

# **Nodal Program Update**

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**Nodal Program Manager** 

Special Nodal Program Committee 18 January 2010

- Program Status
- Defects Reporting & Program Risks
- Market Readiness
- Traceability
- Financials
- Appendix



# **317** Days to Go-Live

#### **0** Items Impacting Go-Live Date

#### • Market Trials 2.1: Market Connectivity

- On Schedule
  - 59 of 281 QSEs Qualified for MMS transaction submittal
  - 65 % of Generation Qualified

#### • Market Trials 3.0: Congestion Revenue Rights (CRR)

- Started Jan 4th
  - 23 of 83 CRRAH Qualified to date
  - Light traffic to the site
  - ERCOT to post CRR Network Model in Jan.
  - First Monthly Auction in February

#### • Market Trials 3.0: Real Time Markets / Outage Scheduler

- Starting Feb 1st
  - On Schedule
  - LMP analysis to continue through February
  - Outage Scheduler Qualifications will continue through March 30th
- March 1<sup>st</sup> starts six month LMP



# **317** Days to Go-Live

#### **0 Items Impacting Go-Live Date**

#### • Market Trials 4.0: DAM/RUC

- Starting Apr 1<sup>st</sup>
  - On Schedule
    - Submission Qualifications underway in January

#### • Market Trials 5.0: Full Functionality

- Starting May 15th
  - 2 Week Slippage
    - Mitigation plan in place to pull back on track
      - » More weekend and overtime work
      - » Better integration, and release management

#### • Market Readiness

- 21 of 35 outreach sessions completed
- Executive Briefing scheduled for Jan 28th



#### **Integrated Nodal Timeline**

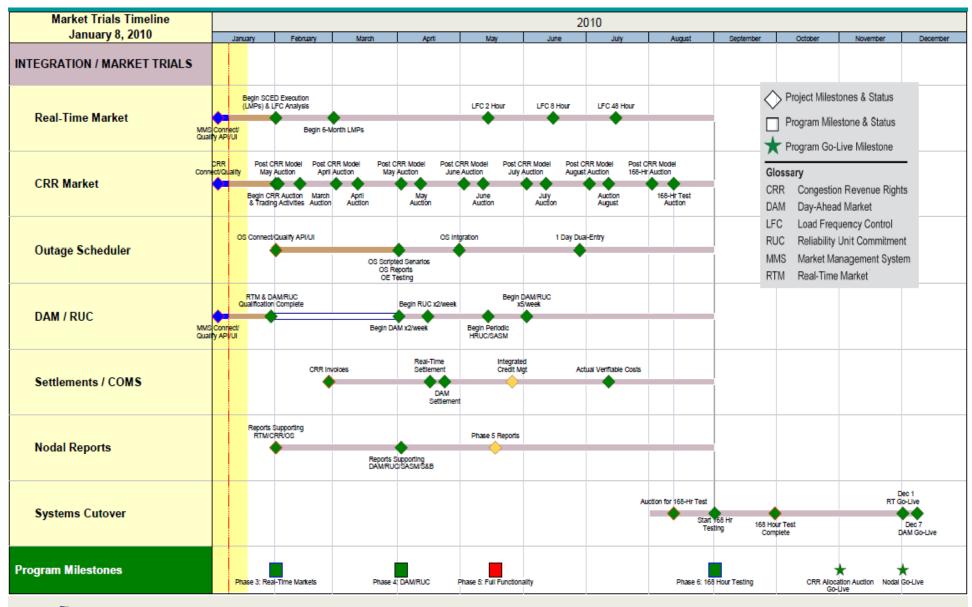
Nodal Program Timeline			2010										
January 8, 2010	May Jun Jul Aug	Sep Oct	Nov Dec	Jan Feb	Mar	Apr	May Ji	un .	lul Aug	Sep	Oct	Nov	Dec
Systems Applications													
MMS Functional Acceptance Testing	MMS5 FA	T Complete								-	Complete		
CMM Functional Acceptance Testing	CMM 4.1 F.	AT Complete		CMM4.2 FAT C	omplete				Project Milestone & Stat Program Interim Externa		On track		
Independent Market Monitor								\$	Program Go-Live Milest	one		k, but will not affect m k, will affect milestone	
								CI	M Common Information	GLOSSAR	MMS Mark	ket Management Sys	utern
Break Fix SEM								CF	Credit Monitoring Ma R Congestion Revenue M Day-Ahead Market S Early Delivery Syste		NPROD Nod RTM Real	Time Market	
System & External Verification Testing	FAT SAT EDS							EA	T Functional Acceptan C Load Frequency Cor	te Testing trol	SAT Site SEM Sing	ability Unit Commitme Acceptance Testing (e-Entry Model	ant
		•••							SI	ED Security Constrai	ined Economic De	spatch	1
SEM Go-Live	SEM Modeling Cuidelines Person Co Final Nodal CIM TAC/BOD Appro	SEM Go-Live Model Posted val of SEM Go-Live								_			
ntegration (INT) & Market Trials (MT) Phases			ase 2.1 INT Testing Complete									-	
		Phase 2.1 Kickoff	ase 2.1 livi Testing Complete		24.0					-		-	
Market Trials 2.1 External Testing			P	hase 31NT Testing Compl	e 2,1 Complete lete								
INT 3 Testing				Run SCED	-					1	-		
Market Trials 3 External Testing			Phase 3 Kid	koff 🔶 🔶	<	MT Phase 3 Comp	olete						
INT 4 Testing					🔶 Pha	ase 4 INT Testing Cor RUC x2/week LFC-3							
Market Trials 4 External Testing				Phase	e 4 Kickoff 🔶 🔤		MT Phase 4 Co	mplete					
INT 5 Testing					2/	* *	Phase 5 INT Testi						
Market Trials 5 External Testing							LFC-Bhr	LFC-48hr		MT Phase 5 0	Complete		
INT 6 Tesing						Run Fi	ull Nodal Systems		Phase 6 IN	T Testing Complete			
Market Trials 6 External Testing									•	LFC		-	MT Pha
Readiness									Begin 24: Support	7 168hr Test	t Complete		
Market Readiness	SEM MP Training Complete				Site Visits Comple						Qued D	Site Visits	
External Outreach		Conduct Site Visits			O LUID			mom				•	
Market Training		MRS 1: 2.1 Connectivity Te	st	MRS 2: Market Trials	MRS 3: General	Market Readiness			MR\$4: 168 Hou	Test	Market Trai	ning Complete	
Metrics Tracking & Assessment	Siles			Metrics Mapped to F	vit Phases			unom		mann		Conduct Me	etrics Reporti
ERCOT Readiness								NERC	ERT Go-Liv	e		ERT Post-G	30-Live
Internal Processes, Procedures & Training			MT3 PnP	Complete	MT4 PnP Complet	e MT5 PnP Ci	omplete			RCOT Personnel	1	Transition P	lans
System Cutover						$\diamond$			•	Training			
Operational Readiness						Pre-Go-Live System Cutover Pla	ans	Go System	Live Cutover Plans				
Environment Configuration & Management		Phase 3-6 NPROD Buil	d Sj	stem Availability Monitoring	Spring DST Healthcheck		LA Conformance Mo	nitoring					
Environment configuration & Management		Phase 2.1 Run Books Fall DS Healthch	T Phase 3,4 & 5 eck Run Books	Inte	egration Monitoring			morning	Pariodical Par	formance Verfication	2		
Load & Performance; Failover & Fallback;	P	hase 2.1 Performance Verfication		<b>6</b> 11111					Failover/S	curity Testing	~		
Security Testing		Phase 2.1 Init Security Tes	ial li ts	itial Performance Verficat Failover/Security Testin	ion &					Nodal	Cutover	Nodal	I Go-Live
Program Milestones		*									• ·	* 1	*
Planning Nodal Enhancements	Si	EM Go-Live Phase 2.1 Market Co	onnectivity	Phase 3: Real-Time Mark	ets Phase 4	DAWRUC Phase 5	5: Full Functionality	Plann	Phase 6 ing Nodal Enhanceme	168 Hour Testing	CRR Allo Ge	cation Auction o-Live	



