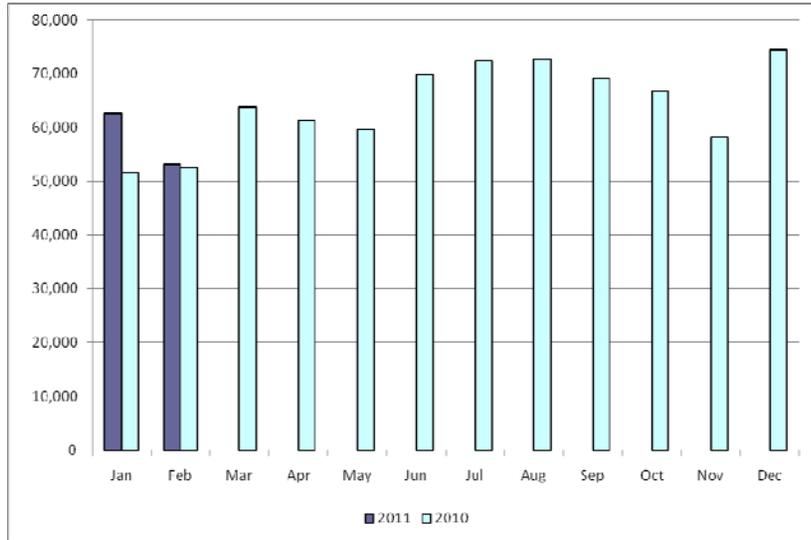
Overall Activity

Retail Transactions Summary

Transaction Type	YTD		February	
	<u>02/28/2011</u>	<u>02/28/2010</u>	<u>2011</u>	<u>2010</u>
Switches	115,861	104,467	53,219	52,663
Move - Ins	318,528	329,894	161,509	162,765
Move Out	160,427	178,726	78,127	83,829
CSA (Continuous Service Agreement)	39,192	69,842	17,870	30,503
Mass Transition	7,191	0	7,191	0
Total	641,199	682,929	317,916	329,760
Since June 1, 2001	41,022,791			

