

Nodal Program Update

Jason Iacobucci
Nodal Program Manager

Special Nodal Program Committee 15 February 2010

Today's Agenda

- Program Status
- Defects Reporting & Program Risks
- Market Readiness
- Traceability
- Financials
- Appendix

289 Days to Go-Live

0 Items Impacting Go-Live Date

Market Trials 3.0:

- 247 of 275 QSEs Qualified for MMS transaction submittal
 - 79 / 86 QSEs w/ Resources
- 97 % of Generation Qualified

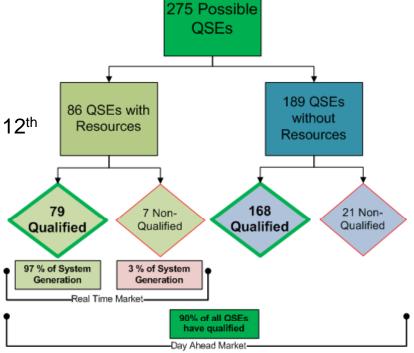
Congestion Revenue Rights (CRR)

- 54 of 80 CRRAH Qualified to date
- 1st Monthly Auction for March ran on February 12th
 - 33 MP's participated 3,103 total bids

Real Time Markets / Outage Scheduler

- Started Feb 1st
 - Window Closes for Qualification on Aug 13th
 - Real-Time LMPs posting every 5 minutes
 - Reports available on Nodal MIS to all MPs
 - Running on CIM model NMMS/EMS/MMS
 - QSE dashboards posting on Fridays to reflect submission performance metrics (Feb 11th)
- Outage Scheduler available to QSEs and TSPs

March 1st starts Six month LMP analysis





289 Days to Go-Live

0 Items Impacting Go-Live Date

Market Trials 4.0: DAM/RUC

- Starting Thursday Apr 1st, for Operating Day Friday April 2nd
 - On Schedule
 - Submission Qualifications underway in Market Trials 2.1

Market Trials 5.0: Full Functionality

- Starting May 17th
 - 2 Week Slippage
 - Mitigation plan in place to pull back on track
 - » Overtime and budget monitoring

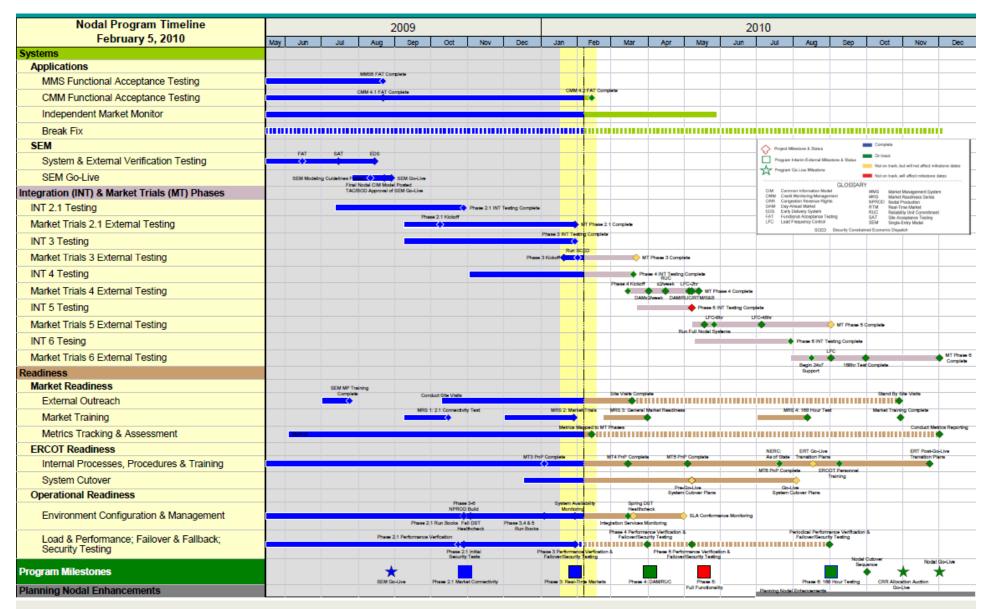
Market Readiness

- 26 of 35 outreach sessions completed
- Market Trials Kickoff
- Executive Briefing

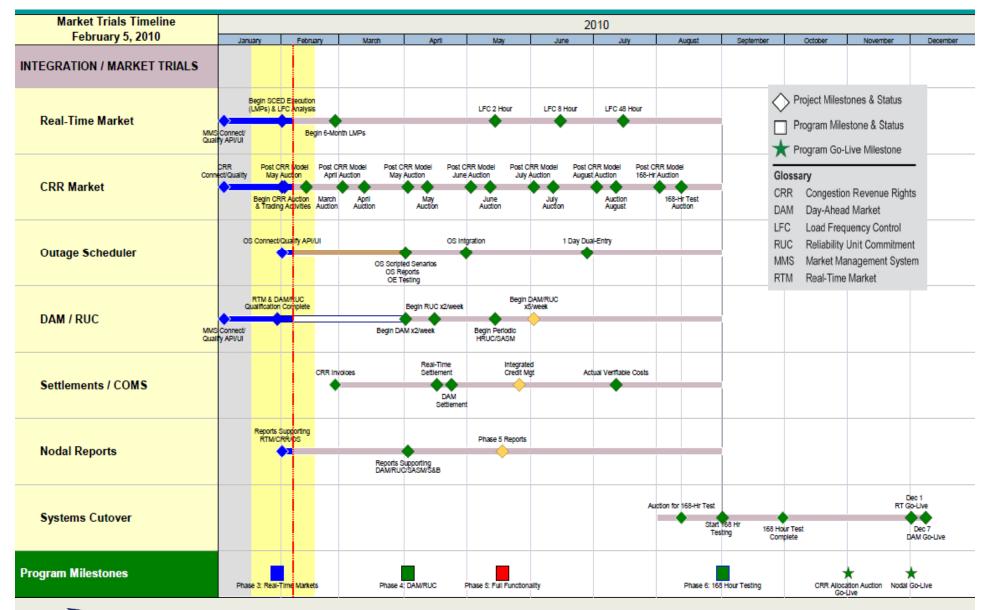
Key Takeaways:

- Continue ramp-up of participation in Real-Time Market
 - Offers- Periodic exhausting of offers, LMP goes to cap (\$2,250)
 - Telemetry- Continued QSE/TSP focus on telemetered data
- Continue to increase CRR Auction participation
- Metrics/progress beginning to light up for market trials
- Need TSP commitment to submit outstanding model updates and perform validation by 2/29/2010

Integrated Nodal Timeline



2010 Market Trials Timeline



Program Milestone Schedule Mitigation

Phase 5: Full Functionality

Integration Testing Schedule is still two weeks behind: No Impact on Go-Live

- Scope
 - End to end integration testing
 - Begin HRUC/SASM
 - Daylight Savings time change verification
 - Phase 5 performance verification