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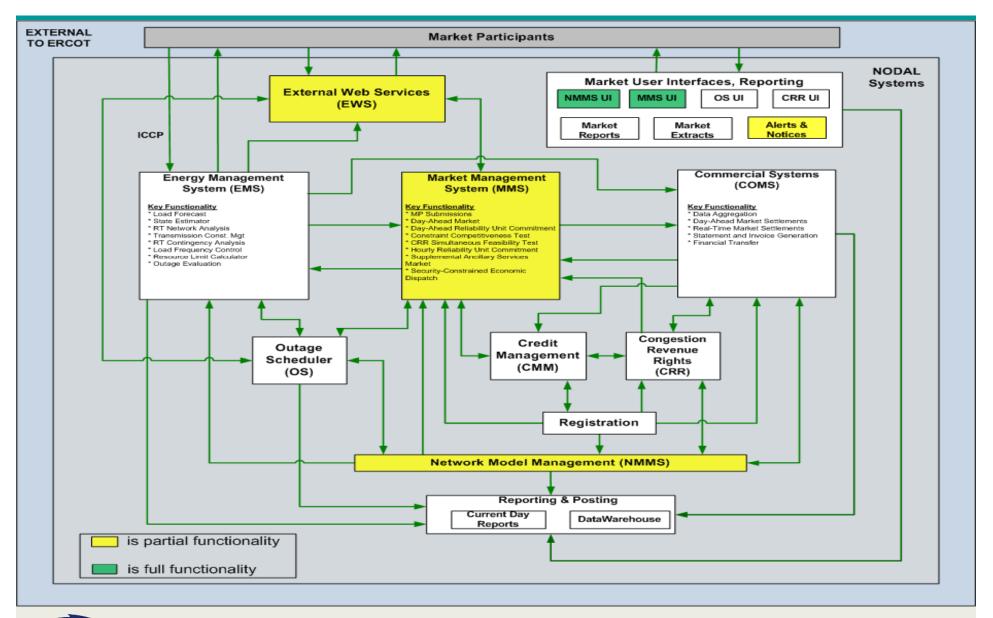
#### **2010 Market Trials Timeline**



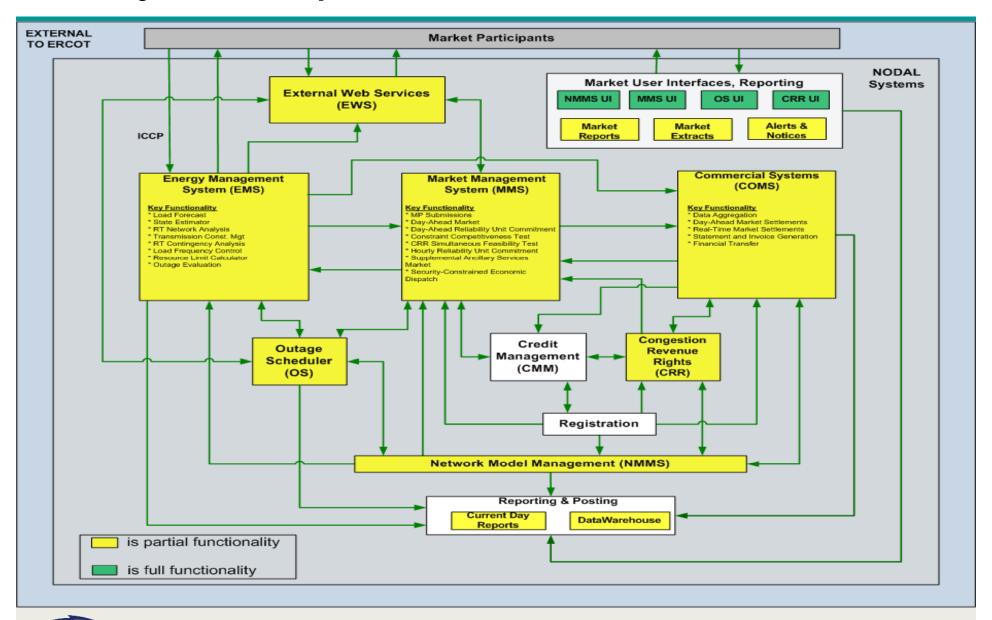


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#### **Nodal Systems Blueprint - Today**



#### Nodal Systems Blueprint - Market Trials - Phase 3 - Feb. 1st



#### **Next Delivery Milestones – Phase 3**

#### • Real Time Market (RTM)

- Jan 4, 2010 Jan 29, 2010: Mandatory Connectivity Qualification
  - ERCOT reopened the mandatory qualification window for the month of Jan.
  - QSEs and QSEs w/ Resources will be asked to complete a transaction checklist and notify ERCOT when complete
  - ERCOT will then confirm the submittals
    - Light participation from the QSEs
- Jan 8, 2010: Start of the weekly QSE Qualification Calls
  - Weekly Friday market calls started Jan 8, 2010

#### - Jan 21, 2010: Start of the weekly Outage Scheduling Calls

- January 28, 2010: Phase 3 Kickoff / Executive Briefings
  - Nodal Account Executives have access to CEO and CTO for roundtable question and answer session
- Feb 1, 2010 Feb 28, 2010: SCED Execution with Price, Base Point and continued LFC analysis
  - QSEs with resources will start submitting COPs, Three Part Supply Offers and Output Schedules (with optional INC/DEC) to support SCED solutions
  - ERCOT will be exercising price validation using price validation software as well as continuing market outreach on telemetry quality

#### – March 1, 2010 – Sept 1, 2010: 6 Month LMP

• Target for the beginning of six month Locational Marginal Pricing (LMP) analysis



#### **Next Delivery Milestones – Phase 3**

#### CRR Market Trials

- Jan 4, 2010 Jan 29, 2010: Mandatory Connectivity Qualification for all registered CRR Account Holders (CRRAH)
  - CRRAHs will be asked to complete a transaction checklist and notify ERCOT when complete
  - ERCOT will then confirm the submittals
- Jan 8, 2010: Start of the weekly CRR Market Calls
  - Weekly Friday calls for CRRAH Nodal PMs and their teams started on Jan 8.
- January 28, 2010: Phase 3 Kickoff / Executive Briefings

#### - Feb 1, 2010 - Feb 28, 2010: Begin Auction and Trading Activities

- Starting in Feb, 2010, registered CRRAH will have the ability to:
  - Download and review the CRR Model for the following month
  - Participate in Monthly Auction for the following month (e.g. Feb for the March Auction)
  - Execute bi-lateral trades
  - Review Auction Invoices
  - Submit PCRR (pre-assigned) nominations (NOIE)
- ERCOT will:
  - Execute business processes in support of the CRR Auction and invoicing
  - Post the CRR Mode for the following Month
  - Review and post Auction results / Auction Invoices
  - Run PCRR Allocations (NOIE)



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#### **Nodal Program Dashboard**