Retail Transactions Summary

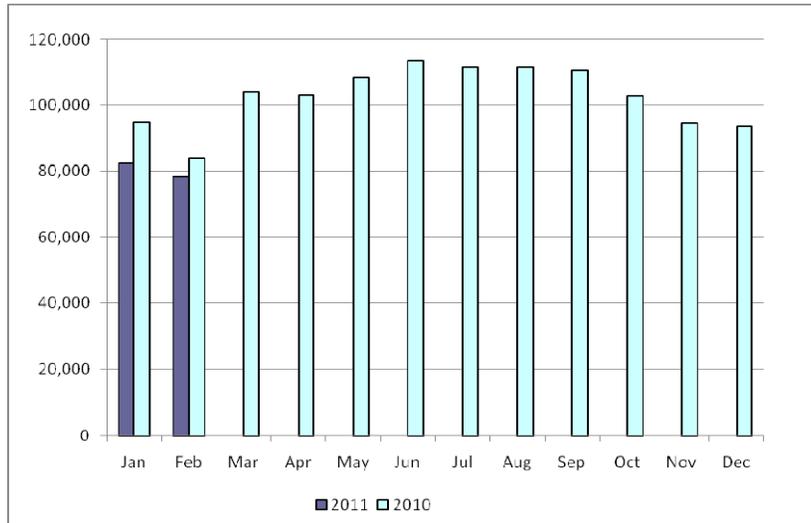
Switches



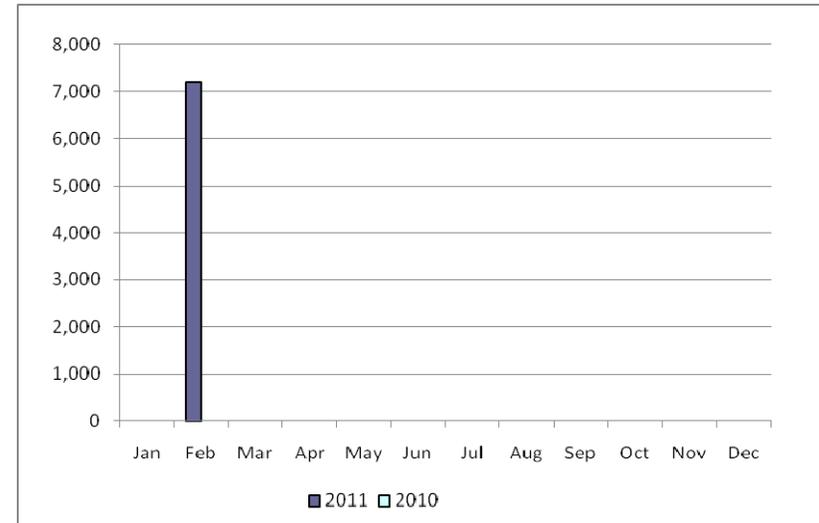
Move-Ins



Move-Outs

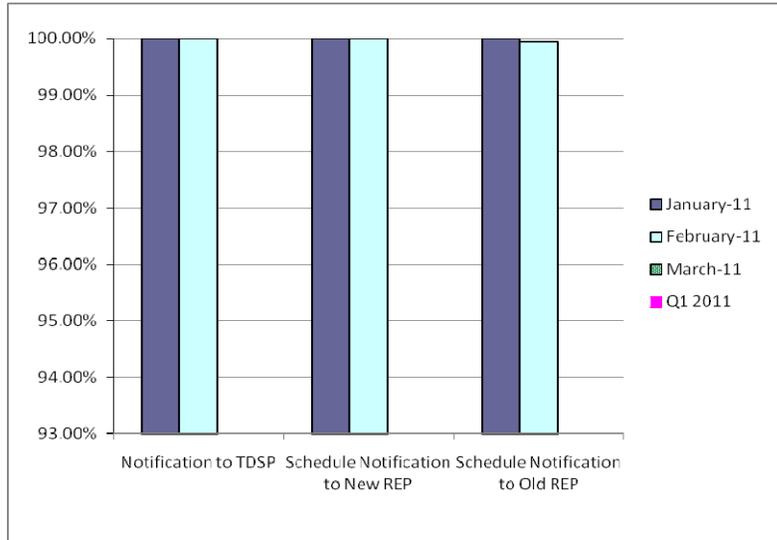


Mass Transition

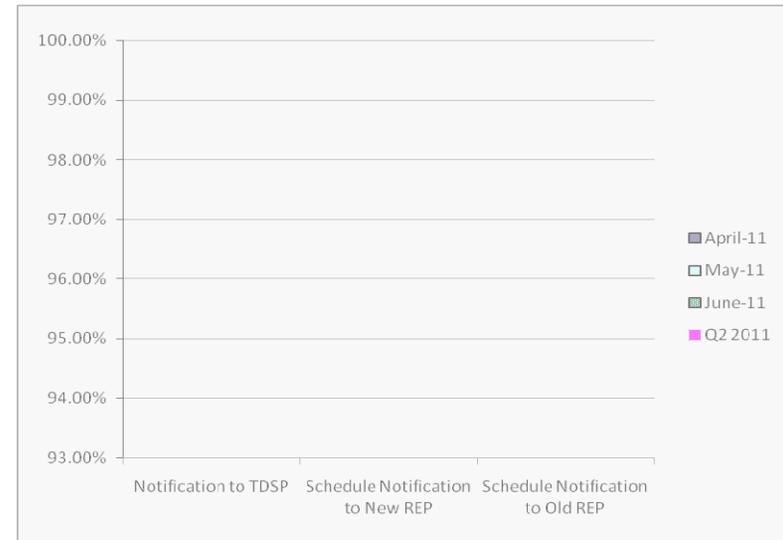


Retail Performance Measures - 2011 Switch

1st Quarter



2nd Quarter



3rd Quarter

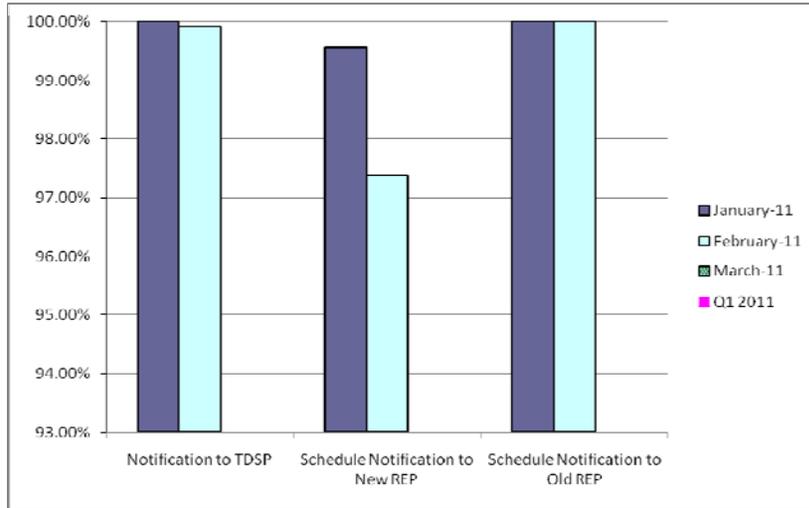


4th Quarter

