

# Information Technology Report

**To:** Sam Jones, Chief Executive Officer  
ERCOT Board of Directors

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**Items requiring Board Action:**  
None.

**Highlights:**

The role of IT Disaster Recovery Coordinator (DR Coordinator) has been filled. This role is critical to our ability to develop and routinely test disaster recovery plans for the organization. The DR Coordinator will work closely with the Risk Management group as part of its Business Continuity Planning efforts.

**Projects:**

Project updates are reported in the PMO update to the Board. Nodal updates are provided in a separate report.

**Issues:**

There were five issues that affected Retail System availability in July. These issues totaled a little over 6.25 hours and reduced availability to 99.29% for the month. We continue to deal with these issues and understand the frustration of those participants that rely on these systems.

Issues have been identified around the data storage environment. Several projects are underway for 2006, which all require additional storage capacity. The projects' needs total about 140 TB of data of which 80 TB are currently available. This leaves a gap of 60 TB and, if not filled, will leave many projects behind schedule. Several steps have been identified to resolve the issue and options are behind developed to alleviate the problem in the short term. Long-term solutions will require a clear understanding of data retention policy and the implementation of a storage strategy. Assignments have been given to the IT Director team to resolve this issue.