Delivery Area	Project	Milestone Description	Project Milestone Link	Current Finish	This Weeks Status
Program Milestone	PMO/DA	PHASE 2.1 - MARKET CONNECTIVITY	Phase 2.1 Market Connectivity	10/28/09	Complete
	INT	Phase 2.1 Integration Testing	MTPHASE-2.1 (EWS, MMS, UI's )	10/28/09	Complete
Market Trials	MT	Phase 2.1 Kick-off Meeting	Phase 2.1 Kick-Off Meeting	10/8/09	Complete
Integration Testing Market Trials Market Training Env. & Config Management Env. & Config Management	ERT	MRS 1: 2.1 Connectivity Test	MRS 1: 2.1 Connectivty Test	10/15/09	Complete
Env. & Config Management	INF/ORT	Phase 2.1 NPROD Build	NProd Build	9/25/09	Complete
Env. & Config Management	INF/ORT	Phase 2.1 Run Books, Monitoring	MT 2.1 Run Books	10/28/09	Complete
L&P Failover & Fallback; Security L&P Failover & Fallback; Security	INF/ORT	Phase 2.1 Security Testing (rd 1)	Phase 2.1 Initial Security Tests Complete	10/28/09	Complete
L&P Failover & Fallback; Security	INF/ORT	Phase 2.1 Performance Testing	Phase 2.1 Performance Verification Complete	10/23/09	Complete
Program Milestone	PMO/DA	PHASE 3 - Real-Time Markets	Phase 3: Real-Time Markets	2/1/10	Green
Integration Testing	INT	Phase 3 - INT Testing Complete	MTPHASE-3 (RTM, SCED, CRR )	1/29/10	Yellow
Integration Testing Market Trials Market Training	MT	Phase 3 Kick-off Meeting	Phase 3.0 Kickoff	1/15/10	Green
Market Training	ERT	MRS 2: Market Trials	MRS 2: Market Trails	1/28/10	Yellow
Internal Process, Procedures, Training	ERT	MT3 PnP Complete	ERCOT Process and Procedures Drafted for MT3 Testing	1/4/10	Complete
Env. & Config Management Env. & Config Management Env. & Config Management Env. & Config Management	INF/ORT	Phase 3-6 NPROD Build	Phase 3-6 NPROD Build Complete	10/28/09	Complete
Env. & Config Management	INF/ORT	Phase 3,4,&5 Run Books	Phase 3,4 & 5 Run Books Complete	1/4/10	Complete
Env. & Config Management	INF/ORT	System Availability Monitoring	System Availability Monitoring Complete	1/18/10	Yellow
L&P Failover & Fallback; Security	INF/ORT	Performance Verification	Phase 3 Performance Verfication Complete	1/29/10	Yellow
L&P Failover & Fallback; Security	INF/ORT	Phase 3 Security Testing	Phase 3 Security Testing Complete	1/29/10	Yellow
Program Milestone	PMO/DA	PHASE 4 - DAM/RUC	Phase 4: DAM/RUC	4/1/10	Green
Integration Testing	INT	Phase 4 - INT Testing Complete	MTPHASE-4 (DAM/RUC)	3/19/10	Green
Market Trials	MT	Phase 4 Kick-off Meeting	Phase 4.0 Kickoff	3/15/10	Green
External Outreach	ERT	Conduct Site Visits	Conduct Site Visits (Start)	10/9/09	Complete
Integration Testing Market Trials External Outreach External Outreach Market Training	ERT	Site Visits Complete	Site Visits Complete	3/16/10	Green
Market Training	ERT	MRS 3: General Market Readiness	MRS3: General Market Readiness	3/31/10	Green
Metrics Tracking & Assessment	ERT	Metrics Mapped to MT Phase	Metrics Mapped to MT Phases	2/12/10	Green
Internal Process, Procedures, Training	ERT	MT4 PnP Complete	All MT4 L-1 to L-4 Updated Process and Procedures	3/15/10	Green
Env. & Config Management	INF/ORT	Initial Failover Testing	Initial Failover Testing Complete	1/29/10	Yellow
Env. & Config Management	INF/ORT	Final Failover Testing	Final Failover Testing Complete	3/31/10	Yellow
Env. & Config Management Env. & Config Management Env. & Config Management L&P: Failover & Failback: Security	INF/ORT	Integration Services Monitoring	Integration Services Monitoring Complete	2/22/10	Green
L&P Failover & Fallback; Security	INF/ORT	Final Security Testing	Final Security Testing Complete	3/12/10	Yellow
L&P Failover & Fallback; Security	INF/ORT	Phase 4 Performance Verification	Phase 4 Performance Verification Complete	3/19/10	Green
Program Milestone	PMO/DA	PHASE 5 - Full Functionality	Phase 5: Full Functionality	5/18/10	Red
Integration Testing	INT	Phase 5 - Integration Testing Complete	MTPHASE-5 (FULL INTEGRATION)	5/7/10	Yellow
Internal Process, Procedures, Training	ERT	MT5 PnP Complete	All MT5 L-1 to L-4 Updated Process and Procedures	5/4/10	Green
Env. & Config Management	INF/ORT	Fall DST Testing	Fall DST Testing	11/3/09	Complete
Env. & Config Management Env. & Config Management	INF/ORT	Spring DST Testing	Spring DST Testing	3/15/10	Green
Env. & Config Management	INF/ORT	SLA Conformance Monitoring	SLA Conformance Monitoring Complete	4/30/10	Yellow
L&P Failover & Fallback; Security	INF/ORT	Phase 5 Performance Verification	Phase 5 Performance Verification Complete	5/7/10	Green
Program Milestone	PMO/DA	PHASE 6 - 168 Hour Testing	Phase 6:168 Hour Testing	9/1/10	Green



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#### **Program Milestone Schedule Mitigation**

### Phase 4: DAM / RUC

Integration Testing Schedule has been mitigated

#### Cause:

- Environment Issues (Power Outage, Storage Issues)
- Planning delays due to Phase 2.1 and Phase 3 delivery focus

## **Mitigation Impact:**

- Factors that led to mitigation
  - Scheduled overtime to occur during the holidays
  - Overtime on the weekends
  - Streamlined release management
  - Higher quality development releases
  - Improved integration and development turnaround

### Phase 5: Full Functionality

Integration Testing Schedule has slipped 2 weeks: No Impact on Go-Live

- Schedule impact from Phase 4 slippage
- Phase 5 Planning delays and a large reporting scope
- Comprehensive Test Case development
   with Business

- Continue to leverage weekend overtime for Phase 5 test execution
- Prioritize and phase in the delivery of reports during Market Trials
- Prioritize Testing to ensure the critical functionality and reports are completed first
- Prioritize must have End-to-End scenarios
- Continue to efficiently schedule testing and release management windows



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#### **Nodal Program Risks & Issues**

Risk/Issue	Impacted Milestone	Target	Category	Probability	Severity	Status
Integration Testing - Risk Continued risk around technology delivery of business systems integration due to complexity and continuing maturing of application and data dependencies.	Program	May 2010	Scope / Schedule / Budget	Low	Med	<ul> <li>Phase 3 On track; planning complete, execution in progress.</li> <li>Execution of work plan, with specific focus on January Market Trials functionality, under way.</li> <li>Later phase schedules have slipped due to environment issues and focus on Phase 2.1, Phase 3 delivery.</li> <li>Post Phase 3 Market Trials delivery mitigated by two weeks.</li> </ul>
Market Interaction Operating Level Agreements (OLAs) Need to determine operating level agreements associated with market interactions to assist ERCOT in establishing operational thresholds. ERCOT is responsible for ensuring any market thresholds required before Go-Live are defined, managed through the appropriate stakeholder processes and communicated in a timely fashion. Examples are Network Model Load Frequency; DAM Sizing; CRR sizing	Program	April/ May 2010	Scope / Budget	High	Low	<ul> <li>On track.</li> <li>Phase 2.1 OLAs established and communicated to the market during Oct. 8 Market Readiness Seminar.</li> <li>Phase 3 complete.</li> <li>Phase 4 and 5 OLA definitions in process.</li> </ul>



#### Nodal Program Risks & Issues

Risk/Issue	Impacted Milestone	Target	Category	Probability	Severity	Status
Reconciling Protocols, Systems and Market Expectations Experience by other ISOs in deploying nodal markets has shown that expectations of the market participants are often missed, despite best efforts at defining tariffs or protocol requirements. ERCOT needs to assume such a risk exists for this nodal implementation as well.	Phase 3	Feb 2010 (Change control submitted)	Scope / Schedule / Budget	Med	Low	<ul> <li>Work underway to trace protocols, requirements and business processes alignment analyses are in progress.</li> <li>SMEs added to the team in May.</li> </ul>
Credit Management – Business & Technical Exposure Credit Management rules and exposure calculations will change significantly with the implementation of the Nodal Program. During the requirements and design phase of the program stakeholder concerns have been expressed that may result in requested system changes as the program moves into Market Testing of Credit Management.	Phase 5	July 2010	Scope / Schedule / Budget	High	Med	ERCOT business and Nodal Program reviewing Credit concerns and next steps.

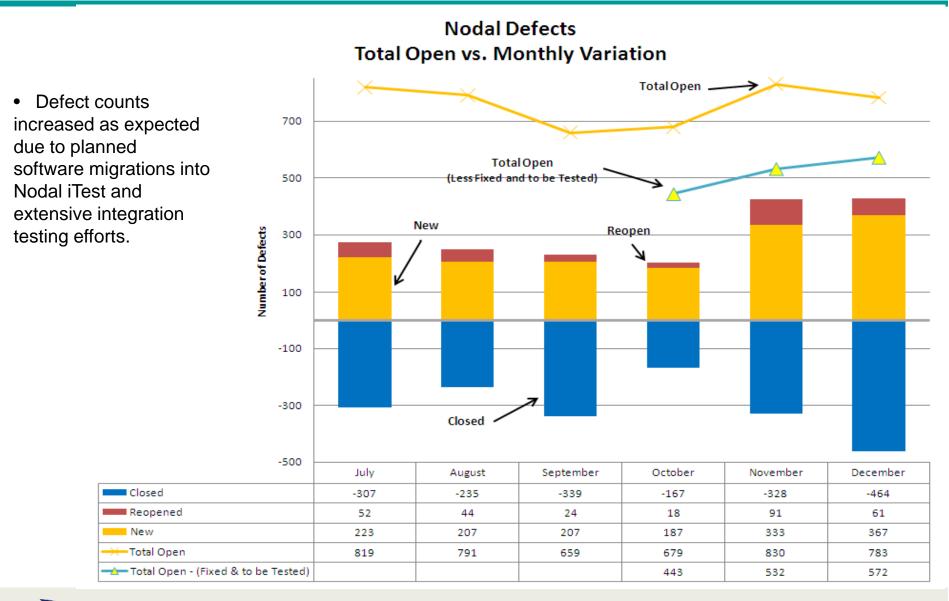


- The IMM effort is on schedule according to the project plan
- After completion of proof of concept; determined to move the project design, build, and test aspects internal rather than externally with ABB