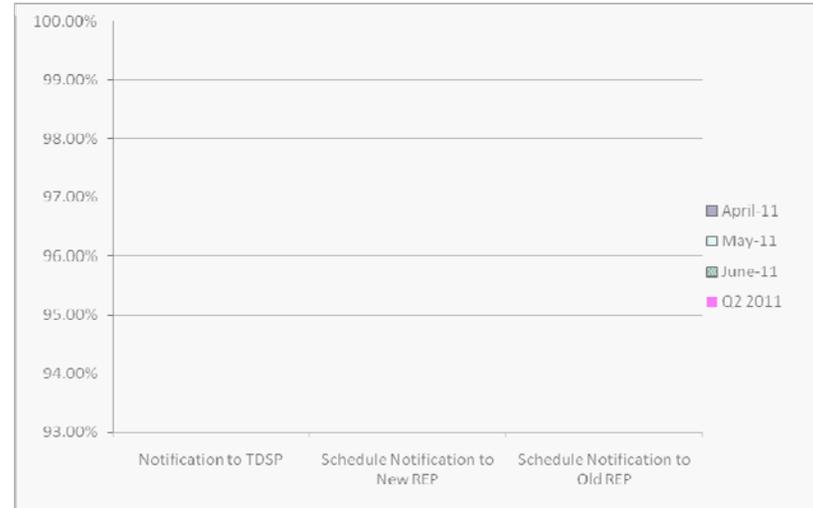


Retail Performance Measures – 2011 Move-In / Priority

1st Quarter



2nd Quarter



3rd Quarter

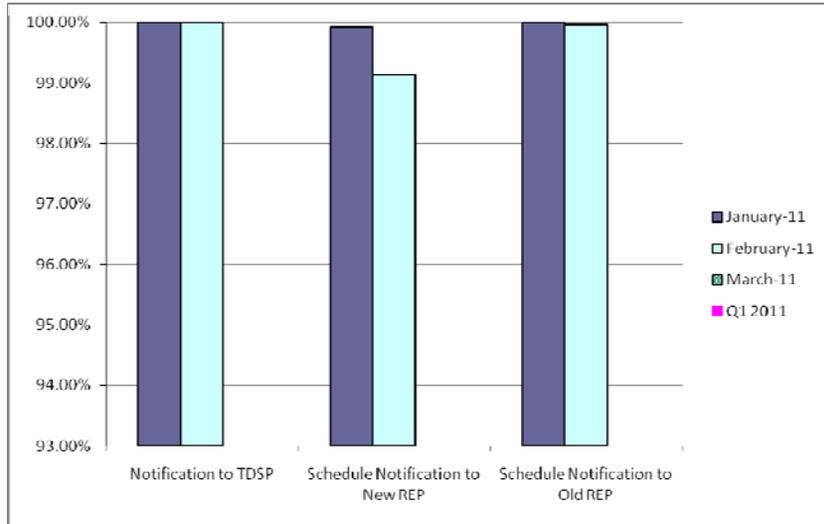


4th Quarter



Retail Performance Measures – 2011 Move-In / Standard

1st Quarter



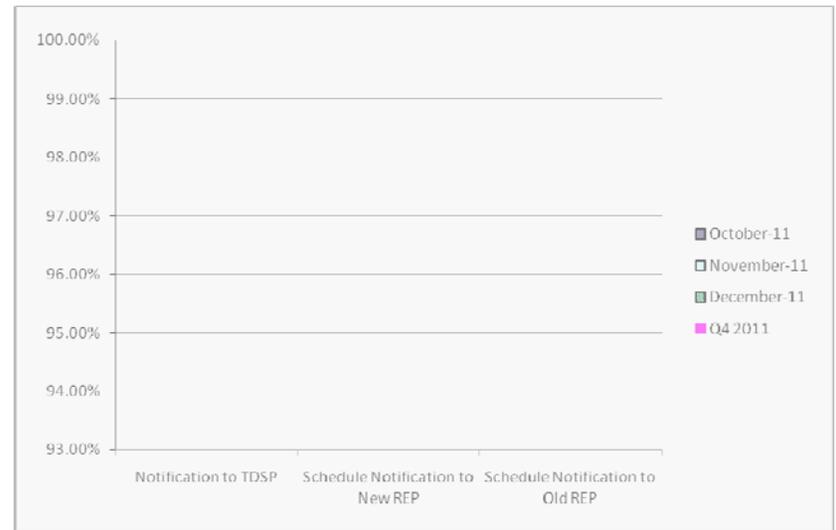
2nd Quarter



3rd Quarter



4th Quarter

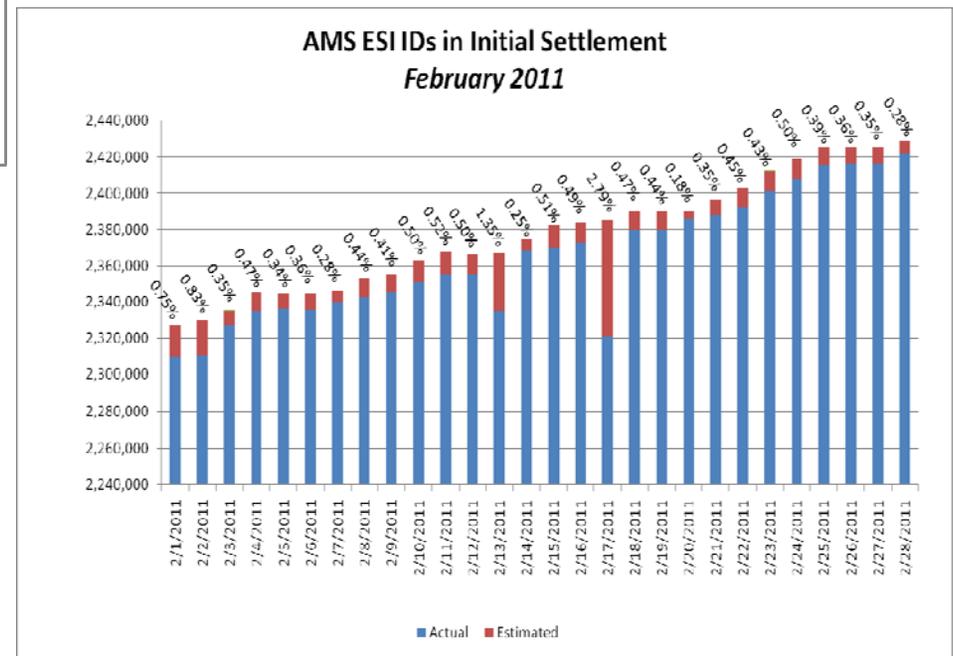