Mitigation Strategy

- Continue to leverage weekend overtime for Phase 5 test
- Prioritize and phase in the delivery of reports during Market Trials
- Prioritize Testing to ensure the critical functionality and reports are completed first
- Prioritize must have End-to-End scenarios
- Continue to efficiently schedule testing and release management windows



Nodal Program Risks & Issues

Risk/Issue	Impacted Milestone	Target	Category	Probability	Severity	Status
Integration Testing - Risk Continued risk around technology delivery of business systems integration due to complexity and continuing maturing of application and data dependencies.	Program	May 2010	Scope / Schedule / Budget	Low	Med	 Phase 3 complete Phase 4 On track; planning complete, execution in progress
Market Interaction Operating Level Agreements (OLAs) Need to determine operating level agreements associated with market interactions to assist ERCOT in establishing operational thresholds: -Network Model Load Frequency -DAM Sizing; -CRR sizing -Reporting	Program	April/ May 2010	Scope / Budget	High	Low	 On track Phase 3 complete Phase 4 and 5 OLA definitions in process NATF and NDSWG heavily involved in issue. Joint working session scheduled for 02/16/10 On track; presented to NATF on 02/02/10 On track; ERCOT is researching comparable CRR market sizes in PJM, CAISO, and MISO On track
Inadequate Backup for ICCP Failure: Current Protocol Language does not allow ERCOT to use State Estimator results as a backup input to SCED, LFC, & NSA processes in the event of an ICCP failure from both sources of Resource Status.	Program	April/ May 2010	Scope / Schedule / Budget	High	High	ERCOT working on an impact analysis and NPRR language for consideration



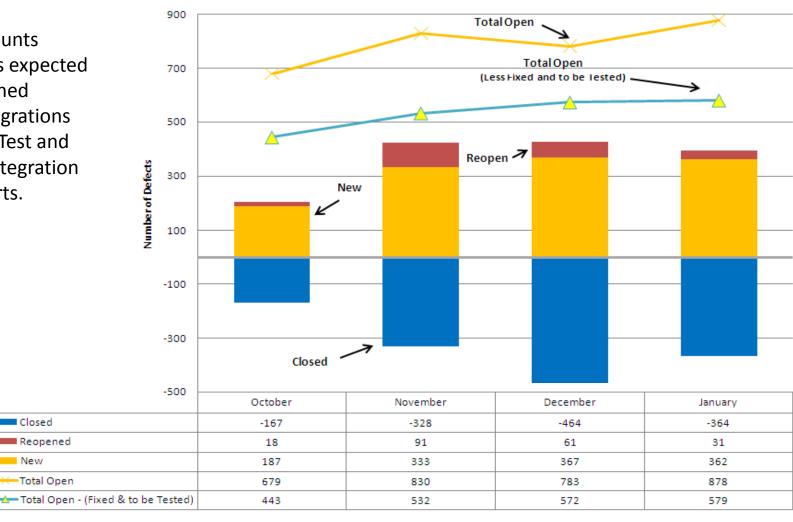
Nodal Program Risks & Issues

Risk/Issue	Impacted Milestone	Target	Category	Probability	Severity	Status
Reconciling Protocols, Systems and Market Expectations Experience by other ISOs in deploying nodal markets has shown that expectations of the market participants are often missed, despite best efforts at defining tariffs or protocol requirements. ERCOT needs to assume such a risk exists for this nodal implementation as well.	Phase 3	Complete				• Complete
Credit Management – Business & Technical Exposure Credit Management rules and exposure calculations will change significantly with the implementation of the Nodal Program. During the requirements and design phase of the program stakeholder concerns have been expressed that may result in requested system changes as the program moves into Market Testing of Credit Management.	Phase 5	July 2010	Scope / Schedule / Budget	High	Med	ERCOT business and Nodal Program reviewing Credit concerns and next steps.

Nodal Defects Trends - High Priority (Must Fix Before Go-Live)

 Defect counts increased as expected due to planned software migrations into Nodal iTest and extensive integration testing efforts.

Nodal Defects Total Open vs. Monthly Variation



Closed

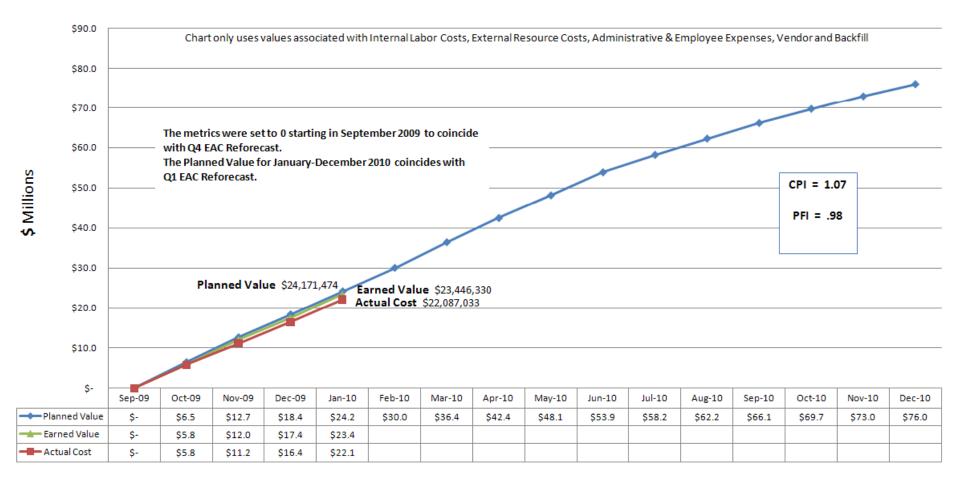
New

Reopened

Total Open

Earned Value for the Nodal Program

Nodal Program





Market Readiness

Matt Mereness
Readiness & Transformation

Special Nodal Program Committee 15 February 2010

Participant Readiness Touch Points

	2010							
	February	March	April	May				
Meetings	• NATF 2/2, 2/16,2/19	• NATF 3/2	• NATF 4/6	• NATF 5/4				
Training	 Nodal 101 LSE 201 Basic Training Generation 101, 201 CRR – instructor-led Settlement Workshop Operations Seminar Wind/Retail Wkshp 5 site visits 	 Nodal 101 LSE 201 Basic Training Generation 101, 201 CRR – instructor-led Settlement Workshop Operations Seminar 4 site visits 	 Nodal 101 Trans 101 Generation 101, 201 CRR – instructor-led NMMS Economics of LMP Combined Cycle Workshop Standby site visits 	 Nodal 101 Trans 101 Generation 101, 201 CRR – instructor-led NMMS Economics of LMP 				
Outreach	 Additional Phase 3 metrics Standby site visits mitigation approach 	 Scheduled Site Visits conclude MRS #3 March 25th 	Phase 4 metrics launch	Metrics monitoring				
Market trials	 Weekly calls Phase 3 Market Trials initiates QSE OS qualification Phase 4 Handbooks DAM/RUC MIS 	 Weekly calls Phase 3 Execution Phase 4 Handbooks Updates to prior handbooks LFC individual QSE tests 	 Weekly calls Phase 4 Market Trials initiates Phase 5 Handbooks Updates to prior handbooks Credit Key acti 	 Weekly calls 2 hr system-wide LFC test Phase 5 Market Trials initiates vities, limited offering				