Major Project Milestones								
<ul> <li>Requirements Document:</li> </ul>	Completed:	09/01/09						
Hardware received:	Completed:	09/01/09						
<ul> <li>Proof of Concept for SCED:</li> </ul>	Completed:	11/20/09						
Conceptual System Design Document:	In Progress:	01/28/10						
<ul> <li>Install and Configure Hardware:</li> </ul>	Not Started:	03/17/10						
<ul> <li>Build and Unit Test:</li> </ul>	Not Started:	05/13/10						
Release to I-Test:	Not Started:	05/14/10						
Finalize User Guide:	Not Started:	05/30/10						

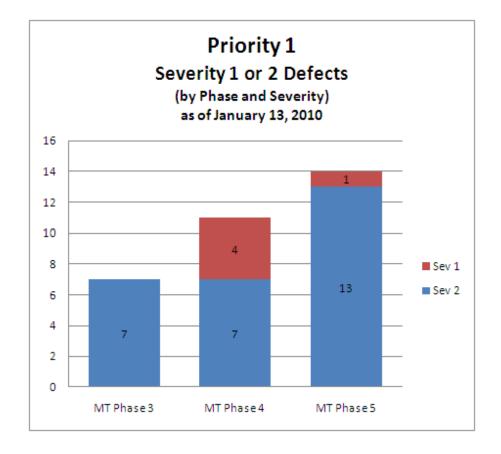


#### Nodal Defects Trends - High Priority (Must Fix Before Go-Live)





#### **Nodal Defect Reporting**



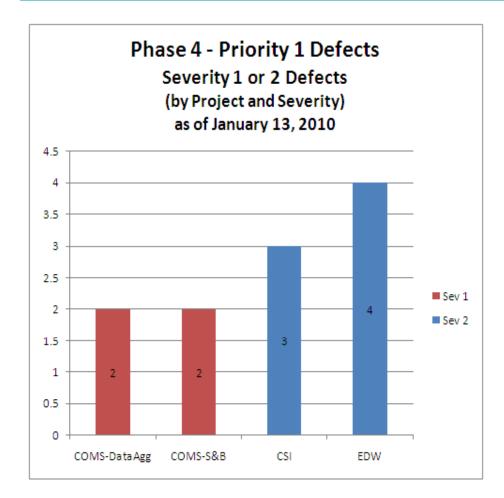
#### <u>Severity 1 – High Level Description</u>

<u>Phase 3:</u> None

<u>Phase 4:</u> Configuration Error (1) – Fixed Data Error (3) – Fixed, Test, New

<u>Phase 5:</u> Integration Processing (1) - Open

FRC



#### Severity 1 – High Level Description

<u>Market Trials Phase 3:</u> None

<u>Market Trials Phase 4 by Project:</u> COMS-Data Agg: Configuration Error (1) – Fixed Data Error (1) – Fixed

COMS – S&B: Data Error (2) – Test, New



#### **Earned Value for the Nodal Program**

\$90.0 \$80.0 The metrics were set to 0 starting in September 2009 to coincide with Q4 EAC Reforecast. \$70.0 The Planned Value for January-December 2010 coincides with Q1 EAC Reforecast. Actual Costs are sourced from LAWSON-LTD file \$60.0 \$50.0 \$40.0 CPI = 1.06\$30.0 PFI = 0.95Planned Value \$18,359,108 \$20.0 Earned Value \$17,441,153 Actual Cost \$16,434,016 \$10.0 \$-Oct-09 Jul-10 Sep-09 Nov-09 Dec-09 Jan-10 Feb-10 Mar-10 Apr-10 May-10 Jun-10 Aug-10 Sep-10 Oct-10 Nov-10 Dec-10 Planned Value \$-\$6.5 \$12.7 \$18.4 \$24.2 \$30.0 \$36.4 \$42.4 \$48.1 \$53.9 \$58.2 \$62.2 \$66.1 \$69.7 \$73.0 \$76.0 Earned Value \$-\$5.8 \$12.0 \$17.4 Actual Cost \$-\$5.8 \$11.2 \$16.4

Nodal Program

Chart only uses the values associated with the Internal Labor Costs, External Resource Costs, Administrative & Employee Expenses, Vendor and Backfill

#### **NOTE:** Amounts in Millions



18 January 2010



## **Market Readiness**

Vikki Gates Readiness & Transformation

Special Nodal Program Committee

18 January 2010

#### **Participant Readiness Touch Points**

		20	10	
	January	February	March	April
Meetings	• NATF 1/5	• NATF 2/2	• NATF 3/2	• NATF 4/6
Training	<ul> <li>Nodal 101</li> <li>LSE 201</li> <li>Generation 101, 201</li> <li>CRR –Online</li> <li>Settlement Workshop</li> <li>NMMS</li> </ul>	<ul> <li>Nodal 101</li> <li>LSE 201</li> <li>Basic Training</li> <li>Generation 101, 201</li> <li>CRR – instructor-led</li> <li>Settlement Workshop</li> <li>Operations Seminar</li> </ul>	<ul> <li>Nodal 101</li> <li>LSE 201</li> <li>Basic Training</li> <li>Generation 101, 201</li> <li>CRR – instructor-led</li> <li>Settlement Workshop</li> <li>Operations Seminar</li> </ul>	<ul> <li>Nodal 101</li> <li>Trans 101</li> <li>Generation 101, 201</li> <li>CRR – instructor-led</li> <li>NMMS</li> <li>Economics of LMP</li> </ul>
Outreach	<ul> <li>7 site visits</li> <li>MP 6 – Telemetry &amp; MP 14 – RARF launched</li> <li>1/28 MRS #2</li> </ul>	<ul> <li>5 site visits</li> <li>Additional Phase 3 metrics</li> <li>Standby site visits mitigation approach</li> </ul>	<ul> <li>4 site visits</li> <li>Scheduled Site Visits conclude</li> <li>MRS #3</li> </ul>	<ul> <li>Standby site visits</li> <li>Phase 4 metrics launch</li> </ul>
Market trials	<ul> <li>Start weekly calls</li> <li>Mandatory QSE/CRRAH re- qualification begins</li> <li>Phase 3 Handbooks</li> <li>COMS</li> <li>Outage Scheduler</li> <li>CRR</li> <li>RTM/LFC</li> </ul>	<ul> <li>Weekly calls</li> <li>Phase 3 Market Trials initiates</li> <li>QSE OS qualification</li> <li>Phase 4 Handbooks</li> <li>DAM/RUC</li> <li>MIS</li> <li>Credit</li> </ul>	<ul> <li>Weekly calls</li> <li>Phase 3 Execution</li> <li>Phase 4 Handbooks</li> <li>Updates to prior handbooks</li> <li>LFC individual QSE tests</li> </ul>	<ul> <li>Weekly calls</li> <li>Phase 4 Market Trials initiates</li> </ul>



Confirmed  $\Box$  Completed  $\checkmark$ 

#### **21 Outreach Site Visits have been completed**

Entity	Date	Entity	Date
✓ LOWER COLORADO RIVER AUTHORITY	9-Oct	MRG TEXAS POWER	15-Dec
✓ CALPINE CORP	14-Oct	☑ DIRECT ENERGY LP	5-Jan
AUSTIN ENERGY	20-Oct	CPS ENERGY	6-Jan
☑ CITY OF GARLAND	21-Oct	🖬 BTU (Bryan Texas Utilities) SERVICES	13-Jan
✓ GDF SUEZ ENERGY MARKETING	29-Oct	TOPAZ POWER MANAGEMENT	19-Jan
ANP FUNDING	3-Nov		20-Jan
☑ LUMINANT ENERGY	5-Nov	SHELL ENERGY	21-Jan
☑ INVENERGY WIND DEVELOPMENT	10-Nov	TENASKA POWER SERVICES	26-Jan
Z EXELON	11-Nov	OPTIM ENERGY	27-Jan
AMERICAN ELECTRIC POWER SERVICE	12-Nov		3-Feb
✓ CONSTELLATION ENERGY	17-Nov	NEXTERA ENERGY	11-Feb
✓ PSEG ENERGY RESOURCES	18-Nov	WIND PANEL (Houston)	16-Feb
J ARON	19-Nov	RETAIL PANEL (Houston)	17-Feb
→ FULCRUM POWER	2-Dec	TRI-EAGLE ENERGY	18-Feb
☑ EAGLE ENERGY PARTNERS I LP	3-Dec	LIXTEND ENERGY LP	2-Mar
✓ STEC	9-Dec	LEC AND R QSE	9-Mar
		BRAZOS ELECTRIC	10-Mar
BP ENERGY COMPANY	10-Dec		



