

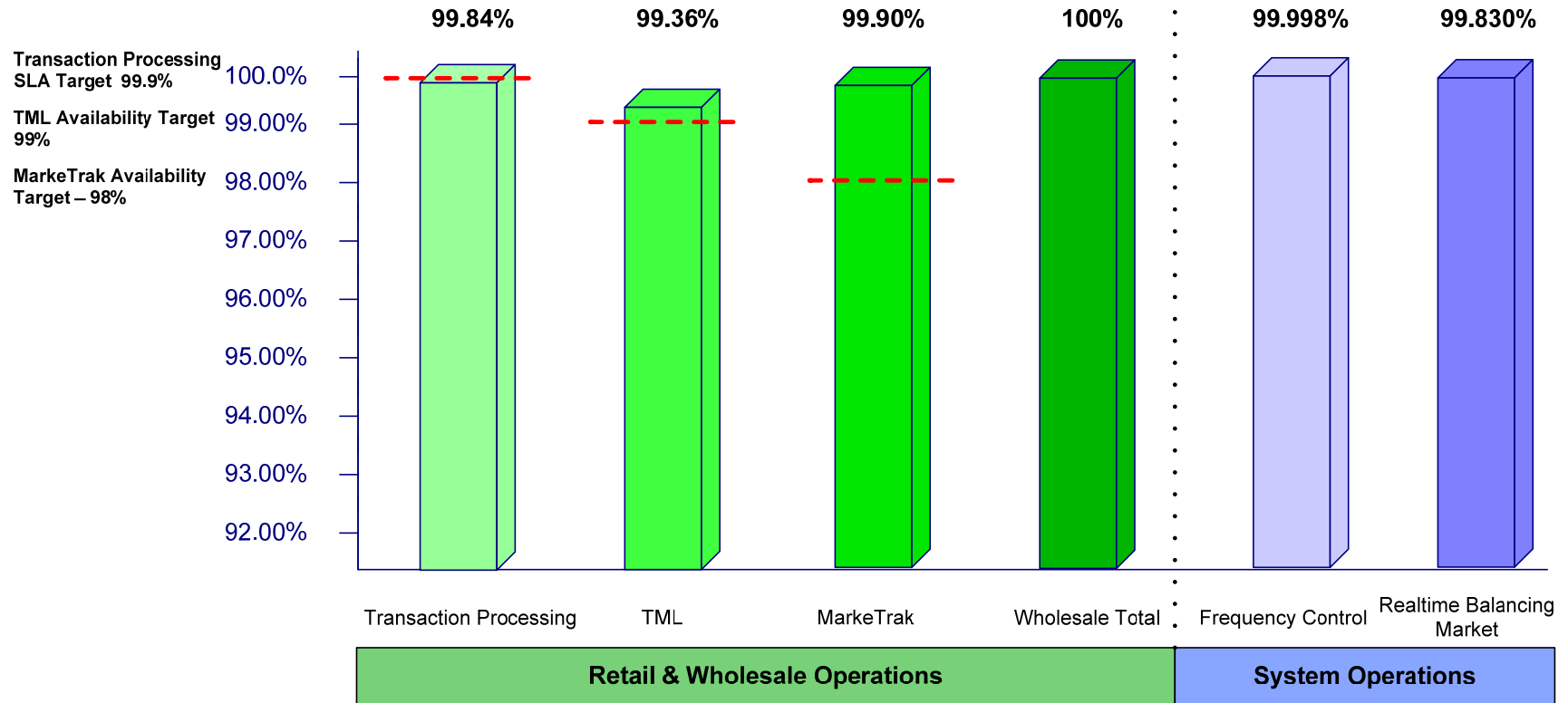


Information Technology Service Availability Metrics

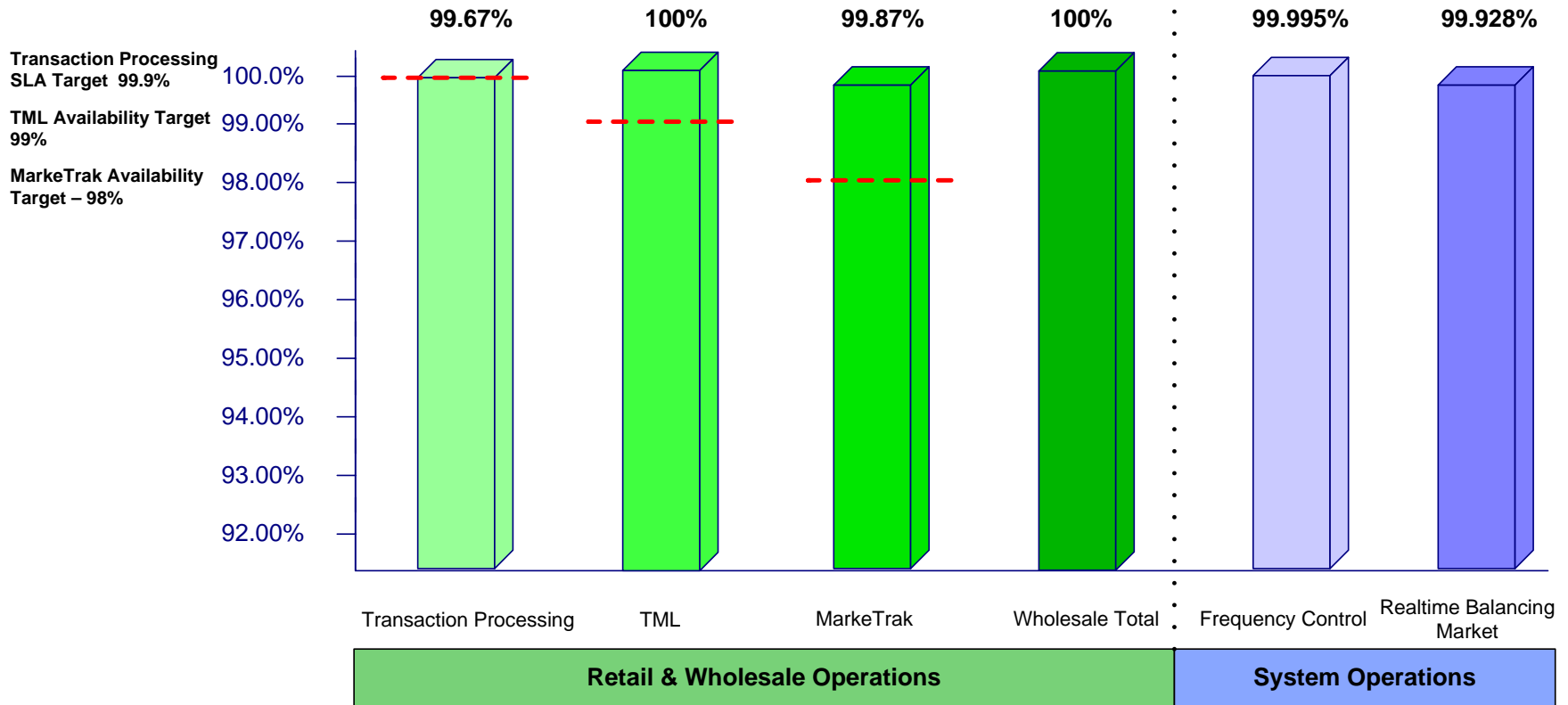
March 2008

2008 Net Service Availability