Next 60-days of Classes and Settlement Workshops

Course	Start Date	Location
Generation 101	February 16	Austin Airport Marriott South (Austin)
Network Model Management	February 18	ERCOT Met Center (Austin)
Settlements Workshop –RUC/RTM	February 23	ERCOT Met Center (Austin)
ERCOT Nodal 101	February 25	ERCOT Met Center (Austin)
Load Serving Entity 201	March 3	ERCOT Met Center (Austin)
Economics of LMP	March 8	Norris Conference Center (Houston)
Basic Training Program	March 8	Austin Airport Marriott South (Austin)
Congestion Revenue Rights	March 9	Norris Conference Center (Houston)
Settlements Workshop –RUC/RTM	March 9	City of Garland Fire Building (Dallas)
Settlements Workshop –RUC/RTM	March 23	Calpine (Houston)

Enrollment at: http://nodal.ercot.com/training/courses/index.html



Readiness Workshops

Wind Panel
Hosted by Horizon Wind
February 16, 2010
Houston, TX
9-3pm

Retail Panel
Hosted by StarTex
February 17, 2010
Houston, TX
9-3pm

Agenda:

- Outreach: Program Update
- Outreach: Real-Time Market
- Outreach: Merged DAM&RUC
- Credit Management
- Wind Resource discussion

Agenda:

- Outreach: Program Update
- Outreach: Merged DAM&RTM
- Outreach: CRR Auction
- Credit Management
- Retail operations discussion

RSVP required due to room limitations, but WebEx available

Wind- http://www.ercot.com/calendar/2010/02/20100216-MT

Retail- http://www.ercot.com/calendar/2010/02/20100217-MT



Market Participant Site Visits

26 Outreach Site Visits have been completed

Confirmed ☐ Completed ✓

Entity	Date	
☑ LOWER COLORADO RIVER AUTHORITY	9-Oct	✓
✓ CALPINE CORP	14-Oct	✓
☑ AUSTIN ENERGY	20-Oct	✓
✓ CITY OF GARLAND	21-Oct	✓
☑ GDF SUEZ ENERGY MARKETING	29-Oct	✓
✓ ANP FUNDING	3-Nov	✓
∠I LUMINANT ENERGY	5-Nov	✓
☑ INVENERGY WIND DEVELOPMENT	10-Nov	V
✓ EXELON	11-Nov	⊻
☑ AMERICAN ELECTRIC POWER SERVICE	12-Nov	
✓ CONSTELLATION ENERGY	17-Nov	
✓ PSEG ENERGY RESOURCES	18-Nov	
✓ J ARON	19-Nov	
✓ FULCRUM POWER	2-Dec	
☑ EAGLE ENERGY PARTNERS I LP	3-Dec	
✓ STEC	9-Dec	
☑ BP ENERGY COMPANY	10-Dec	

Entity	Date
☑ NRG TEXAS POWER	15-Dec
☑ DIRECT ENERGY LP	5-Jan
☑ CPS ENERGY	6-Jan
☑ BTU (Bryan Texas Utilities) SERVICES	13-Jan
☑ OCCIDENTAL	20-Jan
☑ TENASKA POWER SERVICES	26-Jan
☑ OPTIM ENERGY	27-Jan
MAPX	3-Feb
☑E. ON	9-Feb
☑WIND PANEL (Houston)	16-Feb
☐ RETAIL PANEL (Houston)	17-Feb
☐TRI-EAGLE ENERGY	18-Feb
□ NEXTERA ENERGY	26-Feb
☐XTEND ENERGY LP	2-Mar
□TOPAZ	9-Mar
☐ BRAZOS ELECTRIC	10-Mar
☐SHELL ENERGY	11-Mar
☐ FORMOSA UTILITY	16-Mar
₩ESTAR	18-Mar



Active MP Metrics (as of 2/12/2010)

Metric Name	Current Score (as of 2/12/2010)	Applies to	Weight	Green %	Yellow %	Red %	Not Scored %	Primary Criteria	Notes
MP3 Market Submissions Connectivity	Green	QSERs	Generation Ratio Share	97.2%	2.8%	0.0%	0.0%		79/86 QSERS Qualified (including sub-QSEs).
Qualification	Amber	QSEs	Even weighting	88.9%	5.8%	1.1%		entities included sub-QSEs).	168/189 QSEs qualified (including sub-QSEs). Below 95% threshold for overall GREEN.
	Green QSERs Ratio Share 87.7% 0.6% 0.0% 11.7% telemetry submitted		42/45 QSERs completed (parent QSEs only). 3492/3500 SE points provided (99.1%).						
MP6 Telemetry Compliance with Nodal Protocols 3.10.7.5	Green	QSERs	Generation Ratio Share	87.7%	0.0%	0.6%		100% expected SCED telemetry	42/45 QSERs completed (parent QSEs only. 7621/7633 SCED points provided (99%).
	1 100 1 182//// 100// 100// 166// 1		100% expected TSP telemetry	15/20 TSPs completed. 12600/12956 TSP CB and LD points provided (94.9%).					
MP11 Resource Registration	Green	REs	Registered MW Capacity Ratio Share	97.9%	1.3%	0.8%	0.0%	RARF validated, Decision Making Authority form submitted, and GENMAP validated	151/159 Resources completed (95%).
MP15-A Real-time Market Participation	Green/White only	QSERs	Generation Ratio Share	9.8%	0.0%	0.0%	90.2%	submissions (energy offer	13/86 QSERs above 95% weekly average for SCED submissions. AMBER/RED scores light up 2/24/2010.
MP15-B CRR Connectivity Qualification	Red	CRRAHs	Even weighting	71.6%	6.2%	11.1%	11.1%	Successful submission CRR transactions	57/83 CRRAHs qualified. 13 CRRAHs non-responsive to outreach calls. Greater than 5% overall RED.
MP20 Outage Scheduler Connectivity Qualification	Green/White only	QSERs	Generation Ratio Share	34%	0.0%	0.0%	66%	Successful submission of OS	13/86 QSERS qualified. AMBER/RED scores light up 4/7/2010 after OS window closes.
	Green/White only	TSPs	Ownership Ratio Share	6%	0%	0%	transactions 94%		1/20 TSPs qualified.



AMBER
Submissions complete
Submissions not complete, but actively working with ERCOT
Special Nodal Program Committee
Submissions not complete, participation not adequate

Red Market Participants (in order of importance)

M3 Market Submissions Connectivity Qualification

Total: 189 QSEs without Resources (including sub-QSEs) *

Green: 168 complete

Amber: 11 (working with ERCOT)

Red: 2 (unresponsive).