#### Metrics Update - Market Participants (as of 1/15/2010)

Metric Name *	Current Score (as of 1/15/2010)	Applies to	Weight	Green %	Red %	Yellow %	Not Scored %	Primary Criteria	Notes
									27 out of 46 QSERS Qualified. No
MP3 Market			Generation						AMBER and RED scores until after 1/29
Submissions	Green	QSERs	Ratio Share	60%	0%	0%			when qualification window closes
Connectivity			Even					and DAM	
Qualification	Green	QSEs	weighting	38%	0%	0%	62%	transactions	33 out of 87 QSEs qualified
MP6 QSER and TSP Compliance with the			Generation					100% expected	30 out of 46 QSERs completed. For the 16 QSEs in review, most issues have been resolved, leaving an estimated 86 SE points to be resolved out of 3565 required points (97% of SE points
Nodal Protocols	Green	QSERs	Ratio Share	59%	0%	0%		State Estimator	provided)
Section 3.10.7.5	First scores -		Load Ratio					telemetry	· · · · · ·
Telemetry Criteria	2/10/2010	TSPs	Share					submitted.	
								RARF validated,	
MP11 Resource			Registered MW Capacity					Decision Making Authority form submitted, and GENMAP	
Registration	Green	REs	Ratio Share	98%	2%	0%	0%	validated	
MP14-C TSP Model Validation	TBD #	TSPs	Load Ratio Share					Network Model data validated by TSP	
MP15-A Real-time Market Daily Participation	First scores - 2/10/2010	QSERs	Generation Ratio Share					Weekly average of daily SCED submissions	
MP15-B CRR Connectivity			Even						22 out of 77 CRRAHs qualified. No AMBER and RED scores until after 1/29
Qualification	Green	CRRAHs	weighting	29%	0%	0%	71%	transactions	when qualification window closes
MP20 MP ability to submit Outages -	First scores - 2/10/2010	QSERs	Generation Ratio Share Load Ratio					Successful submission of OS	
Connectivity Test	твр	TSPs	Share					transactions	
connectivity rest	00	1513							

\* MP metrics through Phase 3 of Market Trials. The schedule for Phase 4 and Phase 5 will be released at the February 2nd NATF meeting.

# Schedule for MP14-C to be discussed at Jan. 19 NDSWG meeting.



### Metrics Update - ERCOT (as of 1/15/2010)

Metric Name *	Current Score (as of 1/13/2010)	Applies to	Weight	Green %	Red %	Yellow %	Not Scored %	Primary Criteria	Notes
E1 ERCOT Staff Completes Training	Green		Even weighting by department	100%	0%	0%		•.	15 out of 15 highly impacted departments are up to date with their training plans
E9 Develop Texas Nodal Procedures	Green		Even weighting by procedure	100%	0%	0%		exercised in the appropriate Market	29 out of 29 procedures for Market Trials Phase 3 are developed. No procedures in scope for Market Trials 2.1





# Traceability

Betty Day Program Control & Review

Special Nodal Program Committee 18 January 2010

#### **Protocol Traceability Effort Update**

Tier 1 Sections										
	PTE Traced Items	Research Items	In Progress: Business Procedures	In Progress: Reports/ Extracts	PTE Alignment Items					
Section 3 – Management Activities for the ERCOT system (Dec NATF)	928	166	550	193	67					
<b>Section 4</b> – Day Ahead Operations (Nov NATF)	635	10	65	75	3					
<b>Section 5</b> – Transmission Security Analysis and RUC (Nov NATF)	166	17	53	15	10					
<b>Section 6</b> – Adjustment Period and Real- Time Operations (Jan NATF)	926	50	485	52	TBD					
<b>Section 7</b> – Congestion Revenue Rights (Oct NATF)	445	26	58	27	1					
<b>Section 8</b> – Performance Monitoring (Jan NATF)	226	84	206	44	TBD					
<b>Section 9</b> – Settlement & Billing (Nov NATF)	408	0	128	55	2					
<b>Section 16.11</b> – Financial Security for Counter Parties (Dec NATF)	198	2	33	25	3					
<b>Section 17</b> – Market Monitoring & Data Collection (Dec NATF)	25	7	21	1	6					
Total	3957	362	1599	487	92					



18 January 2010

Special Nodal Program Committee

#### **Protocol Traceability Results Update**

- Status as of December 23rd 2009:
  - Reported to NATF on Sections 3, 4, 5, 7, 9, 16.11, 17
  - 92 Alignment items identified to date
    - Proposed action on Alignment items:
      - 10 revise business procedure
      - 17 NPRR
      - 4 handbook
      - 4 revise business requirement
      - 1 draft a service level agreement
      - 56 still under discussion internally for recommended resolution
  - Sections 6 and 8 will be presented to NATF on January 29th



#### **Requirements to Test Artifact Tracing**

	Requiremen	ts to Test Artifacts								
		# and Type of Traced								
Project	# of Requirements	Test Artifacts	Comments							
			Complete as of July 2009 - numbers							
Energy Management System (EMS)	192	427 Test Cases/Scripts	pending final analysis							
			Complete as of Oct. 2009 - numbers							
Market Management System (MMS)	231	1328 Test Cases/Scripts	pending final analysis							
	Complete as									
Outage Scheduler (OS)	21	34 Test Cases	in review							
			Under analysis – pending team review							
Commercial Systems (COMS)	2407	9114 Test Cases/Scripts	of Registration & Disputes artifacts							
Congestion Revenue Rights (CRR)	50	32 Test Cases	Complete as of Nov. 2009							
Credit Monitoring Management			Complete as of Dec. 2009 - final analysis							
(CMM)	507	1886 Test Scripts	in review							
Network Model Management System			Complete as of Dec. 2009 - final analysis							
(NMMS)	152	210 Test Cases	in review							
			Complete as of Dec. 2009 - final analysis							
Market Information Systems (MIS)	347	1120 Test Scripts	in review							
			Complete as of Dec. 2009 - final analysis							
Reports and Extracts (EDW, CDR)	148	4313 Test Scripts	in review							
**number of requiremen	ts or test artifacts ar	e subject to change with co	ompletion of artifact tracing							

#### • Status as of January 4th 2009:



- Questions about a research item or alignment item should be forwarded via e-mail to <u>NodalMarketTransition@ercot.com</u>. Subject line "Protocol Traceability Question"
- Planned dates for Web Ex review
  - January 29th sections 6 & 8





# **Monthly Financial Review**

**Don Jefferis** 

**Special Nodal Program Committee** 

18 January 2010

#### **Financial Review - December 2009 Performance**

#### Nodal Program Approved Forecast to Actual Comparison Month of December 2009

					Forecast Cumulative
					Variance
				Forecast	(Pending Contingency
Line	Cost Summary	Forecast	Actual	Variance	Mgmt Disposition)
1	Internal Labor Costs	\$2.1	\$2.2	(0.1)	(\$0.2)
2	Backfill Labor Costs	0.1	0.1	0.0	0.0
3	External Resource Costs	3.5	2.9	0.6	2.1
4	Software & Software Maintenance	0.4	0.9	(0.5)	0.4
5	Hardware & Hardware Maintenance	0.3	0.4	(0.1)	0.0
6	Other	0.0	0.0	0.0	0.0
7	Sub-total Direct Project Costs	\$6.4	\$6.5	(\$0.1)	\$2.3
8	Board Discretionary Fund	\$0.0	\$0.0	\$0.0	\$0.0
9	Allocations	\$0.3	\$0.3	0.0	\$0.1
10	Finance Charges	1.0	1.4	(0.4)	(0.4)
11	Sub-total Indirect Project Costs	\$1.3	\$1.7	(\$0.4)	(\$0.3)
12					
13	Total	\$7.7	\$8.2	(\$0.5)	\$2.0