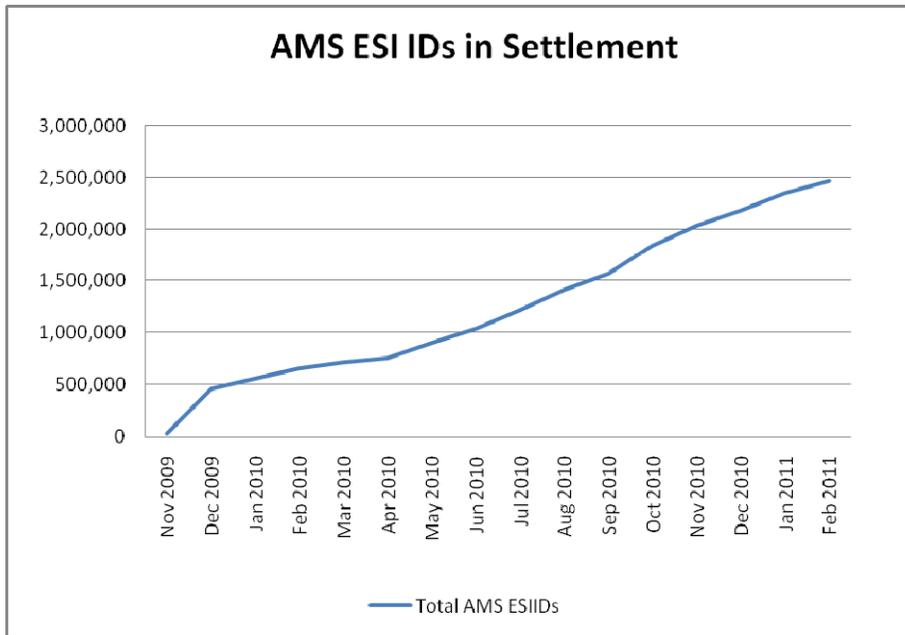


Migration from Native Affiliate REP

	% of Load ¹		% of ESI IDs	
	at <u>1/31/11</u>	at <u>1/31/10</u>	at <u>1/31/11</u>	at <u>1/31/10</u>
Residential	55%	50%	53%	49%
Small Non-Residential	83%	79%	60%	56%
Large Non-Residential	78%	76%	79%	77%

¹ - Percent of Deregulated (Non-NOIE) ESI IDs and Load. Usage based on monthly settlement results.