New: 8 (allowed 30 day grace period)

UBS AG LONDON BRANCH VANTAGE WIND SERVICES LLC

MP6 Telemetry Compliance with Nodal Protocols

3.10.7.5

Total: 45 QSEs with Resources (parent QSEs only)

Green: 42

Amber: 1 for State Estimator points (< 100% and >= 80%

telemetry provided)

Red: 1 for SCED points (< 80% telemetry provided).

EDISON MISSION MARKETING AND TRADING INC

MP15-B CRR Connectivity Qualification

Total: 81 CRRAHs

Green: 58 complete

Amber: 5 Amber (working with ERCOT)

Red: 9 (unresponsive)

New: 9 (allowed 30 day grace period)

The applicable primary contact for each Market Participant has been contacted via phone and e-mail by ERCOT's Wholesale Client Services Department notifying them of the change to RED status.

AMBRIDGE ENERGY LLC (CRRAH)

COMMERCE ENERGY INC (CRRAH)

CREDIT SUISSE ENERGY LLC (CRRAH)

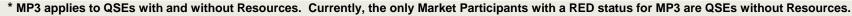
FRANKLIN POWER LLC (CRRAH)

MERRILL LYNCH COMMODITIES INC (CRRAH)

PEPCO ENERGY SERVICES INC (CRRAH)
PRIVATEMARKETS INC (CRRAH)

STAR ELECTRICITY LLC DBA STARTEX POWER (CRRAH)

VELOCITY AMERICAN ENERGY MASTER I LP (CRRAH)







Traceability

Betty Day
Program Control & Review

Special Nodal Program Committee 15 February 2010

Protocol Traceability Effort Update

Tier 1 Sections									
	PTE Traced Items	Research Items	In Progress: Business Procedures	In Progress: Reports/ Extracts	PTE Alignment Items				
Section 3 – Management Activities for the ERCOT system (Dec NATF)	928	171	550	193	67				
Section 4 – Day Ahead Operations (Nov NATF)	635	66	63	76	3				
Section 5 – Transmission Security Analysis and RUC (Nov NATF)	166	30	53	15	10				
Section 6 – Adjustment Period and Real- Time Operations (Jan NATF)	926	71	441	55	39				
Section 7 – Congestion Revenue Rights (Oct NATF)	445	54	58	27	1				
Section 8 – Performance Monitoring (Jan NATF)	226	32	130	82	9				
Section 9 – Settlement & Billing (Nov NATF)	408	0	128	55	2				
Section 16.11 – Financial Security for Counter Parties (Dec NATF)	198	2	33	25	3				
Section 17 – Market Monitoring & Data Collection (Dec NATF)	25	7	21	1	6				
Total	3956	433	1477	529	140				

20

Alignment Item Categories

	Total	Category of Alignment Items						
	Alignment Items	NPRR	TBD / need category	Business Requirement Update	Business Procedures Revision	Other		
Section 3 – Management Activities for the ERCOT system	67	6	31	19	7	4 - Report		
Section 4 – Day Ahead Operations	3	2	0	1	0	0		
Section 5 – Transmission Security Analysis and RUC	10	5	0	2	3	0		
Section 6 – Adjustment Period and Real-Time Operations	39	11	6	12	6	4- Report		
Section 7 – Congestion Revenue Rights	1	0	0	0	0	Handbook		
Section 8 – Performance Monitoring	9	2	1	3	2	1- Report		
Section 9 – Settlement & Billing	2	2	0	0	0	0		
Section 16.11 – Financial Security for Counter Parties	3	1	0	1	1	0		
Section 17 – Market Monitoring & Data Collection	6	1	2	1	1	1- Report		
Total	140	30	40	39	20	11		



Transition to ERT

The SMEs are transitioning to ERT team.

ERT and PMO will prioritize the remaining work within the ERCOT Readiness activities.

- NPRRs SMEs work with Business Owners to draft NPRRs to put through CEO review process and governance process
- Alignment Items
 - TBD Category
 - Business Requirement Updates
 - Business Procedures Revisions
 - Other
- Research Items
- In Progress Business Procedures
- In Progress Reports / Extracts

ERT and PMO will report to market closure of items



Protocol Traceability Effort Update

Tier 2 (Moderate): 10, 11, 12, 13, 16 – no alignment items

- For each Tier 2 section, reviewed all NPRR, reviewed the Impact Analysis for system impacts
 - Reviewed business requirements and listed appropriate sections for coverage
 - Reviewed business procedure lists and listed appropriate titles for coverage
 - Reviewed reports/extracts list on ERCOT Master Information List (EMIL) and listed appropriate

Tier 3 (Low): 1, 2, 14, 15, 18, 19, 20, 21, 22, 23, 24 – no alignment items

- For each Tier 3 section, reviewed all NPRR, reviewed the Impact Analysis for system impacts
 - Reviewed business requirements and listed appropriate sections for coverage

Full presentation can be found at ERCOT Readiness Page, under Key Documents (http://nodal.ercot.com/readiness/index.html)

Title – Protocol Traceability Tier 2/3 Presentation (as of 1/20/10)





Monthly Financial Review

Don Jefferis
Interim Director - Nodal Financial Management
Office

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Financial Review - January 2010 Performance

Approved Forecast to Actual Comparison Month of January 2010

Forecast Cumulative

					Variance
				Forecast	(Pending Contingency
Line	Cost Summary	Forecast	Actual	Variance	Mgmt Disposition)
1	Internal Labor Costs	\$2.1	\$2.3	(0.2)	(\$0.2)
2	Backfill Labor Costs	0.2	0.1	0.1	0.1
3	External Resource Costs	3.4	3.2	0.2	0.2
4	Software & Software Maintenance	0.3	0.2	0.1	0.1
5	Hardware & Hardware Maintenance	1.0	0.8	0.2	0.2
6	Other	0.1	0.0	0.1	0.1
7	Sub-total Direct Project Costs	\$7.1	\$6.6	\$0.5	\$0.5
8	Board Discretionary Fund	\$0.0	\$0.0	\$0.0	\$0.0
9	Allocations	\$0.4	\$0.3	\$0.1	\$0.1
10	Finance Charges	1.1	1.1	0.0	0.0
11	Sub-total Indirect Project Costs	\$1.5	\$1.4	\$0.1	\$0.1
12					
13	Total	\$8.6	\$8.0	\$0.6	\$0.6

Amounts in millions

Favorable / (Unfavorable)



Financial Review - LTD Performance through January 2010

Nodal Program

Approved Forecast to Actual Comparison
Life-to-Date through January 2010

					Forecast
Line	Cost Summary	Forecast	Actual	Variance	Remaining
1	Internal Labor Costs	\$58.5	\$58.7	(\$0.2)	\$25.1
2	Backfill Labor Costs	5.5	5.4	0.1	\$1.8
3	External Resource Costs	258.0	257.8	0.2	24.5
4	Software & Software Maintenance	25.9	25.8	0.1	3.2
5	Hardware & Hardware Maintenance	52.1	51.9	0.2	3.2
6	Other	2.1	2.0	0.1	11.3
ба	Sales Tax Refund	(\$7.3)	(\$7.3)	0.0	0.0
7	Sub-total Direct Project Costs	\$394.8	\$394.3	\$0.5	\$69.1
8	Board Discretionary Fund	\$0.0	\$0.0	\$0.0	\$105.5
9	Allocations	\$20.4	\$20.3	\$0.1	\$2.6
10	Finance Charges	27.0	27.0	0.0	24.4
11	Sub-total Indirect Project Costs	\$47.4	\$47.3	\$0.1	\$27.0
12	<u> </u>				
13	Total	\$442.2	\$441.6	\$0.6	\$201.6

