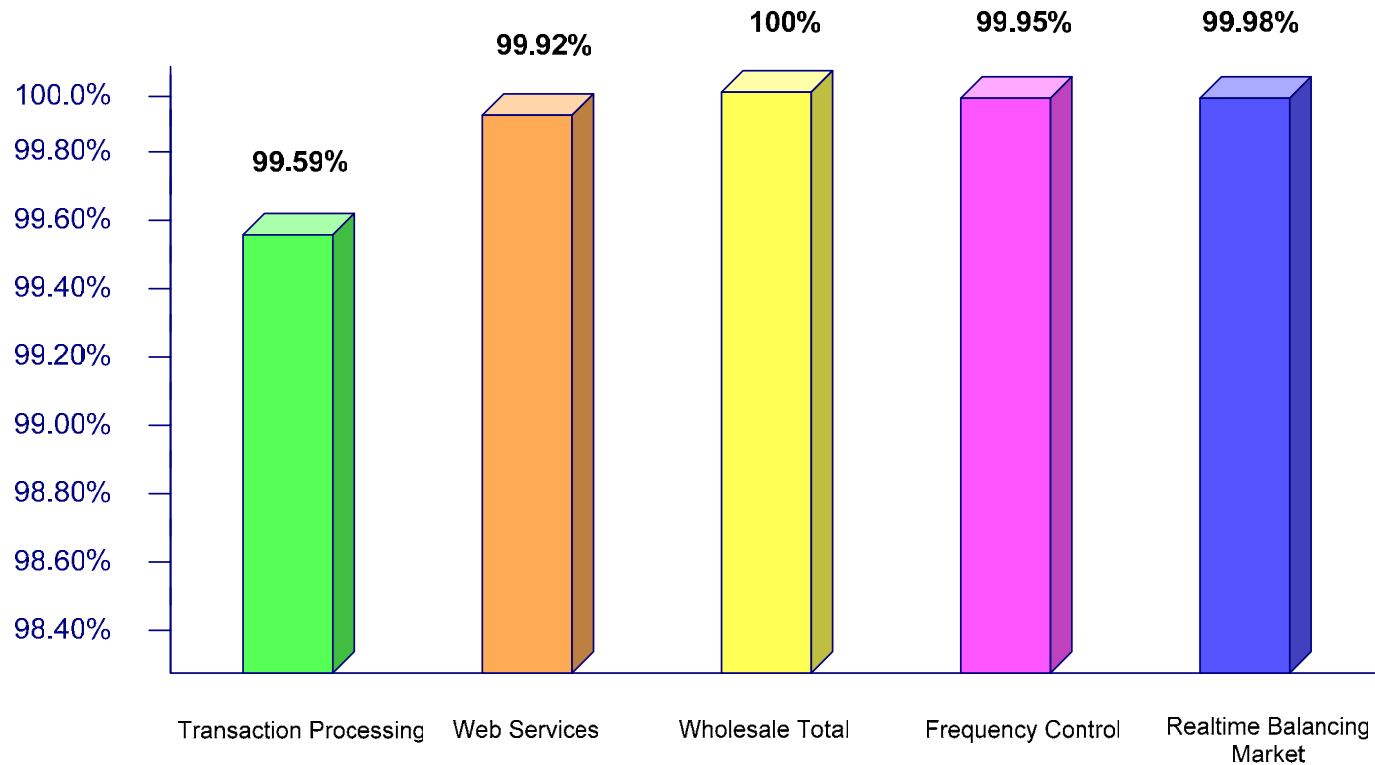




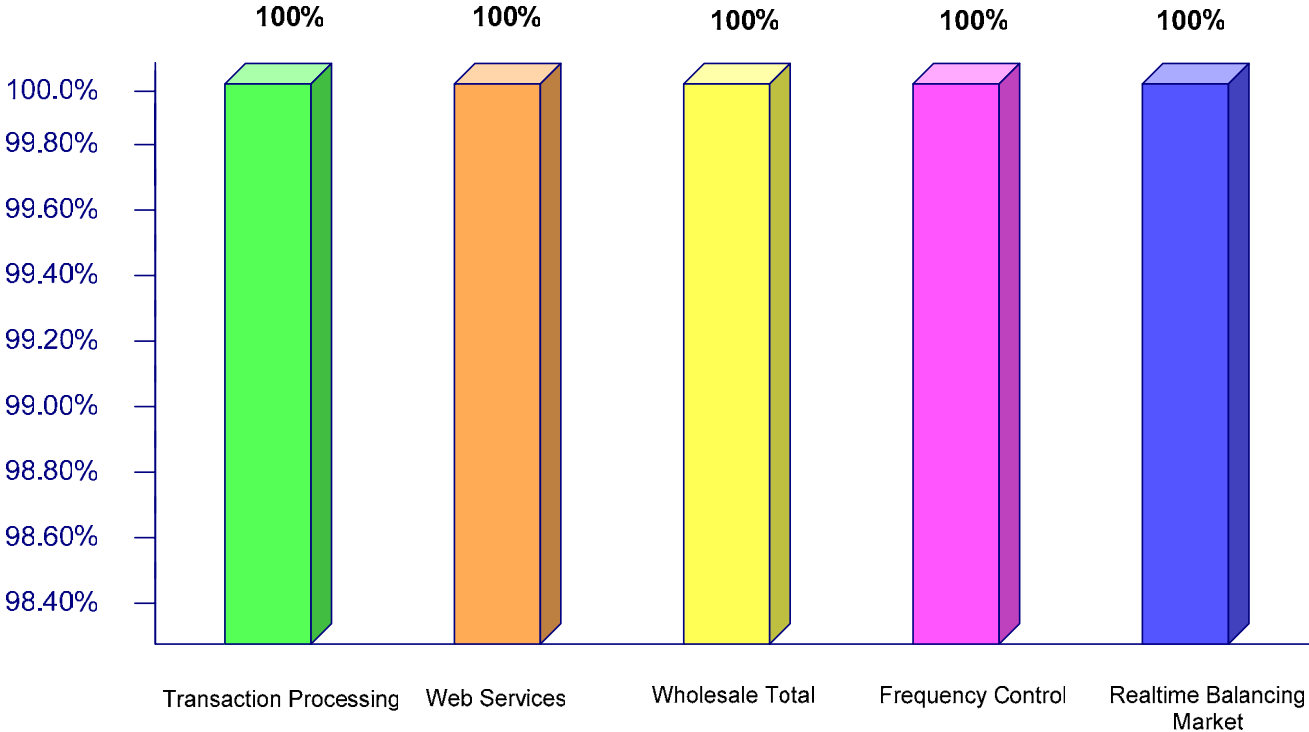
ERCOT Service Availability Metrics

September 2006

2006 Net Service Availability

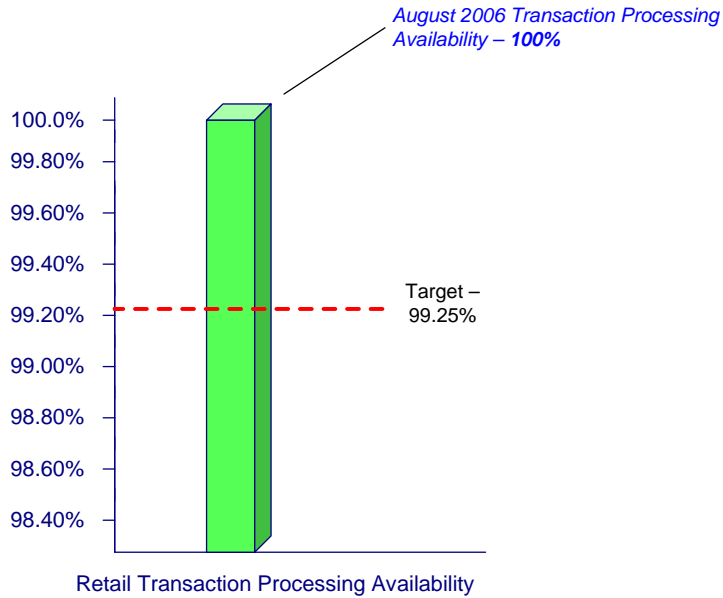


August 2006 Net Service Availability

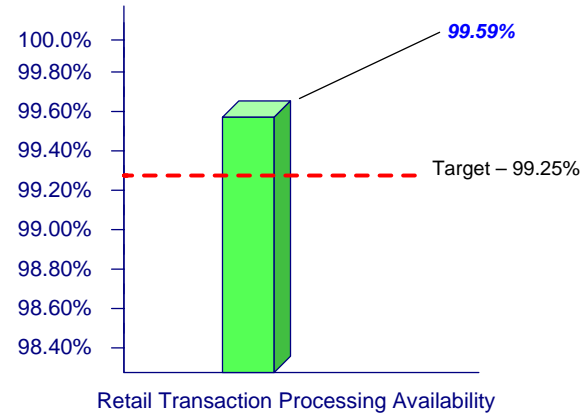


Retail Transaction Processing Availability Summary

August 2006 Retail Transaction Processing Availability Summary



January 2006 – August 2006 Retail Availability



December 2006 – Present (Post SCR-745)

