

Information Technology Report

To: Sam Jones, Chief Executive Officer
ERCOT Board of Directors

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Items requiring Board Action:

None

Highlights:

Disaster Recovery: Disaster Recovery plans are under review by ERCOT's DR Coordinator. Revisions are being made to the plans for recovering LodeStar and Siebel. A live test of those plans should occur late September. This will resolve a critical open audit point.

Data Center: The plan to reduce power consumption in the Taylor Data Center is progressing as planned. Obsolete equipment is being retired and server consolidation continues. It now looks possible that there will be enough Data Center capacity to accommodate all Nodal infrastructure environments.

IT Systems Reliability: There were zero unplanned outages during the month of August for the five primary systems. (See attached chart). However, some 15 minute settlement periods were missed due to high transaction volume during high energy usage periods. Upgrades to several Market Management System (MMS) servers are planned to resolve this issue.

Issues:

The IT department received resignations from one Director and two managers during August. All three individuals worked in the Operations and Infrastructure area. A search is underway to replace the open positions.

Efforts are underway to find the root cause of duplicate transactions in the retail market systems. A cross-functional IT team has been assembled to focus on the issue and to determine a resolution. A time table for resolution has not been developed.

Note: A Market Redesign update will be provided at the Board meeting on September 19.