Amounts in millions

Favorable / (Unfavorable)

Note 1: Forecast consists of actuals through January 2010 and re-forecast February 2010 forward

Note 2: Actual amounts in 2009 are preliminary and unaudited

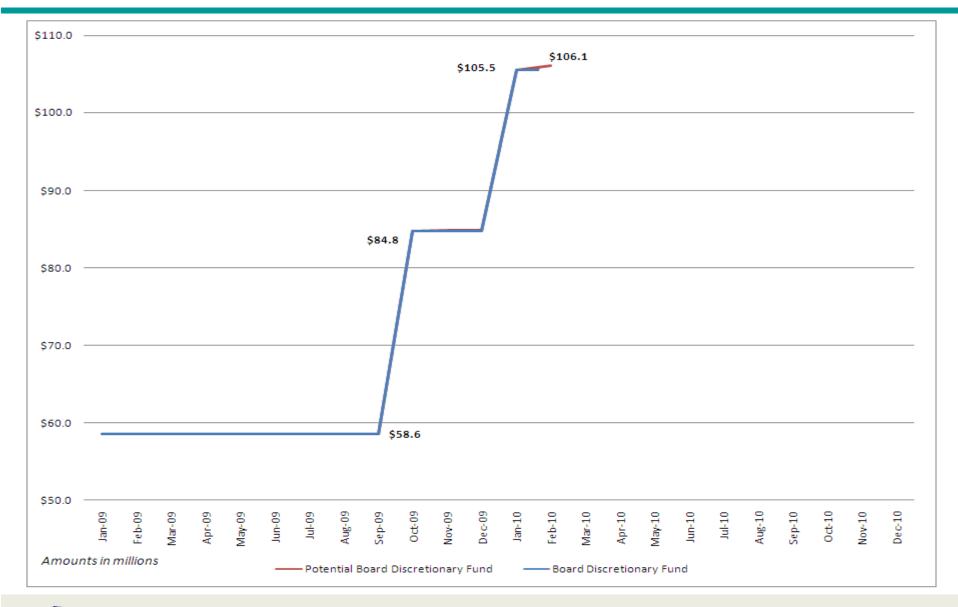


Board Discretionary Fund Summary

		S	Sources (A	dditions)		Uses (Subtractions)			
Date	Beginning Balance	Direct Program Costs	Facilities & Support Allocations	Finance Charge	Sales Tax Refund	Direct Program Costs	CTO Risk Contingency Fund	Facilities & Support Allocations	Finance Charge	Ending Balance
09/30/09	\$58.6	21.7	1.8	15.1		(10.1)	(2.3)			\$84.8
12/31/09	\$84.8	12.1	0.7	11.7	7.3		(10.8)	(0.3)		\$105.5