Amounts in millions

Favorable / (Unfavorable)

Note 1: Actual amounts in 2009 are preliminary and unaudited



#### Financial Review - LTD Performance through December 2009

#### Nodal Program

Approved Forecast to Actual Comparison

Life-to-Date through December 2009

					Forecast
Line	Cost Summary	Forecast	Actual	Variance	Remaining
1	Internal Labor Costs	\$56.0	\$56.2	(\$0.2)	\$27.3
2	Backfill Labor Costs	5.4	5.4	0.0	1.9
3	External Resource Costs	256.8	254.6	2.2	27.9
4	Software & Software Maintenance	26.3	25.9	0.4	3.5
5	Hardware & Hardware Maintenance	50.8	50.8	0.0	4.2
6	Other	2.0	2.0	0.0	11.5
6a	Sales Tax Refund	0.0	(7.3)	7.3	0.0
7	Sub-total Direct Project Costs	\$397.3	\$387.6	\$9.7	\$76.3
8	Board Discretionary Fund	\$0.0	\$0.0	\$0.0	\$105.5
9	Allocations	\$20.0	\$19.9	\$0.1	\$3.0
10	Finance Charges	25.5	25.9	(0.4)	25.6
11	Sub-total Indirect Project Costs	\$45.5	\$45.8	(\$0.3)	\$28.6
12					
13	Total	\$442.8	\$433.4	\$9.4	\$210.4

Amounts in millions

Favorable / (Unfavorable)

Note 1: Forecast consists of actuals through December 2009 and re-forecast January 2010 forward

Note 2: Actual amounts in 2009 are preliminary and unaudited



18 January 2010

#### **Board Discretionary Fund Summary**

	The Board Approved Budget is \$643.8M	Q4 2009 EAC Update	Amounts in millions
•	Direct Program Costs: October 2009 through December 2009 underspend of \$2.3M excluding sales tax refund - \$1.3 million added to Board Discretionary Fund	Board Discretionary Fund, 10/01/09	\$84.8
•	<ul> <li>\$1.0 million reprogrammed to forward months</li> <li>Indirect Program Costs: October 2009 through December</li> <li>2009 overspend of \$0.3M</li> <li>Estimate to Completion Reforecast resulted in</li> </ul>	Net Direct Program Costs (see next slide)	1.3
•		Q4 2009 Indirect Program Costs Overspend	(0.3)
	<ul> <li>\$11.7 million of Financing Charge reduction</li> <li>\$0.7 million Facilities &amp; Support Allocation Costs reduction</li> <li>Direct Program Costs remained flat after considering new</li> </ul>	Plus Allocations / Finance Cost Reduction	12.4
	risk items	Sales Tax Refund	7.3
•	In addition further increase to Board Discretionary Fund of \$7.3 million related to nonrecurring Sales Tax Refund	Updated Board Discretionary Fund, 01/01/10	\$105.5
•	Board Discretionary Fund increased by \$20.7M to \$105.5M		



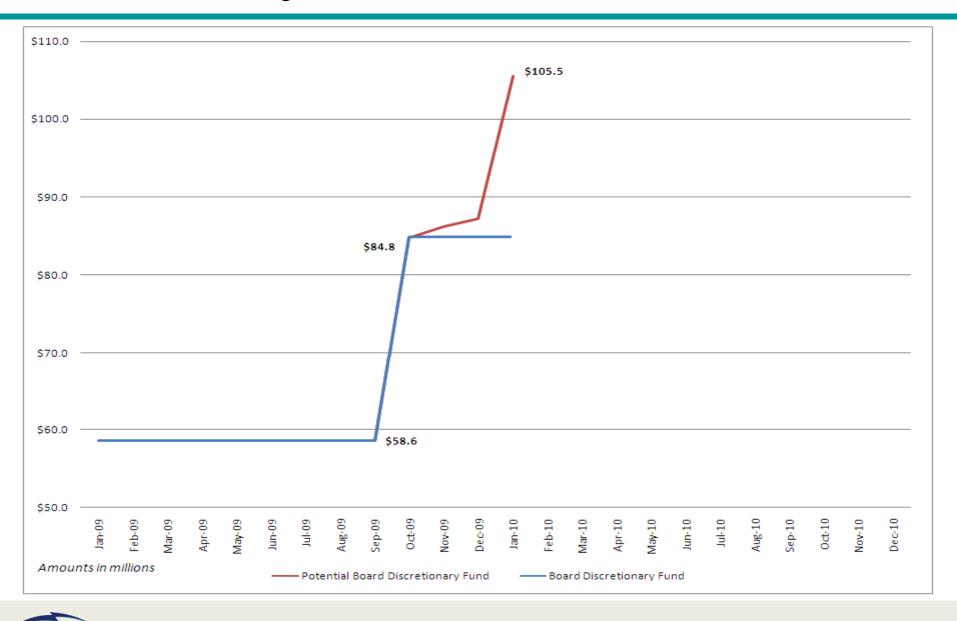
18 January 2010

#### **Direct Program Costs: Reprogramming and Costs Reduction**

Program Risk & Changes	Major Activities/Adjustments		Board Fund
	Existing CTO Contingency at October 1, 2009 (\$2.3M)	\$2.3	
Approved Change Management Items Charged to CTO Contingency	<ul> <li>NCR 5 Query Bid Notifications (\$313K)</li> <li>NCR 12 Oracle Grid Control (\$77K)</li> <li>NCR 13 INF Performance Upgrades and inventory replacement (\$237K)</li> <li>NCR 18 True Copy License (\$157K)</li> <li>NCR 23 Planning Model Go-Live (\$252K)</li> <li>NCR 28 CMM Credit Risk Work Flow training (\$5K)</li> </ul>	(.8)	
	Close out unutilized Q4 2009 EAC Risk Items	(1.5)	\$1.5
Reforecast Labor Costs Reduction	<ul> <li>Validation of named resource loading exposed duplicate efforts across the program for EDS and INT (\$2.7M)</li> <li>Consolidate Nodal Projects resulting in labor efficiencies (\$1.0M)</li> <li>Validated break-fix assumptions to support Integration Testing (\$2.4M)</li> <li>Average Hourly Internal Labor Rate difference between September 2009 and January 2010 reforecast (-\$0.5M)</li> </ul>		5.6
Reforecast Non-Labor Cost Reduction	<ul> <li>IMM Re-scoping &amp; de-scoping DC tie-in (\$3.0M)</li> <li>Oracle License and Maintenance (-\$0.8M)</li> <li>Nexant savings for break-fix assumptions to support Integration Testing (\$0.3M)</li> </ul>		2.7
Q4 2009 Actual Spend Under Budget Spend	October – December '09 budget to actual variance for direct program costs		2.3
	<ul> <li>External Labor Support for Delivery Assurance and Market Experts for Operational Support &amp; Guidelines (\$2.4M)</li> <li>Board directive for Organization Study (\$0.5M)</li> </ul>	2.9	(2.9)
	Infrastructure hardware upgrades and application patching (\$2.0M)	2.0	(2.0)
	• TIBCO Licenses and Maintenance Fees (\$1.9M)	(.8) (.8) (.8) (.8) (.8) (.8) (.8) (.8)	(1.9)
Risk items for	• Current in-flight change requests within the NCR pipeline (\$1.6M)	1.6	(1.6)
Inclusion in CTO Contingency	Market Collateralization for Credit system changes and NPRRs (\$1.0M)	1.0	(1.0)
	<ul> <li>Business Process Monitoring scoping and requirements gathering based on other ISO implementations, Internal and External Labor support for problem analysis, monitoring configurations, tools and utilities (\$1.0M)</li> </ul>	1.0	(1.0)
	Network Modeling changes for loading and publishing to support NPRR (\$0.2M)	0.2	(0.2)
	• IMM Development Resources from ABB (\$0.2M)	0.2	(0.2)
	Total Board Discretionary Fund Giveback		\$1.3
Amounts in Millions	CTO Contingency at January 1, 2010	\$10.8	

