앙웅

- $\cdot$ -

■
-

-
$-0^{\circ}$
-0
$\bullet \bullet$ RELIABILITY ENTITY

## Texas Reliability Entity, Inc. 2011 Business Plan \& Budget Overview J une 14, 2010

## Introduction, Challenges, and Key Cost Drivers

- 71\% of Texas RE's budget is related to personnel costs (salaries, benefits, training, travel, etc.); therefore, managing productivity is essential
- All Texas RE employees charge time to different program areas similar to activity-based accounting
- Shortage of and high industry demand for qualified compliance engineers (wage pressure)
- 50\% of the total budget is in Compliance and Enforcement
- Reliability assessments expected to increase in technical rigor- Increased data gathering and collection to perform analyses
- Events analysis processing and reporting - Improved timeliness for triage, analysis, and reporting of system events, and publication of lessons learned and recommendations


## Introduction, Challenges, and Key Cost Drivers

- Key drivers are simply the quantity of demands: More work, greater expectations from those we serve (industry, regulators, public interests)
- Examples of Key Drivers
- More actively monitored standards and associated requirements
- Increased number of Registered Functions in our region
- Increased volume of enforcement activities
- Expansion in CIP Audits, processing of TFEs (As of May 24 $4^{\text {th }}$, there have been 537 TFEs submitted to Texas RE)
- Expanded role to provide more education to Registered Entities on meeting requirements, enhancing compliance programs, addressing key areas (ex. protection systems)


## Introduction, Challenges, and Key Cost Drivers

- Decrease in funding from 2010 Total Statutory \& Non-statutory to 2011 Total Statutory \& Nonstatutory is $-\$ 921 \mathrm{~K}$, or $-8.7 \%$; excluding start-up costs from 2010, there is an increase of $\$ 387 \mathrm{~K}$, or 4.2\%
- Increase in 2011 Statutory from 2010 Statutory is \$133, or $0.0 \%$, excluding start-up costs from 2010, there is an increase of $\$ 1,309 \mathrm{~K}$, or $16.7 \%$
- Decrease in 2011 Non-statutory from 2010 Non-statutory is $-\$ 921 \mathrm{~K}$, or $-77.8 \%$
- Cash reserves are set at 75 days, Texas RE does not have access to a line of credit


## Key Drivers: Violations, Registered Entities \& Functions



## Staffing - Change in Full-Time Equivalents (FTEs)



## Comparison of FTEs

2010 FTEs Compared to 2011 FTEs


## Key Drivers: Compliance Audits



- All audits will increase in vigor and length
- Expect the number of Actively Monitored Standards to increase in the CMEP


## Key Drivers: CI P Audits



- Virtual $\mathbf{1 0 0 \%}$ increase in workflow/workload
- CIP audits are expected to be a longer duration audit at the facility than a compliance audit
- CIP audit expected to be 2 weeks, 1 week off-site and 1 week on-site
- Compliance audit is estimated to be 3-5 days onsite


## Comparison of Funding

| Program Budget | 2010 Total Funding | 2011 Total Funding | Change in Funding (2011-2010) | Percent Difference |
| :---: | :---: | :---: | :---: | :---: |
| Reliability Standards | 332,961 | 328,451 | $(4,509)$ | -1.4\% |
| Compliance Enforcement and Organization Registration | 4,336,577 | 4,811,748 | 475,171 | 11.0\% |
| Reliability Assessments and Performance Analysis | 359,951 | 429,596 | 69,645 | 19.3\% |
| Training, Education and Operator Certification | 356,608 | 416,284 | 59,676 | 16.7\% |
| Situation Awareness and Infrastructure Security | 478,513 | 313,499 | $(165,013)$ | -34.5\% |
| General \& Administrative | 2,627,656 | 1,198,727 | $(1,428,930)$ | -54.4\% |
| Information Technology | 275,401 | 1,025,045 | 749,644 | 272.2\% |
| Legal \& Regulatory | 172,564 | 360,122 | 187,558 | 108.7\% |
| Human Resources | 146,721 | 9,123 | $(137,598)$ | -93.8\% |
| Finance | 266,388 | 460,878 | 194,490 | 73.0\% |
| Non-Statutory | 1,183,879 | 262,595 | $(921,284)$ | -77.8\% |
| Total | 10,537,219 | 9,616,068 | $(921,151)$ | -8.7\% |

NOTE: G\&A in 2010 reflected all Salary \& Benefit expenses for G\&A, Legal, IT, HR and Finance. In 2011, G\&A reflects Salary \& Benefit expenses for G\&A, HR and Members Forums. The Legal, IT, and Finance areas are reflecting their own Salary \& Benefit expenses.

