

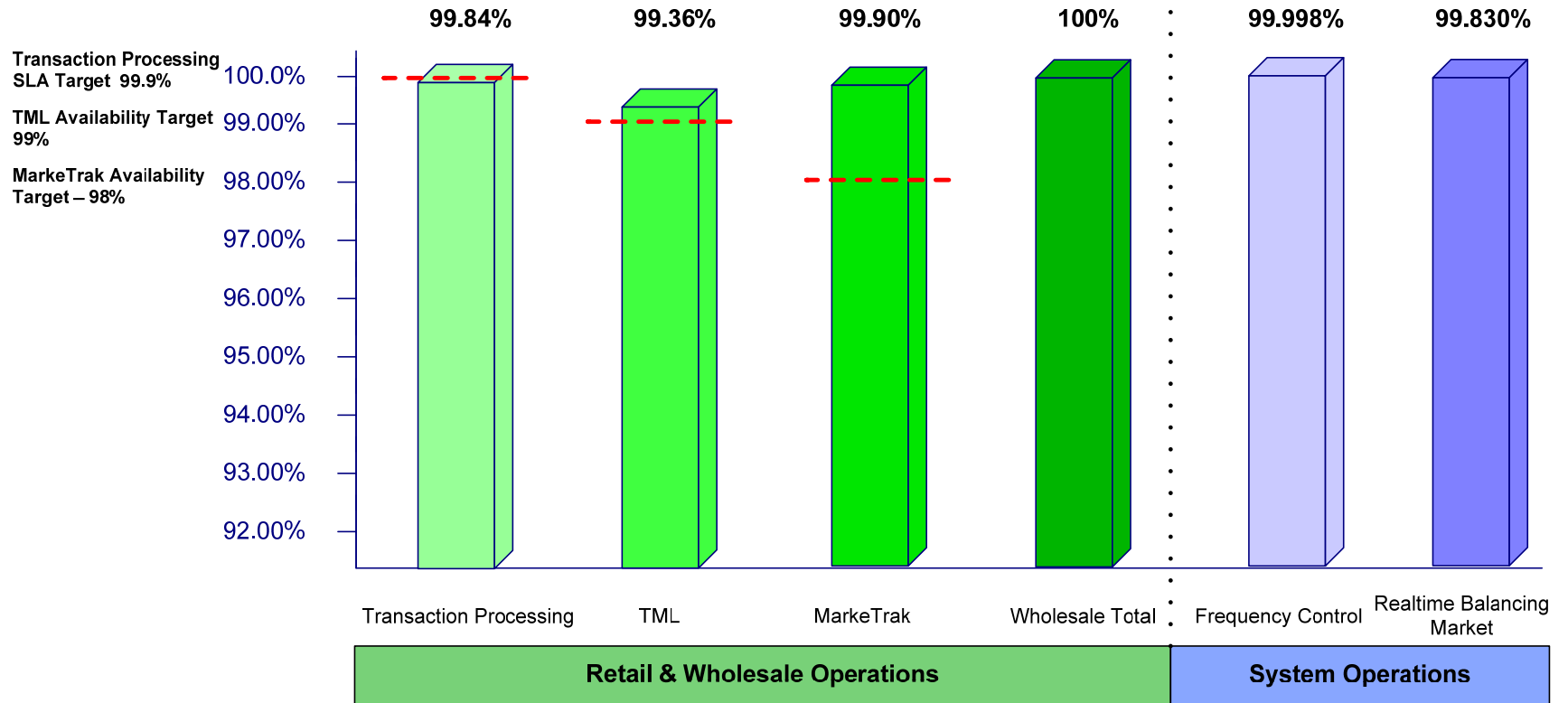


# Information Technology Service Availability Metrics

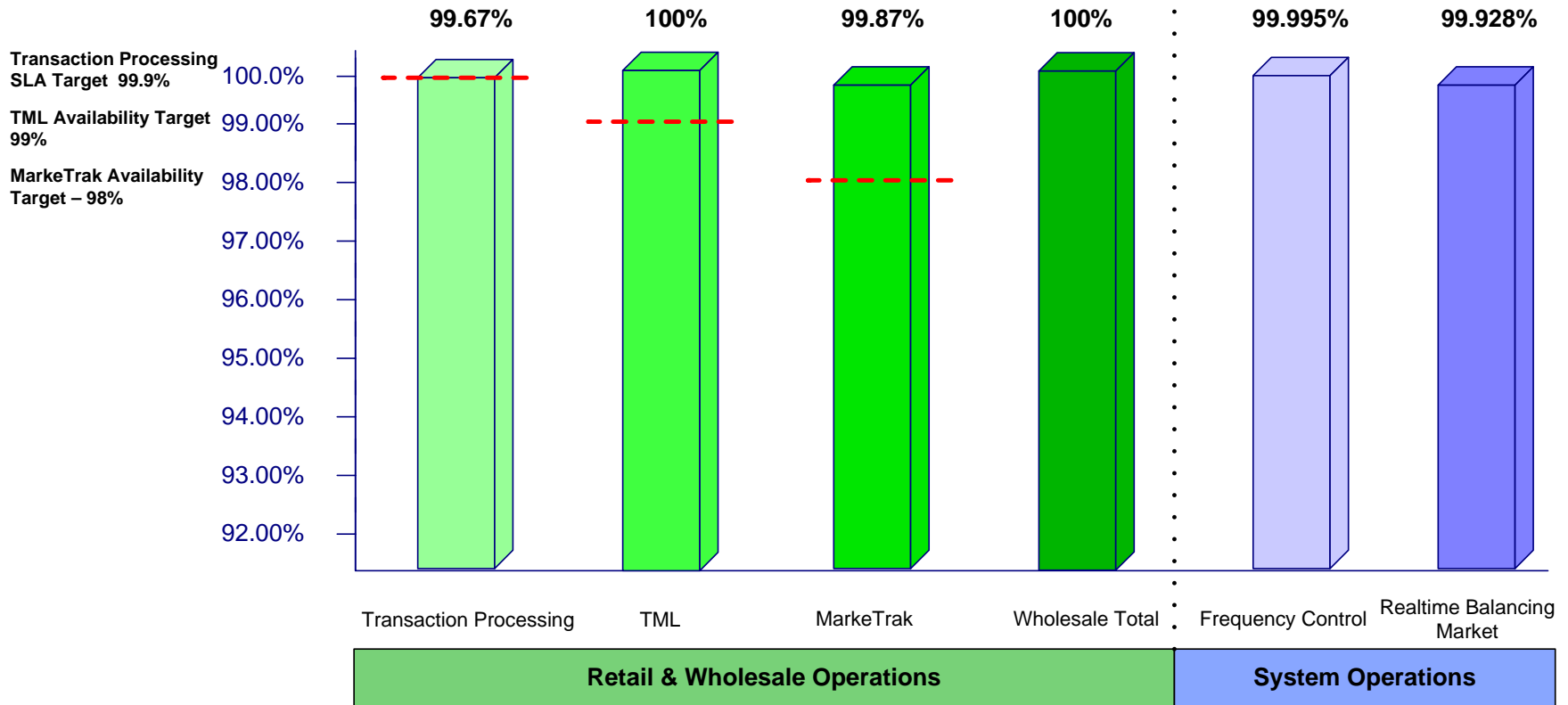
March 2008

## 2008 Net Service Availability

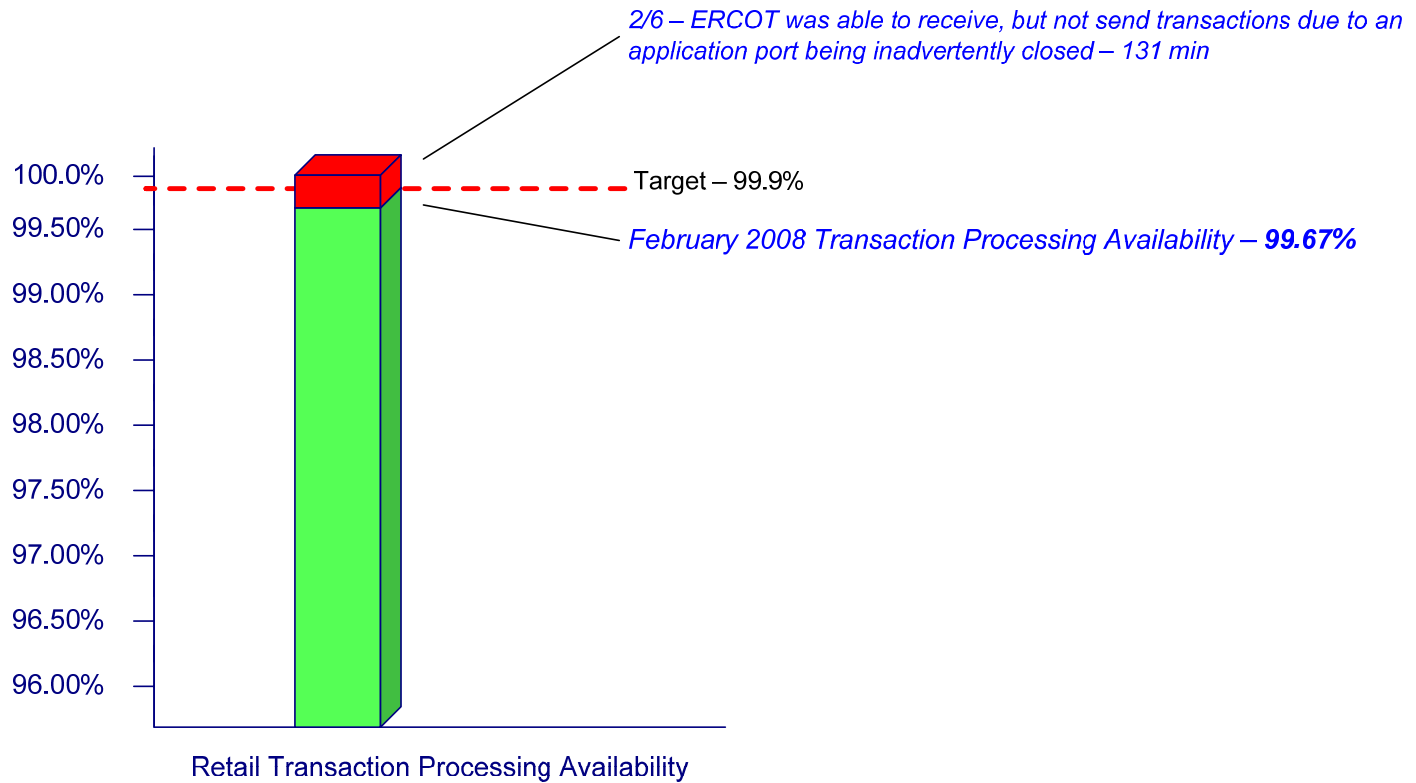
Through February 29<sup>th</sup>, 2008



## February 2008 Net Service Availability



## February 2008 Retail Transaction Processing Availability Summary



## February 2008 TML Availability Summary



## February 2008 MarkeTrak Availability Summary