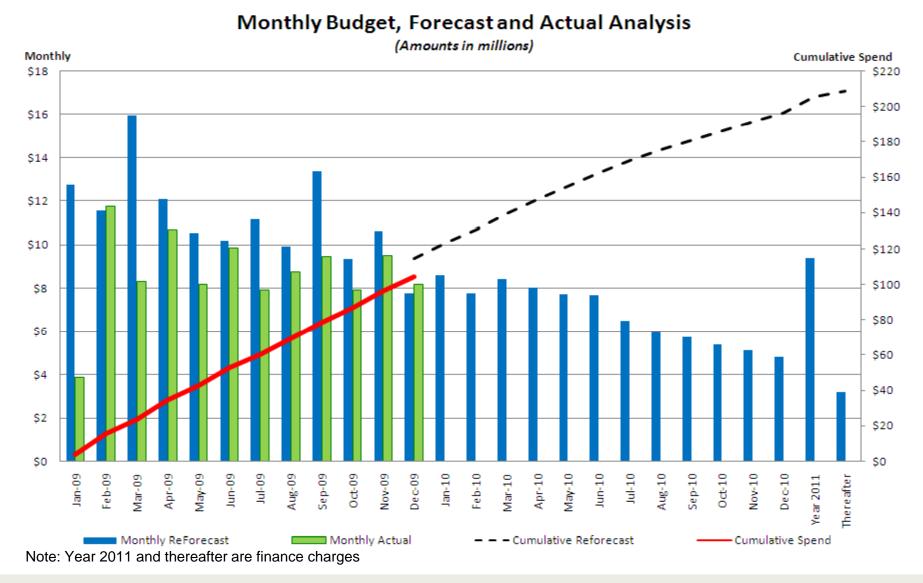


#### **Board Discretionary Fund**



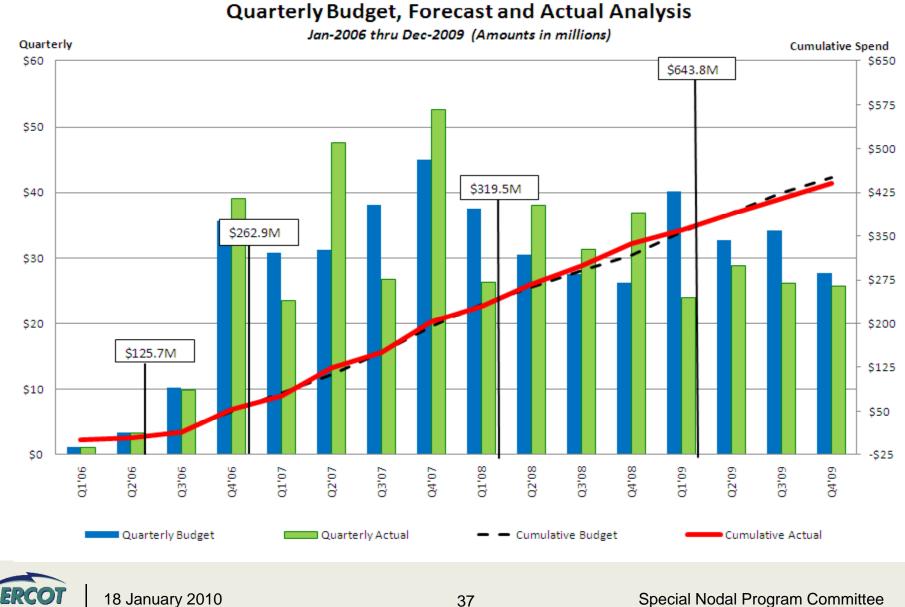
ERC

#### **Program Cost Management – 2009 and 2010 Forecast**





#### Program Cost Management - 2006 to 2009 Quarterly



# **Questions ?**

# Appendix

#### **Defect Definitions**

Severity		Definition				
Severity 1: Data loss/critical error	such as syste	ender unavailable the critical functions of the system und m errors, application failures, loss of data, incorrect calc o access database, and inability to display information to	ulations, inability to transfer			
Severity 2: Loss of functionality w/o workaround	available. The	befects that render unavailable partial functionality of the system under test with no workaround vailable. These include errors such as incorrect information displayed to the user, information not pdating correctly, extracts failing, and missing export files.				
Severity 3: Loss of functionality with workaround	available. The	fects that render unavailable partial functionality of the system under test with a workaround ailable. These include errors such as incorrect message displayed, optional information missing not displayed correctly, not receiving e-mail notifications, and incorrect defaults.				
Severity 4: Partial loss of a feature set		efects that affect a feature that is not executed on a frequent basis and there is not a significant npact on the system. These include errors such as help information, filtering, and consistent aming.				
Severity 5: Cosmetic/documentation error	stability of the	re cosmetic and need to be resolved, but are not a factor system. These include errors such as field alignment, re s, column order and documentation that is inconsistent	eport formatting, drop down			
		Prescription in Quality Center				
	Priority 1	Must fix ASAP				
	Priority 2	Must fix prior to Go-Live				
	Priority 3	iority 3 Not critical to fix before Go-Live				
	Priority 4	Minor system/user impact				
	Priority 5	No system/user impact				



#### **Critical Defect Definitions**

- Critical defects are required to be fixed before go-live
- Critical defects are identified as:
  - Severity 1
  - Severity 2
  - Severity 3 priority 1 & priority 2
  - Severity 4 priority 1 & priority 2
  - Severity 5 priority 1 & priority 2
- A continual defect review process will ensure that, after review and approval by the business, non-critical defects are deferred in Quality Center with adequate documentation (e.g., test script results, impacted functions, recreation steps, workarounds)

NOTE: All documented workarounds for deferred defects will be provided to the ERCOT readiness team for review and inclusion in desk procedures, when applicable



## **Program Issue: Market Interaction Operating Level Agreements**

## $\diamondsuit$ Potential Milestone Impact: Phase 3 RTM, Phase 4 DAM/RUC, Phase 5 Full, Go-Live

MarketassistInteraction OLAensuri		assist ERCOT in ensuring any mar	establishing ope ket thresholds r	erational thresh equired before	sociated with market interactions to olds. ERCOT is responsible for Go-Live are defined, managed and communicated in a timely fashion.
	Mitigatic	on Plans	Who	Target Date	Current Status
	1. ORT to define OLA with business and the market for each phase.		ORT, Market Trials	January	Phase 2.1 OLAs established and communicated to the market during Oct. 8 Market Readiness Seminar. Phase 3 complete. Phase 4 and 5 OLA definitions in process.
consisten planning i appropria	2. PMO working with ORT to ensure consistent communications and work planning is in place to deliver the appropriate OLA and market throttling recommendations for each market release.		PMO, ORT, Market Trials	January, April, May, August	Continuous communication will be delivered to the internal and external stakeholders in support of each market delivery.

EDC

## Program Risk: Integration Testing

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ERCC

Risk: Integration Testing			integration due		ogy delivery of business systems and continuing maturing of ncies.	
	Risk Life C	ycle State				
Define	Plan	Manage	Watch			
	Mitigatio	n Plans		Who	Target Date	Current Status
<ul> <li>associa compo</li> <li>Create work p deliver</li> <li>Institut manag</li> </ul>	ed Integration ated function nents. d effort-base lan to prioriti ables to key ed daily PM e and mitiga and schedul	nal and techn ed testing de ze and aligr external mil O meetings ate day-to-da	nology elivery lestones. to ay risks to	PMO	Ongoing	Nodal Program Release Scope and Schedule defined to ensure delivery. Program Status Report and Dashboard in place to track progress.

## Program Issue: Network Model Load Frequency

#### ◇ Potential Milestone Impact: Overall Program

Load Frequency MP Noc		MPs and EF Nodal datab	Model updates for Nodal will require more attention and coordination by both MPs and ERCOT to ensure alignment. ERCOT has determined that a bi-monthly Nodal database load represents the most manageable solution for updating the real-time environment when Nodal begins in December 2010.				
Life C	Cycle State	real-time en	vironment when	Nodal begins	IN December 2010.		
Plan	Manage						
	Mitigation Pla	ns	Who	Target Date	Current Status		
	<ol> <li>Define and document Initial Model Load Process.</li> </ol>		ERT	Complete	Initial Process Documented, to be updated based on feedback from Testing and Operations teams.		
Process o based on	2. Validate and improve the Model Load Process over the next several months based on a Zonal Bi-Weekly load timeframe.		INT, INF	January - March	Initial loads completed, targeting mid January Model load to align with Zonal schedule.		



