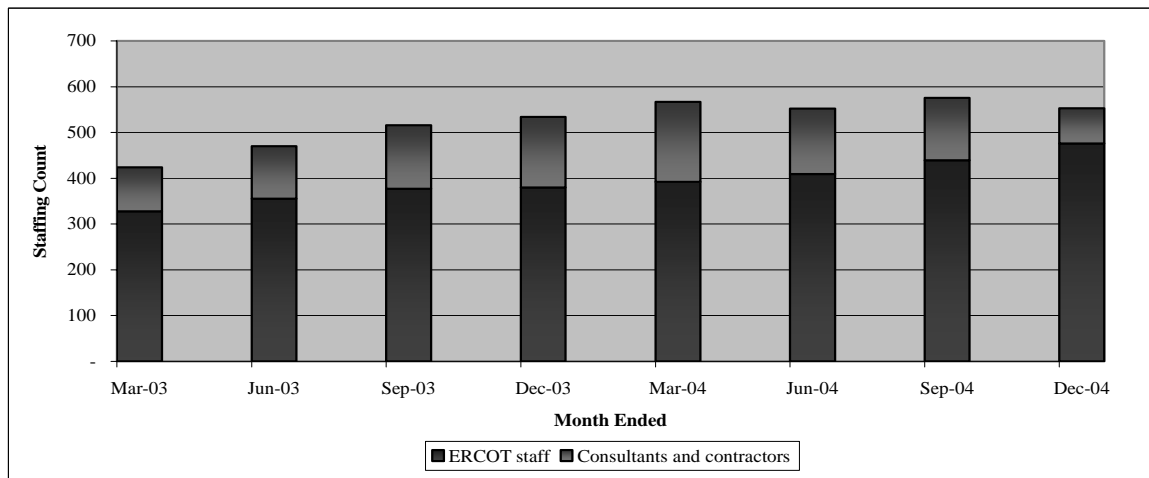


ERCOT FACT SHEET

Human Resources

STAFFING LEVELS

- 486 employees in Taylor and Austin (2/05)
 - Taylor is primary control center and houses system operations and market operations staff (approximately 85% of total)
 - Austin facility includes administrative offices and substantial space for public stakeholder meetings
- At the direction of the PUC, ERCOT has initiated independent analyses of its workforce and employee compensation
- Contractor percentage of total workforce decreased in 2004



	Actual							
	Mar-03	Jun-03	Sep-03	Dec-03	Mar-04	Jun-04	Sep-04	Dec-04
ERCOT staff	328	355	377	380	392	409	439	476
Consultants and contractors	96	115	139	154	175	143	137	77