## Comparison of Funding - Excluding 2010 Start-Up

| Base Program Budget (Excludes 2010 Start-Up Expenses) | 2010 Total Funding | 2011 Total Funding | Change in Funding $(2011-2010)$ | Percent Difference |
| :---: | :---: | :---: | :---: | :---: |
| Reliability Standards | 332,961 | 328,451 | $(4,509)$ | -1.4\% |
| Compliance Enforcement and Organization Registration | 4,336,577 | 4,811,748 | 475,171 | 11.0\% |
| Reliability Assessments and Performance Analysis | 359,951 | 429,596 | 69,645 | 19.3\% |
| Training, Education and Operator Certification | 356,608 | 416,284 | 59,676 | 16.7\% |
| Situation Awareness and Infrastructure Security | 478,513 | 313,499 | $(165,013)$ | -34.5\% |
| General \& Administrative | 1,319,156 | 1,198,727 | $(120,430)$ | -9.1\% |
| Information Technology | 275,401 | 1,025,045 | 749,644 | 272.2\% |
| Legal \& Regulatory | 172,564 | 360,122 | 187,558 | 108.7\% |
| Human Resources | 146,721 | 9,123 | $(137,598)$ | -93.8\% |
| Finance | 266,388 | 460,878 | 194,490 | 73.0\% |
| Non-Statutory | 1,183,879 | 262,595 | $(921,284)$ | -77.8\% |
| Total | 9,228,719 | 9,616,068 | 387,349 | 4.2\% |

NOTE: G\&A in 2010 reflected all Salary \& Benefit expenses for G\&A, Legal, IT, HR and Finance. In 2011, G\&A reflects Salary \& Benefit expenses for G\&A, HR and Members Forums. The Legal, IT, and Finance areas are reflecting their own Salary \& Benefit expenses.

## Comparison of Funding - By Program



## Change in Funding - By Program



## Highlight of Variances

| Statutory FTEs | NonStatutory FTEs | Total <br> FTEs | Total Change in the Budgeted Funding | 2011  <br> Statutory  <br> $\$ \quad 133$  | $\begin{aligned} & 2011 \text { Non- } \\ & \text { Statutory } \\ & \$ \quad(921,284) \end{aligned}$ | $\begin{array}{ll}  & 2011 \\ & \text { Total } \\ \$ & (921,151) \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Personnel Expenses (See Next Slide for Detail) |  |  |  |
| 39.5 | 6.5 | 46.0 | Existing Employee Merit \& Promotion Increase | 233,930 | 7,462 | 241,392 |
| 9.5 | (5.5) | 4.0 | New Employees Salary \& Benefits | 1,048,026 | $(736,415)$ | 311,611 |
| 49.0 | 1.0 | 50.0 |  | 1,281,956 | $(728,953)$ | 553,004 |
|  |  |  |  |  |  |  |
|  |  |  | Meeting Expenses |  |  |  |
|  |  |  | Meetings | 6,300 | $(5,600)$ | 700 |
|  |  |  | Travel (See Next Slide for Detail) | 128,361 | (624) | 127,737 |
|  |  |  | Conference Calls | 12,000 | - | 12,000 |
|  |  |  |  |  |  |  |
|  |  |  | Operating Expenses |  |  |  |
|  |  |  | Consultants \& Contracts | 3,688 | $(82,467)$ | $(78,779)$ |
|  |  |  | Office Rent | 135,100 | $(60,600)$ | 74,500 |
|  |  |  | Office Costs | 175,883 | (810) | 175,073 |
|  |  |  | Professional Services | $(464,246)$ | $(9,684)$ | $(473,930)$ |
|  |  |  | Miscellaneous | $(44,843)$ | $(8,148)$ | $(52,991)$ |
|  |  |  | Depreciation | 143,428 | $(30,000)$ | 113,428 |
|  |  |  |  |  |  |  |
|  |  |  | Indirect Expense Funding | $(77,349)$ | 77,349 | - |
|  |  |  |  |  |  |  |
|  |  |  | Fixed Assets | $(1,123,715)$ | $(67,000)$ | $(1,190,715)$ |
|  |  |  |  |  |  |  |
|  |  |  | Depreciation Variance | $(143,428)$ | 30,000 | $(113,428)$ |
|  |  |  |  |  |  |  |
|  |  |  | Increase in Cash Reserves | $(33,003)$ | $(34,748)$ | $(67,751)$ |
|  |  |  |  |  |  |  |



