Communications: Pre-EECP and EECP

**Early Alert Notifications**

- **PUC**
  - Commissioners
  - Exec. Director
  - Media relations
  - Infrastructure/Reliability
  - Govt. Relations

- **ERCOT Board Chair & Vice-Chair**

  **Market Participants**
  - ROS on System Operations “PUCT Daily Report” emails

**EECP – Step 1**

- All of the above PLUS...
- **Legislative Leadership**
- **Governor’s Office**
- **Market Participants – Subscriber list screened by ERCOT**

**EECP – Step 2 through Step 4**

- All of the above PLUS...
  - State Emergency Operations Center (SOC) Hotline -- (city, county, and state emergency depts.)
  - Key legislators
  - News media
  - Market Participants’ communications/PIOs & other interested parties
  - Public updates on ERCOT.com Web site as needed
## Communications: Pre-EECP and EECP

<table>
<thead>
<tr>
<th>Stage</th>
<th>System Operations Stage</th>
<th>Triggering event</th>
<th>System Operations Actions</th>
<th>PUC Powerful Advice Web Site</th>
<th>Notification Message</th>
<th>First Notification Recipients</th>
<th>Maximum notification list; email and/or call some/or all, as appropriate</th>
<th>Media Notification (Second email)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advisory</td>
<td>&lt; 3000 MW adjusted reserves</td>
<td>n/a</td>
<td>n/a</td>
<td>Conservation Encouraged - Normal Conditions</td>
<td>None from Legal Corp. Comm. (PUC Report email: PUC, MPs &amp; public via ROS list sign-up)</td>
<td>__PUC, __Board Chair &amp; Vice Chair</td>
<td>n/a</td>
<td>n/a</td>
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<tr>
<td>Alert</td>
<td>&lt; 2500 MW adjusted reserves</td>
<td></td>
<td>Start RMR units; Instruct QSEs to suspend generation testing; Deploy non-spin reserves; Dispatch quick start capacity</td>
<td>Conservation Encouraged - Normal Conditions</td>
<td>Email summary of situation (optional if situation is expected to be easily resolved)</td>
<td>__PUC, __Board Chair &amp; Vice Chair</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>EECP Step 1</td>
<td>&lt; 2300 MW adjusted reserves</td>
<td></td>
<td>Use generation available from DC ties; Dispatch uncommitted units</td>
<td>Conservation Needed - Power Watch</td>
<td>Email summary of situation; call if appropriate</td>
<td>__PUC, __Board Chair &amp; Vice Chair, __Govmnt Leadership, __CALL Client Relations (to notify MP Grid Condition List)</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>EECP Step 2 -- MEDIUM potential for firm load shed</td>
<td>&lt; 1750 MW adjusted reserves</td>
<td></td>
<td>Deploy interruptible loads; Begin block-load transfers of load to neighboring grids</td>
<td>Conservation Needed - Power Watch</td>
<td>Power Watch - Conservation Needed; Chance of Rotating Outages</td>
<td>__SOC Hotline w/ high priority, __PUC, __Board, __Govmnt Leadership, __MPs, __ MP PIOs</td>
<td>Released to media</td>
<td></td>
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<tr>
<td>EECP Step 3 -- HIGH potential for firm load shed</td>
<td></td>
<td></td>
<td>Deploy Emergency Interruptible Loads (EILS) if available</td>
<td>Conservation Critical - Power Warning</td>
<td>Power Warning - Conservation Critical; HIGH Risk of Rotating Outages</td>
<td>__SOC Hotline w/ high priority, __PUC, __Board, __Govmnt Leadership, __MPs, __ MP PIOs, __Legislators</td>
<td>Released to media</td>
<td></td>
</tr>
<tr>
<td>EECP Step 4</td>
<td>To maintain system frequency at 60 Hz or adjusted reserves trending downward or not available</td>
<td></td>
<td>Instruct transmission operators to shed firm load via rotating outages in blocks of 100 MW</td>
<td>Power Emergency - Conservation CRITICAL; Rotating Outages in Progress</td>
<td>Power Emergency - Conservation CRITICAL; Rotating Outages in Progress</td>
<td>__SOC Hotline, __PUC, __Board, __Govmnt Leadership, __MPs, __ MP PIOs, __Legislators, __Web team, __Telecommunications (emergency phone messages)</td>
<td>Released to media</td>
<td></td>
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<tr>
<td>Cancellation of EECP Step 4</td>
<td>Frequency restoration</td>
<td>n/a</td>
<td>n/a</td>
<td>Conservation Needed - Power Watch</td>
<td>Power Emergency Cancelled; Rotating Outages Over</td>
<td>__SOC Hotline, __PUC, __Board, __Govmnt Leadership, __MPs, __ MP PIOs, __Legislators, __Update Website &amp; messages</td>
<td>Released to media</td>
<td></td>
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<tr>
<td>Cancellation of EECP</td>
<td>Grid conditions normal</td>
<td>n/a</td>
<td>n/a</td>
<td>Conservation Encouraged - Normal Conditions</td>
<td>Email summary of situation</td>
<td>__PUC, __Board Chair &amp; Vice Chair, SOC</td>
<td>Update media as needed</td>
<td></td>
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</tbody>
</table>