Advanced Meter Settlement



Settlements and Billing Performance Measures – February 2011

February 2011 numbers will be provided prior to Board meeting

February 2011 Market Total Settlement Dollars

February 2011 numbers will be provided prior to Board meeting

February 2011 numbers will be provided prior to Board meeting

Capacity Services - Cost

February 2011 numbers will be provided prior to Board meeting

Capacity Services - Volumes

February 2011 numbers will be provided prior to Board meeting

Energy Settlement

February 2011 numbers will be provided prior to Board meeting

Congestion Management

February 2011 numbers will be provided prior to Board meeting

Net Impact to Load

February 2011 numbers will be provided prior to Board meeting

Verifiable Costs

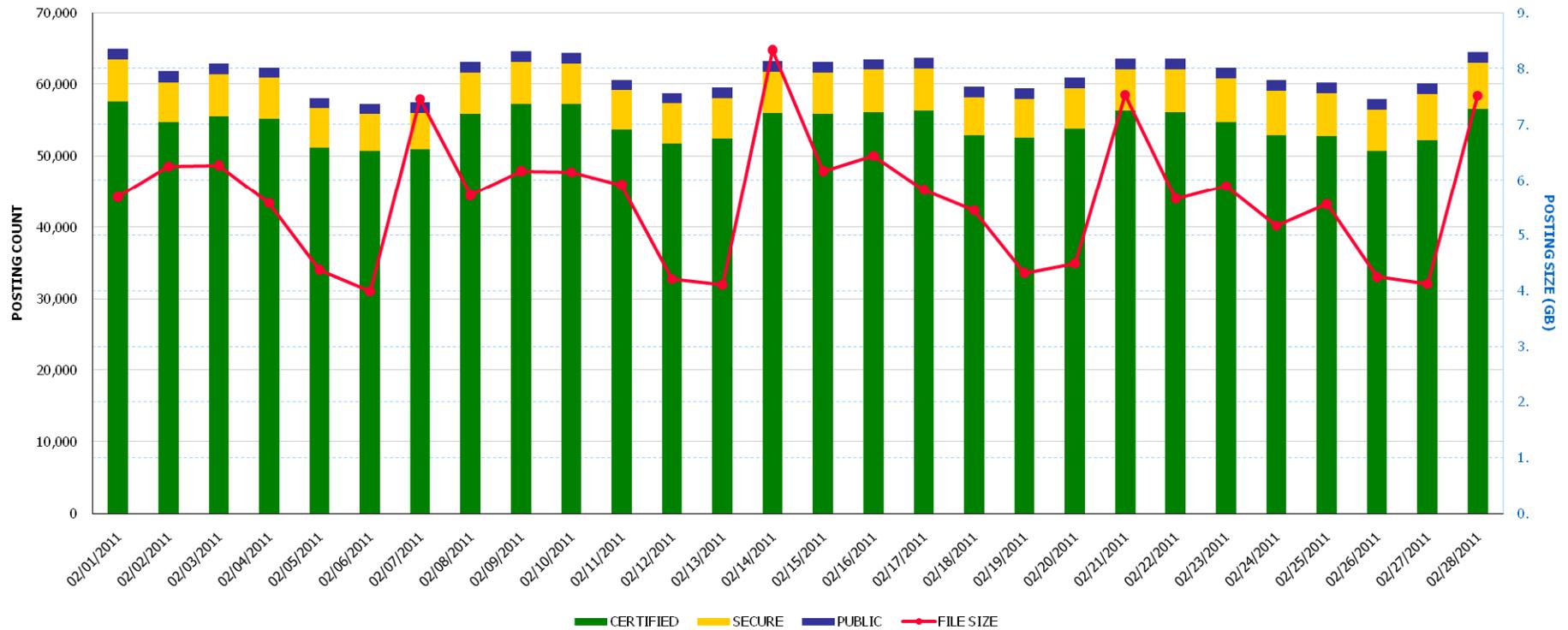
February 2011 numbers will be provided prior to Board meeting

Extract & Report Postings

Market Extract & Report Postings

Run on Mar 7, 2011 5:13:30 PM

Start Date: Feb 1, 2011
End Date: Feb 28, 2011



TOTAL POSTINGS	TOTAL FILE SIZE (GB)
1,721,153	158.51

Posting Classifications:
 Certified = Available only to the Market Participant owning that data
 Secure = Available to any Market Participant with a digital certificate
 Public = Available to all Market Participants & general public (via ERCOT.com)