TEXAS
RELIABILITY
ENTITY

## 2011 Budget Assumptions - Personnel

- Increase in base compensation for 2011:
- Merit increase of 3\% and promotion increase of 1\% assumed
- Employee benefits estimated at 36\% of salary
- Additional staffing required to:
- Meet all new Delegation Agreement and NERC Rules of Procedure requirements and FERC directives
- Improve efficiency, consistency, transparency, and overall performance
- Allow for increased staff training
- 4.0 new headcount for 2011, 3.0 are funded for 9 months, 1.0 is funded for 12 months
- Assumed a 5\% vacancy rate for salary \& benefits expense in 2011


## 2011 Budget Assumptions - CMEP Personnel 3.0 Net New Hires-4.38 Transfers from Non-Stat

|  | 2010 |  | 2011 |
| :--- | :---: | ---: | :---: |
| Difference |  |  |  |
| Compliance Audits | 7.50 | 9.00 | 1.50 |
| CIP Audits | - | 2.50 | 2.50 |
| TFE/CIP | 3.50 | 5.77 | 2.27 |
| Enforcement | 5.00 | 6.00 | 1.00 |
| Registration | 2.19 | 2.19 | - |
| Compliance Other | 3.55 | 3.66 | 0.11 |
| Total Statutory CMEP Staff | 21.74 | 29.12 | 7.38 |
| Non-Statutory Compliance (transferred in 2011) | 4.88 | 0.50 | $\mathbf{( 4 . 3 8 )}$ |
| Total Compliance Headcount (FTEs) | $\mathbf{2 6 . 6 2}$ | 29.62 | $\mathbf{3 . 0 0}$ |

- The time to perform the compliance audits will continue to increase due to an increase in depth and complexity
- Approximately 20\% more requirements will be included in non-CIP compliance audits in 2011
- There are 43 requirements that have multiple sub-requirements which will be addressed in each on-site CIP audit

The number of violations resulting from audits and self-reports has increased this year and there is an expectation that this trend will also be seen in 2011 for Enforcement

- Texas RE will also spend additional time processing each NERC violation than assumed in the 2010 budget
- Settlement takes more Texas RE enforcement staff time than the NAVAPS process
- Texas RE staff will now primarily draft and provide more assistance regarding the Notices of Penalty


## 2011 Budget Assumptions - External Relations 1.0 New Hire

- Texas RE staff will provide limited administrative support for the Member Representatives Committee (MRC) and other membership activities
- Includes the scheduling and coordination of meetings
- Distribution and posting of meeting materials and minutes
- Maintenance of applicable areas of the Texas RE website
- Facilitating of membership announcements and communications


## 2011 Travel Increases

- Travel
- Additional audits (CIP and new TOPs)
- Audits will take longer
- Additional required NERC training and meetings
- Independent Director travel

| Travel Expenses | 2010 |  |  | 2011 | Difference |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Audit Related | \$ | 97,534 | \$ | 103,492 | \$ 5,958 |
| CIP Audit Related (New) |  | - |  | 63,285 | 63,285 |
| Workgroup/NERC Related |  | 89,634 |  | 107,896 | 18,262 |
| Standards |  | 7,224 |  | 9,987 | 2,763 |
| Board (New) |  | - |  | 38,093 | 38,093 |
| Total Travel | \$ | 194,392 |  | 322,753 | \$128,361 |

## Other 2011 Increases

- Rent - required for additional staff and conference space for meetings (to reduce or eliminate cost of renting external space)
- Rented space expected to increase from 11,000 square feet to 15,000 square feet
- Additional space needed for additional staff, growth, and meeting space
- Expected rent will increase year-over-year by approximately $\$ 74 \mathrm{~K}$ in total; however, the Statutory budget is increasing $\$ 135 \mathrm{~K}$ ( $\$ 61 \mathrm{~K}$ due to the elimination of Non-statutory rent and the $\$ 74 \mathrm{~K}$ increase for space)

