

CEO UPDATE November 16, 2010

Trip Doggett President & CEO

The following systems are live:

- ✓ Market Participant Registration
- ✓ Network Model Management System (NMMS)
- ✓ Outage Scheduler (OS)
- ✓ Congestion Revenue Rights (CRR)
- ✓ Credit Monitoring and Management (CMM)
- ✓ Market Information System (MIS)



NODAL MILESTONES

- Load Frequency Control(LFC) Tests
 - LFC test scheduled for the week of November 8
 - In support of the Soft Launch, the last LFC test will begin on November 28 and become binding at Go-Live
- Market Trials
 - October 30, 2010: ERCOT concluded the October testing window:
 - 10/18 10/30 Day Ahead Market, DRUC and HRUC tested daily
 - 10/18 10/30 SCED published LMPs and base points
 - 10/25 10/29 Focused input from the Market (e.g. realistic COPs, telemetry, offers and bids)
 - 10/27 10/28 24-Hour LFC Test
 - November 15, 2010 November 29, 2010 Go-Live Soft Launch:
 - Note that ERCOT has updated the start of the Soft Launch to 11/15 (previously 11/23)
 - Soft Launch will include a ramp into Go-Live bringing systems online, but non-binding over the stated 2-week period



24 HOUR LFC TEST – OBSERVATIONS

- Defects: Code fixes migrated to NProd prior to 11/11 LFC Test
 - Caused SCED to stop for 3 intervals
 - Caused lack of updated Base Points for 5 units
 - Shift factor transfer from EMS to MMS
- Large volume of EMS alerts
 - Temporary fix applied 10/27 with permanent fix due 11/10
- High/Low Prices
 - Multiple outages (common this time of year)
 - Resource limit constraints (Ancillary Services, ONTEST)
 - Nodal prices are not incentivized
 - Conservative operations



It's TIME TO LOOK FORWARD TO 2011...

- Nodal Stabilization will be the primary focus after Go-Live
- A coordinated effort is needed to prioritize and implement future changes to the Nodal systems
 - Deferred Defects will be worked as time allows during Stabilization
 - Parking Deck items need an impact assessment before final prioritization can be completed
 - Other lists of proposed changes have been compiled
 - QSE / TSP / DAM Issues lists
 - Potomac Economics Market Assessment
 - ERCOT Risk Assessment
 - New requests will come through existing channels
 - NPRRs, SCRs, Revision Guide changes, etc.



SYSTEM OPERATIONS

- Nodal Outage Scheduling Protocols effective November 1st
 - Successfully reviewed and approved Outages using the Nodal EMS and Outage Scheduling applications
- November 3rd Sudden outage of a large generating unit required the use of LaaRs
 - System frequency restored within 4 minutes
 - LaaRs restored after 42 minutes
- ERCOT phasor data concentrator (PDC) upgraded to a version that is much easier to configure and maintain.
 - Connection between new ERCOT PDC and Oncor's PDC completed
 - Receiving phasor data from 7 new PMU installations
 - Ten PMUs mapped in our real-time phasor data display
 - ≻ AEP: 3

≻ Oncor: 7



SYSTEM OPERATIONS (CONT.)

- Continuing to export from NMMS weekly Topology Processed Planning cases that are consistent with the ERCOT Network Operations model for TSPs to analyze
- December Models (including Go-live model) are nearing end of Market Validation (Nov 15). No problems have been reported.
- January Models will be posted for Market Validation on November 15
- February Models change deadline has past currently being built by Network Modeling Group



HUMAN RESOURCES

- EMPLOYEE TRAINING: E-Learning initiative via our partnership with Skillsoft Corporation is a new training initiative for employees.
- TALENT MANAGEMENT/SUCCESSION PLANNING: Talent assessments currently being conducted. Once completed, succession and development plans will be discussed for each business area. Expected completion by February 2011.
- 2010 PERFORMANCE MANAGEMENT: 2010 performance evaluations to begin by year end for all employees.



COMMERCIAL OPERATIONS

- Advanced Metering:
 - ✓ Over 1.9M ESIIDs provisioned with Advanced Meters
 - ✓ Over 1.8M settled with AMS data



YTD BUDGET VS. ACTUAL PERFORMANCE: \$14.9 MILLION FAVORABLE

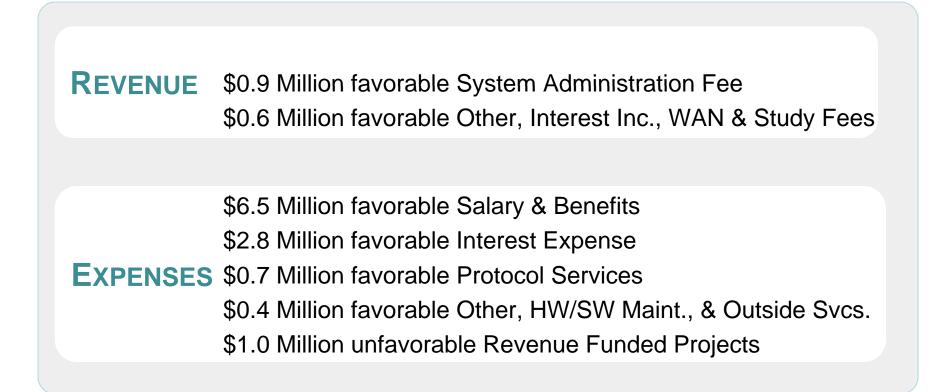
Plus \$3.4 Million recovery from The Reserve (one-time event)

REVENUE	\$2.7 Million favorable System Administration Fee\$0.5 Million favorable Other, Interest Inc.,& Study Fees
Expenses	 \$7.3 Million favorable in Salary & Benefits \$2.3 Million favorable in Interest Expense \$1.0 Million favorable in Facilities and Other \$0.7 Million favorable in Protocol Services \$0.6 Million favorable in Outside Services \$0.2 Million favorable in Revenue Funded Projects



YEAR-END PERFORMANCE FORECAST : \$10.8 MILLION FAVORABLE

Plus \$3.4 Million recovery from The Reserve (one-time event)





IMPACTS OF ECONOMY & WEATHER





INFORMATION TECHNOLOGY AND FACILITIES

• Data Center Outage on 10/22:

- Human error caused 237 minute outage of all Unix servers
- Impacted Nodal production, wholesale, retail and test systems
- There were no impacts to Zonal EMMS
- System management processes have been changed to eliminate future occurrence
- Automation work undertaken in past 6 months allowed improved service restoration time

• NOIE – PTP Option – IBM P7 testing and implementation:

- Implemented in Nodal production environment Friday, October 29th, Market Trials, DAM processing
- Significant performance improvements (30-40%) in the runtimes



OCT 25 HEARING: SENATE BUSINESS & COMMERCE HEARING

 Senate Business & Commerce met to discuss the retail market and REP Nodal readiness

FUTURE HEARINGS:

• None scheduled at this time

OTHER ITEMS:

- November 8th Legislators have begun "prefiling" legislation for the 82nd Session
- The election is likely to result in energy committee chairmanship changes in Congress ERCOT External Affairs is monitoring
- Dec 9th Keynote address to the Texas Public Policy Foundation



ROY MCCOY MANAGER, REGULATORY SUPPORT & REPORTING