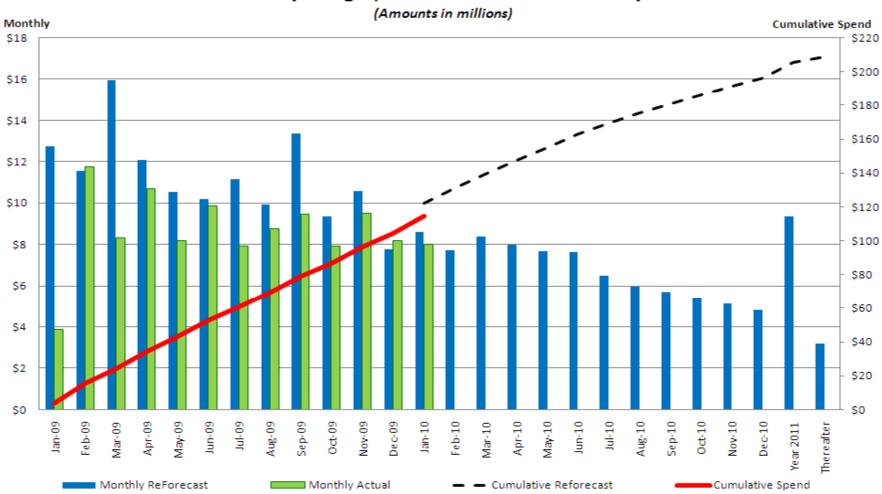
Amounts in Millions

Board Discretionary Fund



Program Cost Management - 2009 and 2010 Forecast

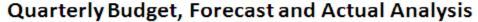


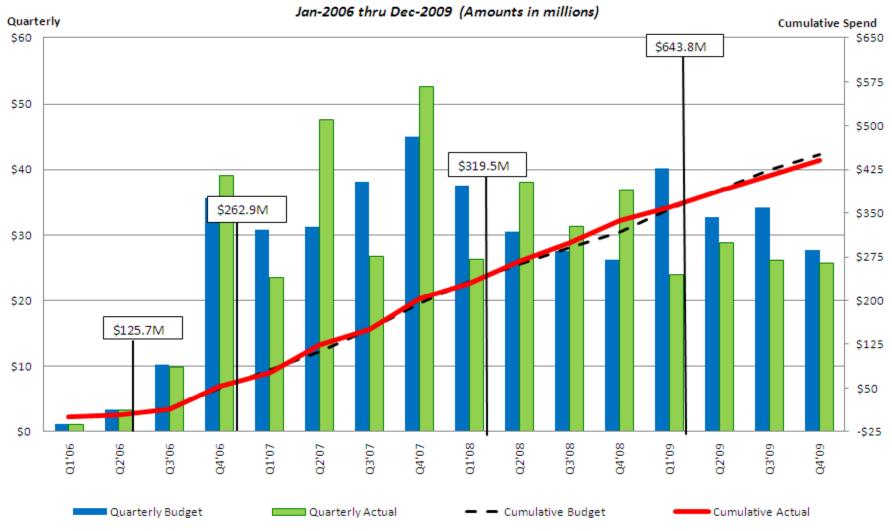


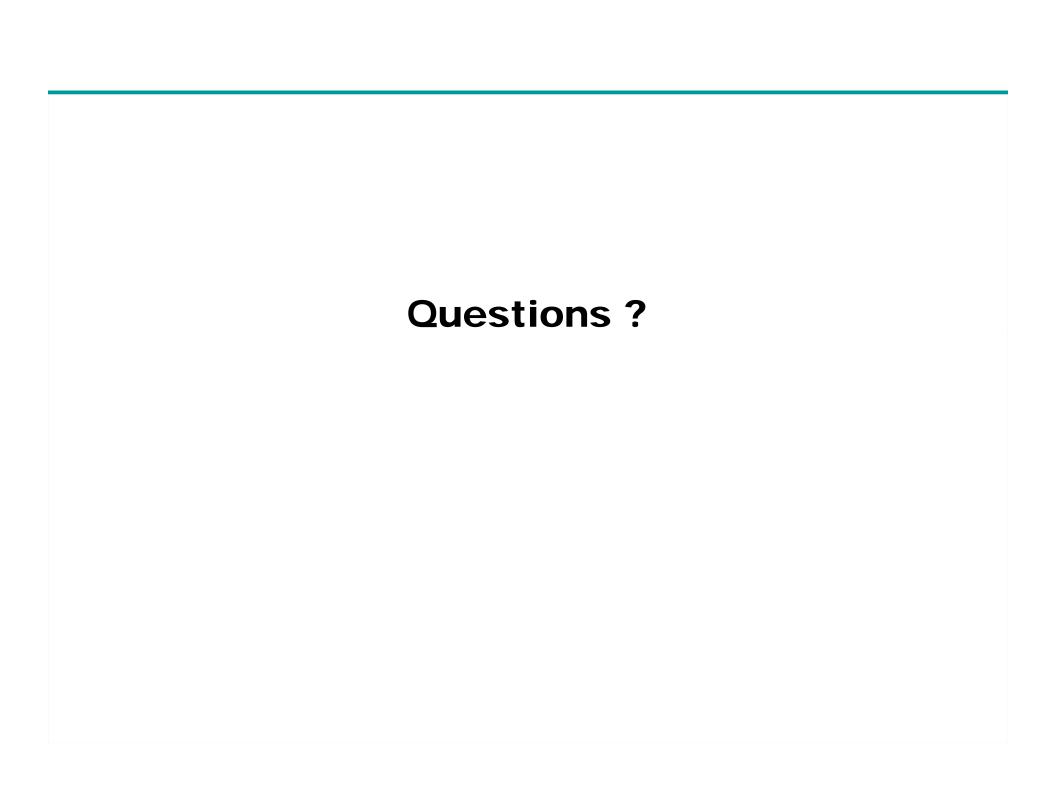
Note: Year 2011 and thereafter are finance charges



Program Cost Management - 2006 to 2009 Quarterly

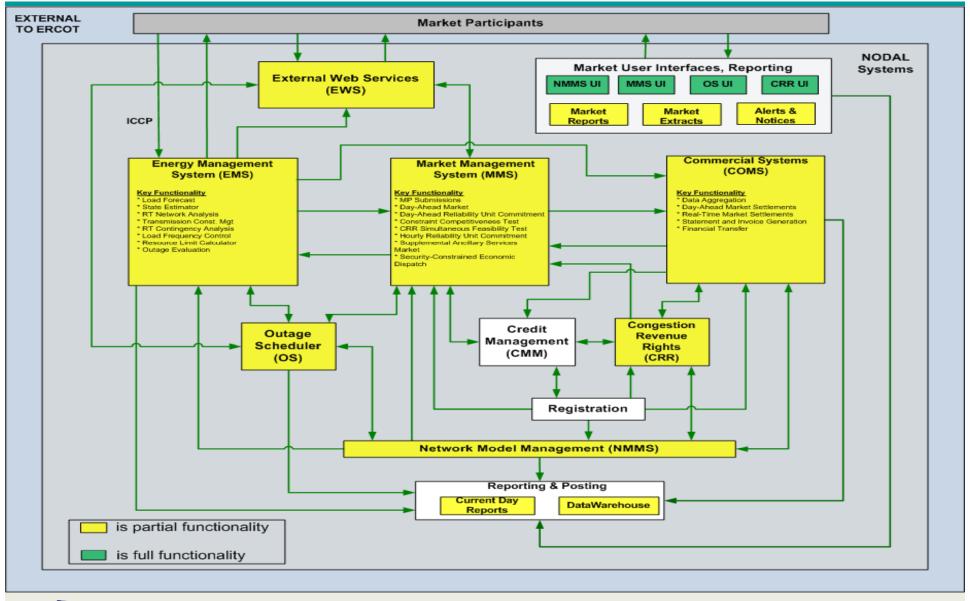








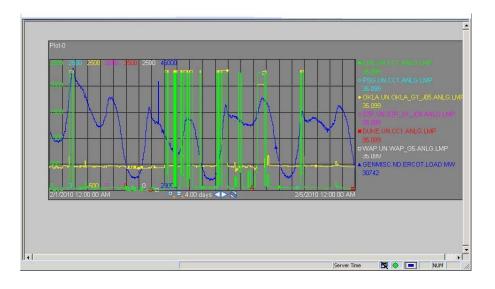
Nodal Systems Blueprint - Market Trials - Phase 3 - Feb. 1st



Real Time Market / LFC Update

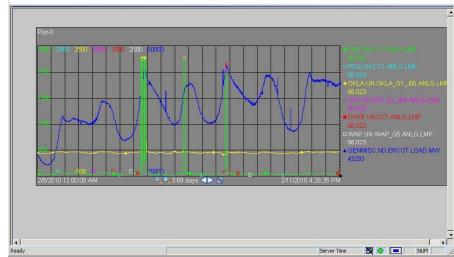
SCED Week 1

The lack of offer curves was apparent with the amount of time the LMP's were at \$2250 during Week 1.



SCED Week 2

During Week 2 offer curve submissions clearly demonstrate better LMP's and hitting \$2250 mainly during morning peaks.



Nodal Program Risks & Issues: Definitions

Definitions for Category, Probability and Severity of Risks & Issues:

Category

- Scope: Will require a scope change
- Schedule: Will require a schedule change
- Budget: Will require a budget change

Probability

- High: Expected to require Change Request over the next 1-3 months
- Medium: Expected to require Change Request over the next 4-10 months
- Low: Not expected to require a Change Request

Severity

- High: Milestone impact, or budget impact >\$500,000
- Medium: Milestone impact but expected to be mitigated, or budget impact between \$0 \$500,000
- Low: No milestone impact, or no budget impact



Defect Definitions

Severity	Definition
Severity 1: Data loss/critical error	Defects that render unavailable the critical functions of the system under test. These include errors such as system errors, application failures, loss of data, incorrect calculations, inability to transfer data, failure to access database, and inability to display information to the user.
Severity 2: Loss of functionality w/o workaround	Defects that render unavailable partial functionality of the system under test with no workaround available. These include errors such as incorrect information displayed to the user, information not updating correctly, extracts failing, and missing export files.
Severity 3: Loss of functionality with workaround	Defects that render unavailable partial functionality of the system under test with a workaround available. These include errors such as incorrect message displayed, optional information missing or not displayed correctly, not receiving e-mail notifications, and incorrect defaults.
Severity 4: Partial loss of a feature set	Defects that affect a feature that is not executed on a frequent basis and there is not a significant impact on the system. These include errors such as help information, filtering, and consistent naming.
Severity 5: Cosmetic/documentation error	Defects that are cosmetic and need to be resolved, but are not a factor in the functionality or stability of the system. These include errors such as field alignment, report formatting, drop down list order, fonts, column order and documentation that is inconsistent with the system(s) as tested.