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## **Program Risk: Reconciling Protocols, Systems, and Market Expectations**

$\diamond$ Pot	ential Mil	estone l	mpact:	Market Trials	6	
Risk: Reconciling Protocols, Systems and Market Expectations Risk Life Cycle State			shown that exp missed, despite requirements.	ectations of the rest efforts at c ERCOT needs to	al markets by other ISOs has market participants are often lefining tariffs or protocol o assume such a risk exists for this	
Define	Plan	Manage	Watch	nodal implemer	ntation as well.	
	Mitigation	n Plans		Who	Target Date	Current Status
1. Assess maturity and readiness of software in the initial nodal release, focusing on new/tailored capability for Texas Nodal.			B. Day K. Farley	1/31/10	<ul> <li>1/12/10 – SME continue work with business teams. Number of items for research taking longer than estimated.</li> <li>NATF web ex in mid-Jan to review full trace reports with Market Participants for remaining Tier 1 sections.</li> </ul>	
2. Add team members to the nodal program with Texas market experience to ensure readiness for Market Trials. SMEs to discussion alignment issues with ERCOT business owners. SMEs to report the results of the assessment to the ERCOT business owners for resolution.				B. Day K. Farley	Ongoing	1/12/10 – Work is underway to trace protocols, requirements and business processes alignment analyses are in progress.
<ol> <li>Keep t progress.</li> </ol>	he oversight	groups app	orised of	M. Cleary	Ongoing	1/12/10 – status reports provided to program, NATF, TAC, Special Nodal Committee monthly.



Audit	Audit Points Identified	Audit Points in Execution	Date to Complete Last Point
Utilicast Report 8	6	1 in progress; 5 complete	2011
Utilicast Report 10 (Cleary)	17	5 in progress; 12 complete	6/1/10**
Opportune Report 1	10	10 in progress	1/31/10

\*\*Updated end date to reflect date to complete remaining audit points



## Audit Points to Address from Utilicast Report 8

ID	Description	Action Plan	Responsible Director	Responsible Manager	Target Date
UTI08- 05	immediate investment in	Additional data center space planned as part of the Met Center disposition project (PR- 80001). Those data centers should be online in mid- 2011. Plans are under development to provide capacity prior to those new data centers becoming available.	R. Morgan	Jeff Floyd	Bastrop DC in production Feb 2011. TCC3 in production May 2011.



## Audit Points to Address from Utilicast Report 10-1

ID	Short Description	Recommendation	Action Plan Status	Resp. Dir.	Resp. Mgr.	Target Date
10 —	End-to-End Business Readiness Activities	Ensure Nodal processes and procedures are completed so they can be exercised during End-to-End testing.	<ul> <li>Planning is complete for ensuring that all nodal processes and procedures that will need to be exercised during end-to-end testing are scheduled for completion prior to the execution of those processes and procedures per the end-to-end schedule.</li> <li>The schedule below reflects the Nodal test schedule:</li> <li>1. MT Phase 3 – SCED, OS Submissions, CRR Auctions due 12/15/09</li> <li>2. MT Phase 4 &amp; 4.1 - DAM, RUC, OS, CRR Invoices, Settlements and Billing due 2/15/10</li> <li>3. MT Phase 5 &amp; 6 – Remaining production procedures due 3/15/10</li> <li>4. Phase 6 – Integrated final code due 6/1/10</li> </ul>	V. Gates	J. Adams	06/01/10

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## Audit Points to Address from Utilicast Report 10-2

ID	Short Description	Recommendation	Action Plan Status	Resp. Dir.	Resp. Mgr.	Target Date
UTI – 10 – 06D	End-to-End Business Readiness Activities	Prior to End-to-End testing, complete a final review of the Protocols to compare against current system capabilities. Such reviews are underway on many of the project teams.	SME's are working with business owners on research and alignment items. Full trace reports will be provided to NATF starting late Oct.	B. Day	K. Farley	02/28/10



ID	Short Description	Recommendation	Action Plan Status	Resp. Dir.	Resp. Mgr.	Target Date
	Central Storage Location for Documentation	Maintain timesheet support, project status reports and other key documents in a central location with access restrictions and backup capabilities.	Vendor Manager (VM) and Project Manager (PM) are working with the Financial Management Office (FMO) to create a centralized repository on the FMO SharePoint site with restricted access.	J. Iacobucci	J. Fruit J. Robinson	1/31/10
	Reconciliation of Invoices to Timesheets and AP Disbursements	Maintain a documented reconciliation of hours submitted on timesheets, hours invoiced and hours paid. Maintain the reconciliation real-time as invoices and timesheets are received	All ABB invoices are being generated off the ERCOT issued weekly timesheet. The PM verifies the invoice against the tracking spreadsheet and sends confirmation with the invoiced hours.	J. Iacobucci	J. Fruit J. Robinson	1/31/10
-	Consolidation of All Timesheet Entries for Analysis	Maintain weekly spreadsheets for all hours, time reports and status reports. Conduct weekly and periodic checks to review all ABB issued timesheets	All hours, time reports and status are being maintained weekly by the VM and PM. A central repository will be created to store weekly reports and review all ABB issued timesheets.	J. Iacobucci	J. Fruit J. Robinson	1/31/10



ID	Short Description	Recommendation	Action Plan Status	Resp. Dir.	Resp. Mgr.	Target Date
-	Standard Work Descriptions	When possible, require standard work descriptions for certain phases, deliverables and tasks and obtain buy-in agreement from ABB.	All entries are controlled for standard work descriptions by the PM during the time collection process and are being maintained in an Access database. The contract has been updated to reflect the new categories.	J. lacobucci	J. Fruit J. Robinson	1/31/10
OPT 01-05		Install a control that will provide greater assurance that the invoiced hours are accurately supported by the original time entered by employees and approved by their supervisors.	<ul> <li>The following steps will be or have been implemented:</li> <li>1. The ABB staff working for ERCOT will submit (via emails) their ERCOT-billable time, with date, hours and description, to the PM each Friday.</li> <li>2. The PM transfers the data to a reporting spreadsheet.</li> <li>3. The PM provides the reporting spreadsheet to the VM on the following Thursday. 4.</li> <li>4. The VM compares the spreadsheet to the timekeeping system entries.</li> <li>5. The VM and PM reconcile any discrepancies.</li> <li>6. ABB Invoices ERCOT for the final agreed upon hours.</li> <li>7. The VM validates the invoice back to the original reporting spreadsheets for the PM.</li> </ul>	J. Iacobucci	J. Fruit J. Robinson	1/31/10

ERC

ID	Short Description	Recommendation	Action Plan Status	Resp. Dir.	Resp. Mgr.	Target Date
	Duplicate Billing of Hours	A search of duplicate payments found a total of 43 hours duplicated. Recommendation to request a refund from ABB for the over billing amount.	ABB agrees to this finding and the PM will request a correction.	J. lacobucci	J. Fruit J. Robinson	1/31/10
-	Blank Work Descriptions	Prior to November 2007, there were a number of instances where work descriptions were not provided in the invoice support documentation (timesheets/timecards). The PM needs to remain alert to proper short text descriptions being provided.	All entries are being controlled for standard work descriptions by the PM during the time collection process.	J. Iacobucci	J. Fruit J. Robinson	1/31/10
	Recap of Invoices and Cumulative Hours by SOW	Maintain the recap of invoices and cumulative hours by SOW on a current basis.	A spreadsheet will be maintained that tracks all monthly invoices as well as the date the actual hard copy invoice is received by the PM and the date of payment.	J. lacobucci	J. Fruit J. Robinson	1/31/10



ID	Short Description	Recommendation	Action Plan Status	Resp. Dir.	Resp. Mgr.	Target Date
	Receipt of Payment Milestones Unclear	The parties need to emphasis the need for clearly describing payment milestones on invoices, both in preparation of invoices by ABB, and in reviewing/approving invoices by ERCOT.	All invoices will have a cover sheet attached that the VM will document what deliverable was achieved with the invoice, along with the e-mail confirmation from the PM that the invoice matches the hours contained within the hour tracking spreadsheet being maintained.	J. lacobucci	J. Fruit J. Robinson	1/31/10
OPT 01-10	-	Furnish ABB with copies of the Contractor Ethics Agreement and related policies. Require all ABB employees and contractors to execute the Contractor Ethics Agreement signature page indicating that they have read and understood all of the relevant policies.	Copies of the Contract Ethics Agreement will be made available for distribution to all ABB resources who are working on the ERCOT project/program. The PM will then provided a targeted timeframe in which the agreement should be reviewed and agreed. Other ERCOT policies will be observed based on the need of the ABB employee/contractor.	J. lacobucci	J. Fruit J. Robinson	1/31/10