Through February 29th, 2008

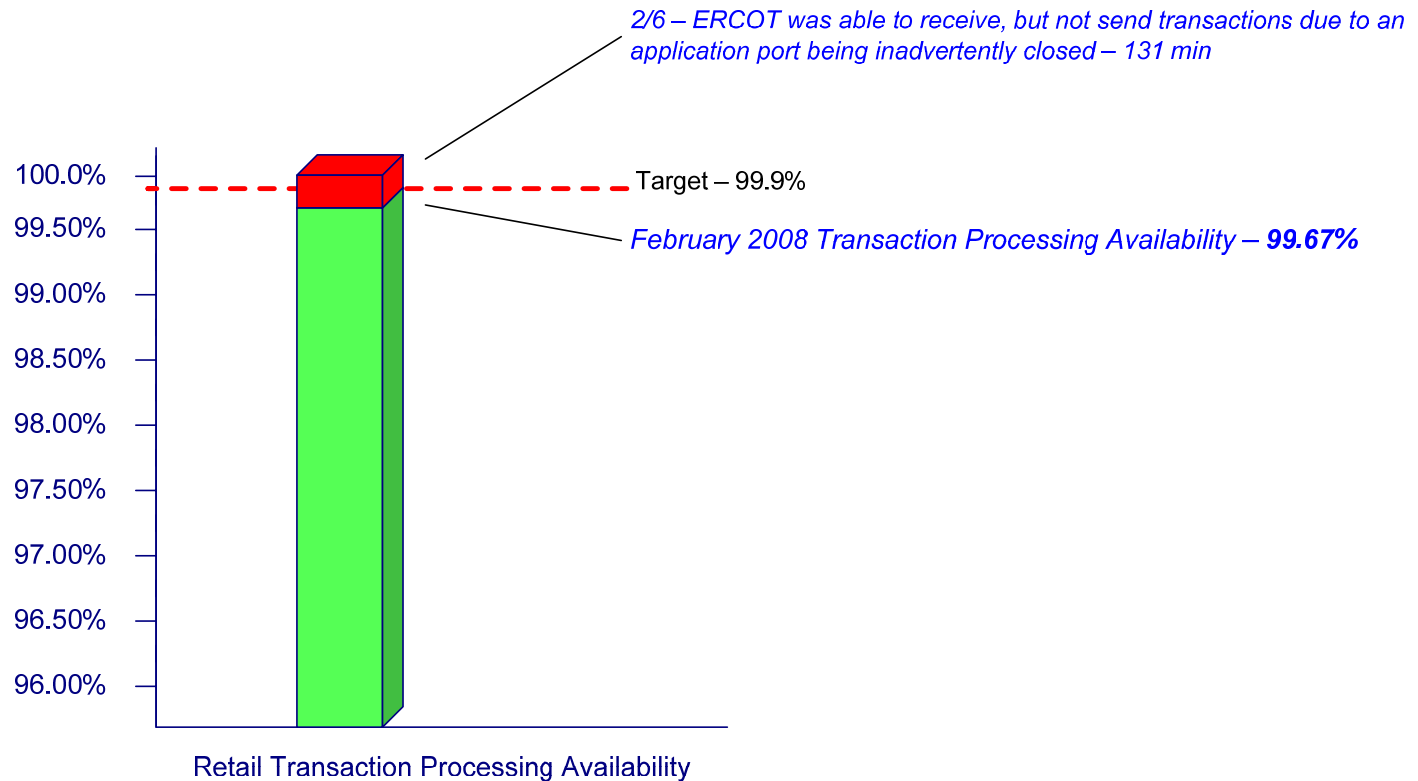


February 2008 Net Service Availability

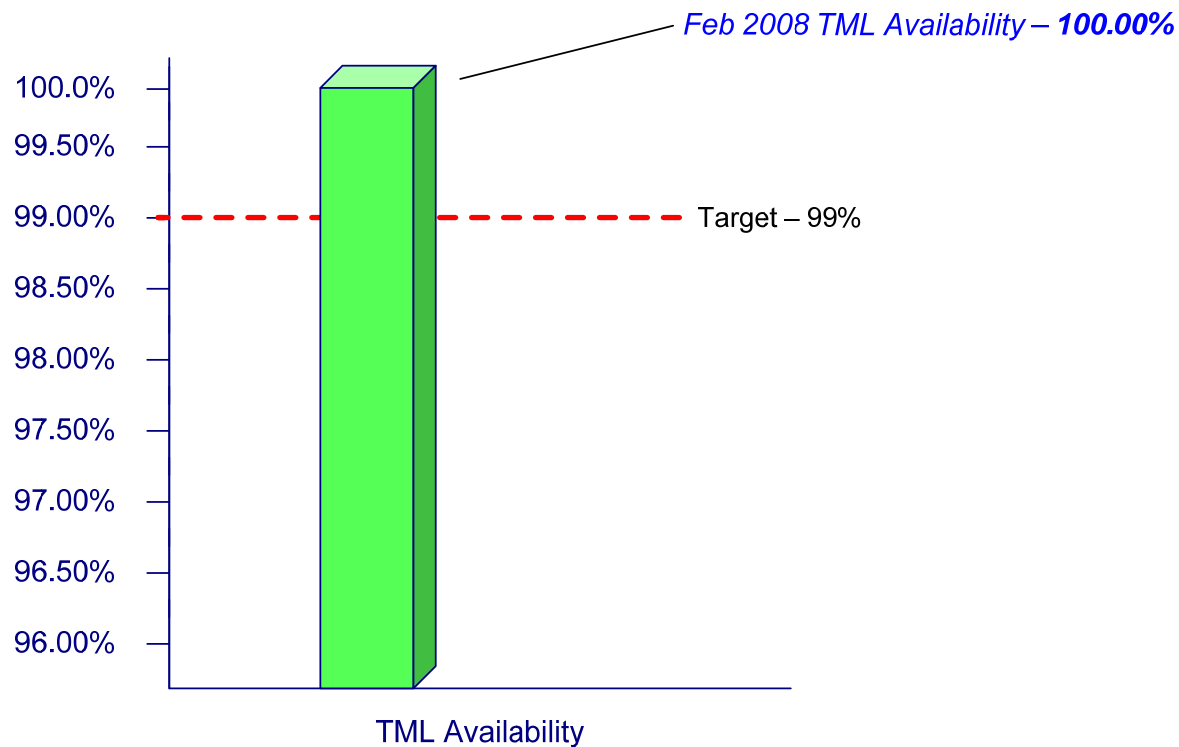


Retail Transaction Processing Availability Summary

February 2008 Retail Transaction Processing Availability Summary



February 2008 TML Availability Summary



February 2008 MarkeTrak Availability Summary