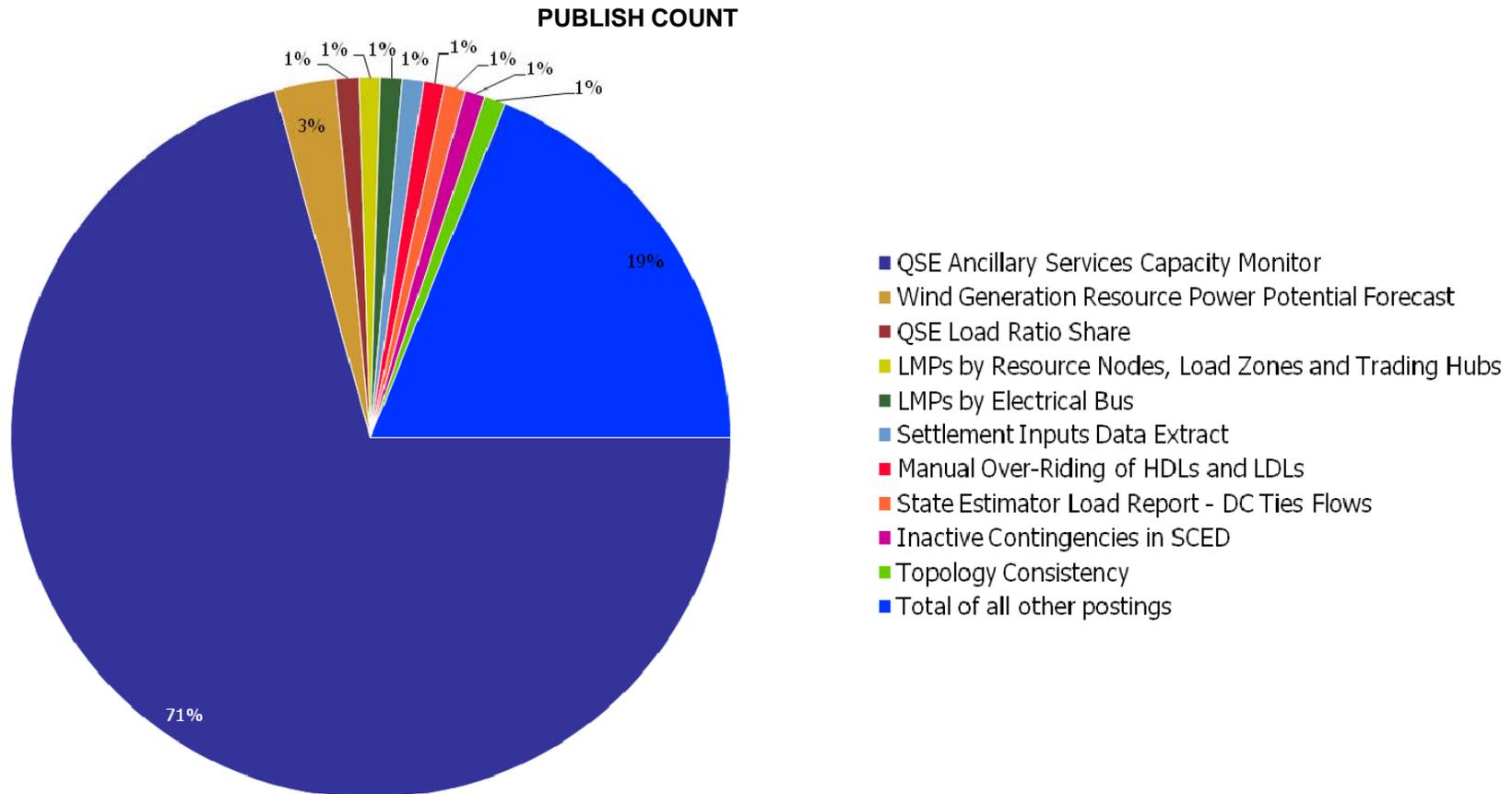


Extract & Report Postings

Top 10 Market Extract & Report Postings

Run on Mar 7, 2011 5:36:39 PM

Start Date: Feb 1, 2011
End Date: Feb 28, 2011

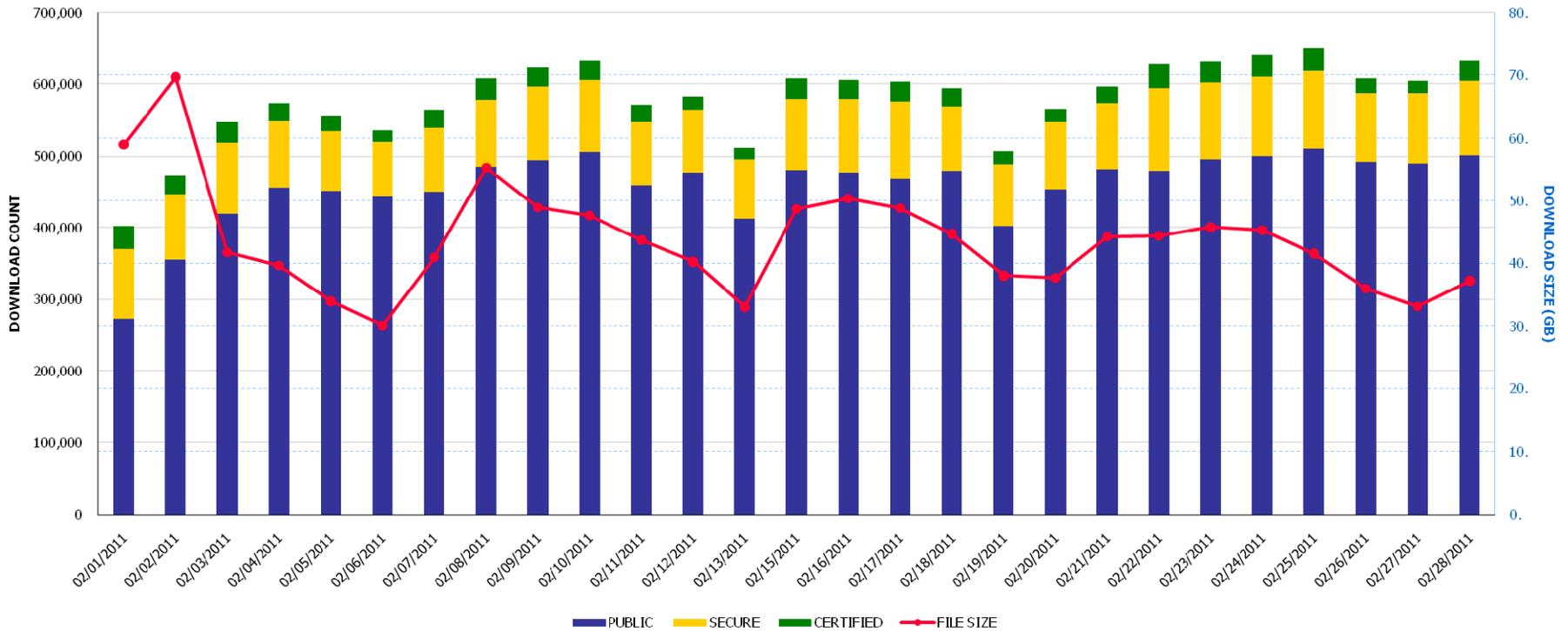


Extract & Report Downloads

Market Extract & Report Downloads

Run on Mar 7, 2011 4:32:21 PM

Start Date: Feb 1, 2011
End Date: Feb 28, 2011



TOTAL DOWNLOADS	TOTAL FILE SIZE (GB)
15,653,190	1,180.01

Posting Classifications:
 Certified = Available only to the Market Participant owning that data
 Secure = Available to any Market Participant with a digital certificate
 Public = Available to all Market Participants & general public (via ERCOT.com)

