

ercot 2020 Accomplishments

- Successfully transitioned into a majority-remote workforce in response to the pandemic, while meeting 2020 Objectives and Key Results and maintaining strong hiring practices.
- Re-engineered ERCOT's control room operations by rotating shifts between the Taylor and Bastrop control centers, and converted the Taylor training facility into an additional, fully-functioning control room.
- Provided reliable system operations year-round, including during the summer months, two hurricanes and a Panhandle ice storm.
- Amended ERCOT's Bylaws and TAC Procedures to allow the Board of Directors and Technical Advisory Committee to conduct meetings virtually.
- Received Board approval of 800 pages worth of Revision Requests needed to draft business requirements for the implementation of the Passport Program.
- Successfully completed several IT projects to improve data management, including the Electronic Data Interchange Map and Translator Replacement, North American Energy Standards Board Tech Refresh, Market Information System upgrade and implementation of the Resource Integration and Ongoing Operations project.
- Received Board endorsement for the Corpus Christi North Shore Regional Planning Group Project, which will bring new 345-kV lines into the Corpus Christi area to serve increased industrial load.
- Successfully identified three new Unaffiliated Board Members to replace outgoing members of the ERCOT Board of Directors.
- Maintained a flat System Administration Fee for the seventh year in a row while funding all major company initiatives, including the Passport Program.
- Significantly reduced financial risk by working with Market Participants to eliminate the prepay process.
- Identified, selected and began the construction of ERCOT's new Austin facility, which will replace the MET Center in late 2021 and serve as the future home of ERCOT stakeholder meetings.