	Prescription in Quality Center
Priority 1	Must fix ASAP
Priority 2	Must fix prior to Go-Live
Priority 3	Not critical to fix before Go-Live
Priority 4	Minor system/user impact
Priority 5	No system/user impact

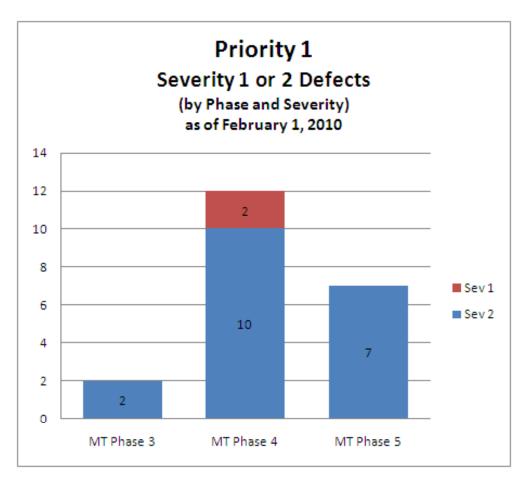


Critical Defect Definitions

- Critical defects are required to be fixed before go-live
- Critical defects are identified as:
 - Severity 1
 - Severity 2
 - Severity 3 priority 1 & priority 2
 - Severity 4 priority 1 & priority 2
 - Severity 5 priority 1 & priority 2
- A continual defect review process will ensure that, after review and approval by the business, non-critical defects are deferred in Quality Center with adequate documentation (e.g., test script results, impacted functions, recreation steps, workarounds)

NOTE: All documented workarounds for deferred defects will be provided to the ERCOT readiness team for review and inclusion in desk procedures, when applicable

Nodal Defect Reporting



<u>Severity 1 – High Level Description</u>

Phase 3:

None

Phase 4:

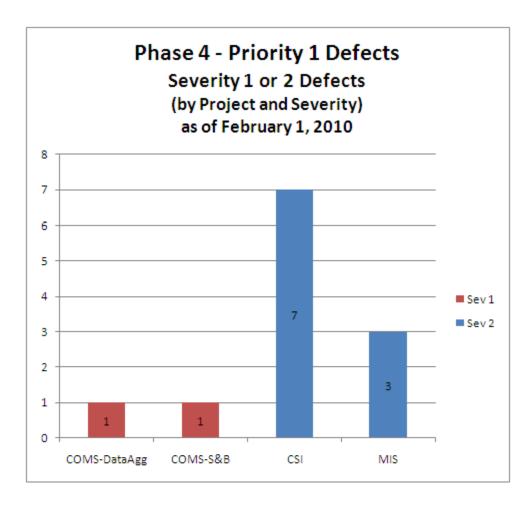
Configuration Error (1) – New

Data Error (1) – Test

Phase 5:

None

Nodal Defect Reporting



<u>Severity 1 – High Level Description</u>

Market Trials Phase 3: None

Market Trials Phase 4 by Project:

COMS-Data Agg: Data Error (1) – Test

COMS – S&B: Configuration Error (1) – New

Program Issue: Market Interaction Operating Level Agreements



Potential Milestone Impact: Phase 3 RTM, Phase 4 DAM/RUC, Phase 5 Full, Go-Live

ISSUE:
Market
Interaction OLA
Life Cycle State

Plan

Manage

Need to determine service level agreements associated with market interactions to assist ERCOT in establishing operational thresholds. ERCOT is responsible for ensuring any market thresholds required before Go-Live are defined, managed through the appropriate stakeholder processes and communicated in a timely fashion.

Mitigation Plans	Who	Target Date	Current Status
ORT to define OLA with business and the market for each phase.	ORT, Market Trials	March	Continuing to define Market OLAs for all subsequent Market Trial Phases as part of the ORT project plan: Phase 2.1: Complete Phase 3: Complete Phase 4: OLA Definitions in Progress
2. PMO working with ORT to ensure consistent communications and work planning is in place to deliver the appropriate OLA and market throttling recommendations for each market release.	PMO, ORT, Market Trials	January, April, May, August	Continuous communication will be delivered to the internal and external stakeholders in support of each market delivery.

Program Risk: Integration Testing

\Diamond

Potential Milestone Impact: Market Trials

Risk: Integration Testing Risk Life Cycle State			integration due		ogy delivery of business systems and continuing maturing of ncies.		
Define	Plan	Manage	Watch				
	Mitigation Plans			Who	Target Date	Current Status	
associ compo Create work p deliver Institut manag	ed Integration ated function onents. ed effort-base plan to priorit rables to key ted daily PM ge and mitiga and schedul	nal and technoded testing desize and alignodesize and alignodesize and mile and meetings ate day-to-day	nology elivery n lestones. to ay risks to	PMO	Ongoing	Nodal Program Release Scope and Schedule defined to ensure delivery. Program Status Report and Dashboard in place to track progress.	

Program Issue: Network Model Load Frequency



Potential Milestone Impact: Overall Program

ISSUE: Network Model Load Frequency

Life Cycle State

Plan Manage

Model updates for Nodal will require more attention and coordination by both MPs and ERCOT to ensure alignment. ERCOT has determined that a bi-monthly Nodal database load represents the most manageable solution for updating the real-time environment when Nodal begins in December 2010.

Mitigation Plans	Who	Target Date	Current Status
Define and document Initial Model Load Process.	ERT	Complete	Initial Process Documented, to be updated based on feedback from Testing and Operations teams.
2. Validate and improve the Model Load Process over the next several months based on a Zonal Bi-Weekly load timeframe.	INT, INF	January - March	Initial loads completed, targeting mid January Model load to align with Zonal schedule.

Program Risk: Reconciling Protocols, Systems, and Market Expectations

\Diamond

Potential Milestone Impact: Market Trials

Risk: Reconciling Protocols, Systems and Market Expectations Risk Life Cycle State			shown that exp missed, despite	ectations of the rebest efforts at c ERCOT needs to	al markets by other ISOs has market participants are often lefining tariffs or protocol assume such a risk exists for this	
Define	Plan	Manage	Watch	nodai impiemei	itation as well.	
	Mitigatio	n Plans		Who	Target Date	Current Status
software in	1. Assess maturity and readiness of software in the initial nodal release, focusing on new/tailored capability for Texas Nodal.			B. Day K. Farley	Complete	Complete
2. Add team members to the nodal program with Texas market experience to ensure readiness for Market Trials. SMEs to discussion alignment issues with ERCOT business owners. SMEs to report the results of the assessment to the ERCOT business owners for resolution.		V. Gates	Ongoing	Complete		
3. Keep t progress.	he oversight	groups app	rised of	M. Cleary	Ongoing	Complete

External Audit Status Summary

Audit	Audit Points Identified	Audit Points in Execution	Date to Complete Last Point
Utilicast Report 8	6	1 in progress; 5 complete	2011
Utilicast Report 10 (Cleary)	17	5 in progress; 12 complete	6/1/10**
Opportune Report 1	10	10 complete	1/31/10

**Updated end date to reflect date to complete remaining audit points

Audit Points to Address from Utilicast Report 8

ID	Description	Action Plan	Responsible Director	Responsible Manager	Target Date
UTI08- 05	There should be immediate investment in new data center capacity to allow for expansion of IT infrastructure to support the Nodal Program.	Additional data center space planned as part of the Met Center disposition project (PR-80001). Those data centers should be online in mid-2011. Plans are under development to provide capacity prior to those new data centers becoming available.	R. Morgan	David Forfia	Bastrop DC in production Feb 2011. TCC3 in production May 2011.