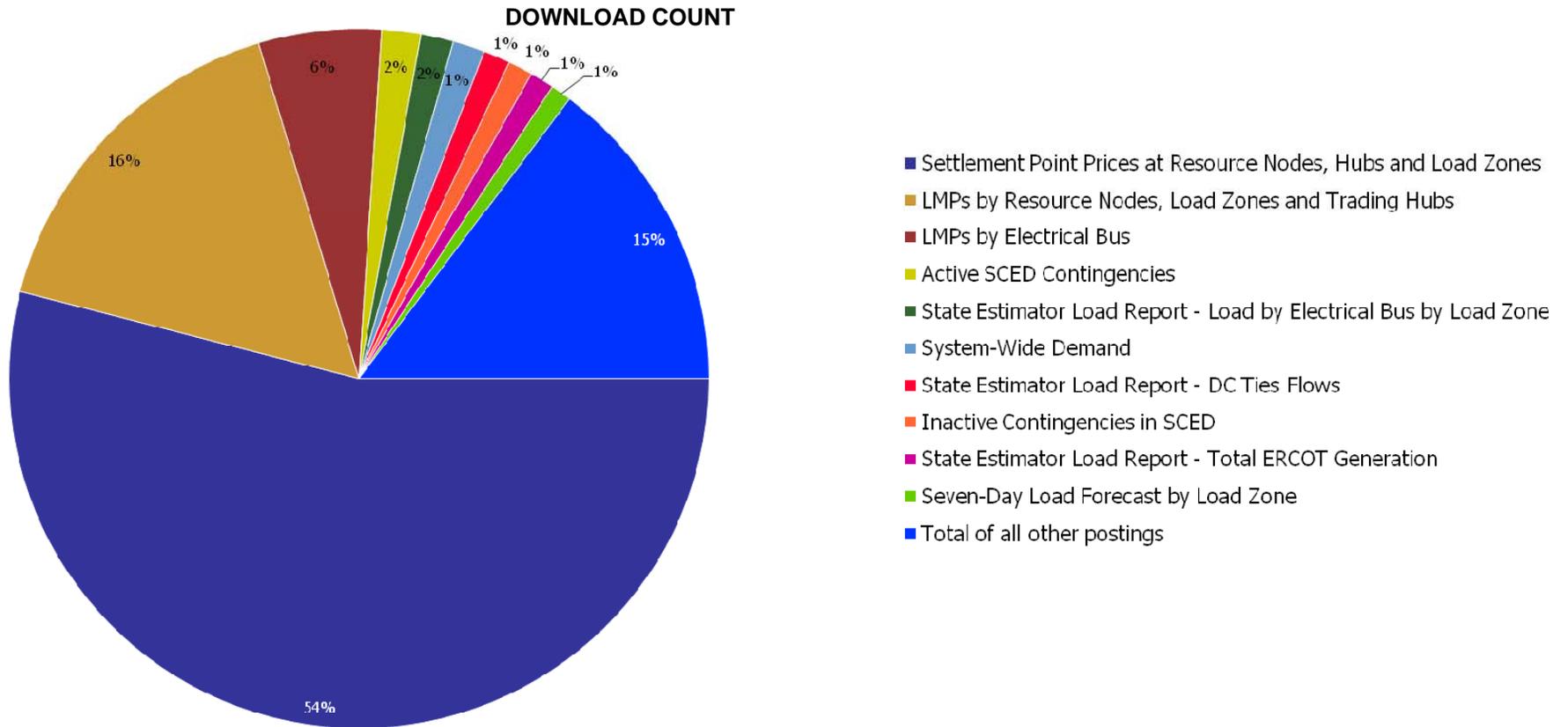


Extract & Report Downloads

Top 10 Market Extract & Report Downloads

Run on Mar 7, 2011 5:34:30 PM

Start Date: Feb 1, 2011
End Date: Feb 28, 2011



ERCOT Wholesale Market Settlement Dispute Report

February 2011

	CRR Market		Day-Ahead Mkt		Real Time Mkt	
	Current Month*	Since Dec 1, 2010	Current Month*	Since Dec 1, 2010	Current Month*	Since Dec 1, 2010
Received	13	13	10	46	80	151
Granted	0	0	0	0	3	6
Granted w/Exception	0	0	0	0	1	2
Denied	12	12	17	30	3	16
In Process	1	1	16	16	127	127

*Some current month activity is on disputes that were received in prior months.

REPs and QSEs Added/Terminated – as of February 28, 2010

- **Added REPs**

- ✓ Entrust Energy Inc. (LSE)

- **Terminated REPs**

- ✓ Abacus Resources Energy LLC (LSE)
- ✓ Abacus Resources Energy LLC dba Abacus Resources Energy (LSE)
- ✓ Mpower Retail Energy LP (LSE)

- **Added QSEs**

- ✓ Met Texas Virtual LP (QSE – L1)
- ✓ Envapower Inc. (QSE – L1)

- **Terminated QSEs**

- ✓ Abacus Resources Energy LLC (QSE – L2)

Levels of QSE Qualification

QSE without Resources:

Level 1: Qualified to perform Inter-QSE trades only; does not have direct representation of Load Serving Entities or Resource Entities.

Level 2: Qualified to represent Load serving Entities; does not have direct representation of Resource Entities.

QSE with Resources

Level 3: Qualified to represent Load Serving Entities and/or Resource Entities without providing Ancillary Services; may also perform QSE without Resources activities.

QSE with Resources-AS Qualified

Level 4: Qualified to represent Load Serving Entities and/or Resource Entities and provide Ancillary Services; may also perform level QSE without Resources activities.

Questions?