Audit Points to Address from Utilicast Report 10-1

ID	Short Description	Recommendation	Action Plan Status	Resp. Dir.	Resp. Mgr.	Target Date
	End-to-End Business Readiness Activities	Ensure Nodal processes and procedures are completed so they can be exercised during End-to-End testing.	Planning is complete for ensuring that all nodal processes and procedures that will need to be exercised during end-to-end testing are scheduled for completion prior to the execution of those processes and procedures per the end-to-end schedule. The schedule below reflects the Nodal test schedule: 1. MT Phase 3 – SCED, OS Submissions, CRR Auctions due 12/15/09 2. MT Phase 4 & 4.1 - DAM, RUC, OS, CRR Invoices, Settlements and Billing due 2/15/10 3. MT Phase 5 & 6 – Remaining production procedures due 3/15/10 4. Phase 6 – Integrated final code due 6/1/10	V. Gates	J. Adams	06/01/10



Audit Points to Address from Utilicast Report 10-2

ID	Short Description	Recommendation	Action Plan Status	Resp. Dir.	Resp. Mgr.	Target Date
UTI – 10 – 06D	End-to-End Business Readiness Activities	Prior to End-to-End testing, complete a final review of the Protocols to compare against current system capabilities. Such reviews are underway on many of the project teams.	Met with NATF on 1/29/10 to finalize reporting and traceability effort. Transitioned open items to ERT to track to completion.	V. Gates	V. Gates	02/28/10

ID	Short Description	Recommendation	Action Plan Status	Resp. Dir.	Resp. Mgr.	Target Date
OPT 01-01	Central Storage Location for Documentation	Maintain timesheet support, project status reports and other key documents in a central location with access restrictions and backup capabilities.	Vendor Manager (VM) and Project Manager (PM) are working with the Financial Management Office (FMO) to create a centralized repository on the FMO SharePoint site with restricted access.	J. lacobucci	J. Fruit J. Robinson	Complete
OPT 01-02	Reconciliation of Invoices to Timesheets and AP Disbursements	Maintain a documented reconciliation of hours submitted on timesheets, hours invoiced and hours paid. Maintain the reconciliation real-time as invoices and timesheets are received	All ABB invoices are being generated off the ERCOT issued weekly timesheet. The PM verifies the invoice against the tracking spreadsheet and sends confirmation with the invoiced hours.	J. Iacobucci	J. Fruit J. Robinson	Complete
OPT 01-02	Consolidation of All Timesheet Entries for Analysis	Maintain weekly spreadsheets for all hours, time reports and status reports. Conduct weekly and periodic checks to review all ABB issued timesheets	All hours, time reports and status are being maintained weekly by the VM and PM. A central repository will be created to store weekly reports and review all ABB issued timesheets.	J. lacobucci	J. Fruit J. Robinson	Complete



ID	Short Description	Recommendation	Action Plan Status	Resp. Dir.	Resp. Mgr.	Target Date
OPT 01-04	Standard Work Descriptions	When possible, require standard work descriptions for certain phases, deliverables and tasks and obtain buy-in agreement from ABB.	All entries are controlled for standard work descriptions by the PM during the time collection process and are being maintained in an Access database. The contract has been updated to reflect the new categories.		J. Fruit J. Robinson	Complete
OPT 01-05	Invoicing Controls	Install a control that will provide greater assurance that the invoiced hours are accurately supported by the original time entered by employees and approved by their supervisors.	 The following steps will be or have been implemented: The ABB staff working for ERCOT will submit (via emails) their ERCOT-billable time, with date, hours and description, to the PM each Friday. The PM transfers the data to a reporting spreadsheet. The PM provides the reporting spreadsheet to the VM on the following Thursday. 4. The VM compares the spreadsheet to the timekeeping system entries. The VM and PM reconcile any discrepancies. ABB Invoices ERCOT for the final agreed upon hours. The VM validates the invoice back to the original reporting spreadsheets for the PM. 	J. lacobucci	J. Fruit J. Robinson	Complete



ID	Short Description	Recommendation	Action Plan Status	Resp. Dir.	Resp. Mgr.	Target Date
OPT 01-06	Duplicate Billing of Hours	A search of duplicate payments found a total of 43 hours duplicated. Recommendation to request a refund from ABB for the over billing amount.	ABB agrees to this finding and the PM will request a correction.	J. Iacobucci	J. Fruit J. Robinson	Complete
OPT 01-07	Blank Work Descriptions	Prior to November 2007, there were a number of instances where work descriptions were not provided in the invoice support documentation (timesheets/timecards). The PM needs to remain alert to proper short text descriptions being provided.	All entries are being controlled for standard work descriptions by the PM during the time collection process.	J. Iacobucci	J. Fruit J. Robinson	Complete
OPT 01-08	Recap of Invoices and Cumulative Hours by SOW	Maintain the recap of invoices and cumulative hours by SOW on a current basis.	A spreadsheet will be maintained that tracks all monthly invoices as well as the date the actual hard copy invoice is received by the PM and the date of payment.	J. lacobucci	J. Fruit J. Robinson	Complete



ID	Short Description	Recommendation	Action Plan Status	Resp. Dir.	Resp. Mgr.	Target Date
OPT 01-09	Receipt of Payment Milestones Unclear	The parties need to emphasis the need for clearly describing payment milestones on invoices, both in preparation of invoices by ABB, and in reviewing/approving invoices by ERCOT.	All invoices will have a cover sheet attached that the VM will document what deliverable was achieved with the invoice, along with the e-mail confirmation from the PM that the invoice matches the hours contained within the hour tracking spreadsheet being maintained.	J. lacobucci	J. Fruit J. Robinson	Complete
OPT 01-10	Signed Contractor Ethics Agreement Forms Were Incomplete	Furnish ABB with copies of the Contractor Ethics Agreement and related policies. Require all ABB employees and contractors to execute the Contractor Ethics Agreement signature page indicating that they have read and understood all of the relevant policies.	Copies of the Contract Ethics Agreement will be made available for distribution to all ABB resources who are working on the ERCOT project/program. The PM will then provided a targeted timeframe in which the agreement should be reviewed and agreed. Other ERCOT policies will be observed based on the need of the ABB employee/contractor.	J. Iacobucci	J. Fruit J. Robinson	Complete

